

# Community Relief and Resilience



The CRR Program offers a range of free workshops on topics related to the frontline provision of community relief services in Western Australia. These workshops are available in-person or online via Zoom.

**Poverty and Outcomes** - this workshop will introduce participants to how and why outcomes are increasingly being used to measure and report the impact of services. The workshop will also provide guidance on how a volunteer or funded service might use outcome-focused assessment and referral tools.

**CRR Essentials** - this workshop includes an overview of practice essentials and approaches to consider in the delivery of CRR services, with a focus on

- how our values influence our work;
- outcome focused assessment and referrals tools;
- advocacy, privacy and self-care.

**CRR Advocacy** - based on the WACOSS Advocacy Toolkit, this workshop will provide participants with an overview of different approaches to systemic advocacy for the purpose of influencing government policy makers.

**WA Food Relief Framework** - this workshop will provide participants with the opportunity to hear about the development and progress of the Food Relief Framework 2019.

**Introduction to Co-design** – an introduction to the concepts and processes of co-design. This workshop will support the understanding of co-design across policy and service design with a wide variety of sector partners.

## How to book:

The workshops are designed for volunteers and frontline providers of community relief and resilience services. To book in a workshop today, please contact Ashleigh Gregory on **0412 648 523** or email **[ashleigh@wacoss.org.au](mailto:ashleigh@wacoss.org.au)** for more information.