## **Digital Inclusion**

The State Government's continued investment through the Digital Capability Fund includes enhancements for ICT systems and cyber security across Government departments as well as an expansion of the Western Australian Cyber Security Centre operations to 24/7 operations.

This includes ongoing maintenance as well as improvements to the ServiceWA App, investment in the WA Police Force ICT systems, and building a new Licensing and Registry System to support the Firearms Reform Program.

Initiative	WA Police Force Technology Program – Digital Capability Fund (BP2, V2,
	P413, P414)
Investment	\$16.5 million in 2024-25
Description	Investment (\$8.25 million in investing and \$8.25 million in capital
	expense) to support the ongoing modernisation of critical police ICT
	systems. A further \$13.4 million has been provided for operating costs
	from 2024-25 to 2027-28.
Implications	Privacy and protection of data

Initiative	Licensing and Registry System – Firearms Reform Program – Digital
	Capability Fund (BP2, V2, P413, P414)
Investment	\$11.4 million over 2 years
Description	Investment to rebuild the State's firearms licensing and registry system
	to support the ongoing delivery of the Firearms Reform Program.
Implications	Supporting regulation and reform through a new system for licensing
	and registration of firearms.

Initiative	Expansion – Western Australian Cyber Security Operations Centre –
	Digital Capability Fund (BP3, P100 & BP2, V1, P60)
Investment	\$13.7 million over 4 years
Description	Expansion of the Western Australian Cyber Security Operations Centre
	services to operate 24/7, with an associated uplift in cyber security threat
	detection and monitoring tools.
Implications	Increased oversight and coverage across the whole-of-WA government
	sector's network and systems, protection of data.

Initiative	Corporate ICT and Cyber Security Uplift – Digital Capability Fund (BP3, P100)
Investment	\$21.8 million over 4 years
Description	Additional resourcing to modernise Government ICT ecosystem and capability, including investment in a Shared ICT Common Operating



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	Environment to enhance the security of hardware, software and telecommunications. The Government has also allocated funds for enhancing cybersecurity and ICT across different Departments, including Transport, Education, and Health. Refer to BP2 and BP3 for further information on individual Departments.
	information on individual Departments.
Implications	Increased measures around security and protection of personal data for
	government service users.

Initiative	Operational support for whole-of government digital platforms, including ServiceWA App (Digital Capability Fund) (BP3, P100 & BP2, V1, P60)
Investment	\$11 million over 2 years
Description	Funding to enable continued operational support for whole-of-
	government digital platforms, including the ServiceWA App.
Implications	Ongoing maintenance and support for community facing platforms with
	Government services such as the ServiceWA App.

Initiative	ServiceWA App – Further Development – Digital Capability Fund (BP3,
	P100, BP2, V1, P60 & BP2, V2, P576, P584, P586)
Investment	\$7.7 million over 4 years
Description	Further development of the ServiceWA App functionality and storage,
	including for small businesses.
Implications	Better experience and improved access for ServiceWA app users.

Initiative	Artificial Intelligence – public sector coordination – Digital Capability
	Fund (BP3, P100 & BP2, V1, P60)
Investment	\$2.1 million over 4 years
Description	Investment to commence the coordination of artificial intelligence
	matters across the public sector in line with the Government's Artificial
	Intelligence Policy and Assurance Framework.
Implications	Adopting Al within the public sector factoring in ethical, practical, and
	cyber security considerations.

