

PRACTICE PRINCIPLES FOR COMMUNITY RELIEF AND RESILIENCE

» **Person centred and strengths based**

Assessment and supports takes into account circumstances driving food insecurity and how long it has been experienced. The client's capacities and resources are integral to this.

» **Tailored and respectful**

Service given reflects client's life context and preferences – flexible around type and length of relief provided. Client has choice, service is dignified, and there is no stigma with seeking assistance.

» **Coordinated and integrated**

Clients are linked with other relevant local services, which relies on good partnerships and networks. This includes wide promotion of the CRR service to other agencies too.

» **Accessible and responsive**

The client is aware of, and can access the service, via multiple pathways. Supports provided are oriented towards earlier intervention to reduce the likelihood of ongoing disadvantage.

» **Impact measured**

Mechanisms exist to quantify and qualify outputs and outcomes on an ongoing basis, so the value of the service is always known.

» **Workforce development and sustainability**

Staff and volunteers are skilled and experienced, have an understanding of barriers to escaping poverty and are trauma informed. The workforce has ongoing support and other conditions are optimal.