

COVID-19 Vaccinations FAQ

1. I am already required to receive my vaccination under a current Public Health Order. How does this policy affect me?

Workers already covered by existing government Public Health Orders or other directives issued by Mission Australia hold different timelines for vaccination. You would have already had a conversation with your People Leader and received a letter about what is required of you. The Biological Safety Policy and the deadline of 31 January 2022 provides coverage of COVID-19 Vaccination for Workers not covered by those orders or other previously issued MA directives.

2. I am already fully vaccinated and have already shown my vaccination certificate to my leader. Do I need to provide this information again in HRESS?

Yes. You can find out how [here](#)

3. There are 3 dates mentioned, what do these dates mean?

In order to attend onsite at a Mission Australia office, service (including National Office) or attend an external Mission Australia function you must be fully vaccinated by the required date. In NSW/ACT/VIC this is from 8 November 2021. For all other states this is effective from 13 December 2021.

You must continue to perform your role remotely until you are fully vaccinated. You must be fully vaccinated by 31 January 2022 in order to continue to work at Mission Australia in your role.

4. I won't be double vaccinated until after the date required for my state. How do I perform my role if I cannot attend a Mission Australia workplace until I am double vaccinated?

Workers who are not fully vaccinated by the required date will need to work remotely until fully vaccinated or apply for leave where applicable. All Workers must provide evidence of their full vaccination by 31 January 2021.

5. What if I'm unable to receive an approved COVID-19 vaccination?

If you have a medical condition or contraindication which prevents you from obtaining an approved COVID-19 vaccination you must provide reasonable medical evidence as to why you are unable to receive this vaccination. You can access further information on how to do this [here](#)

6. I am pregnant and want to wait until my child is born to receive the vaccination. What can I do?

If you have a medical condition or contraindication which prevents you from obtaining an approved COVID-19 vaccination you must provide reasonable medical evidence as to why you are unable to receive this vaccination. You can access further information on how to do this [here](#)

7. What will it mean if I choose not to receive the COVID-19 vaccination because of personal beliefs?

Workers who cannot provide reasonable evidence of full vaccination or verified medical exemption by 31 January 2022 will enter into an individual consultation process managed through our People and Culture team. If you choose not to comply with a Mission Australia Policy which is intended to provide safe workplaces and work practices, this may impact your capacity to remain employed/engaged by Mission Australia.

8. I do not want others in my workplace to know of my vaccination status. How can you guarantee this?

Others in the workplace may assume your status due to the Biological Safety Policy requirements; requiring all workers to be fully vaccinated or provide reasonable evidence of a medical exemption or contraindication in order to attend a Mission Australia workplace. However, to protect your privacy specific details of vaccination status will be kept securely on HRESS and will only be accessible by staff who need this information as part of managing your employment.

9. Will my vaccination status be shared?

Mission Australia will only share your COVID-19 vaccination status with relevant people within Mission Australia who need to know as part of managing your employment relationship with Mission Australia. We may also need to share your vaccination status with third parties including courts, tribunal or other third parties if required by law or with our funders if required under our funding contracts. We will let you know if your vaccination status is shared with any third party.

10. Will my details be secure?

The P&C team has created a new form in [HR Employee Self Service \(HR ESS\)](#) called “My COVID-19 Vaccination Record”. This form will enable you to enter details of your vaccination status including exemptions on medical grounds and requires people leaders to validate the information entered.

More information on how to complete these forms and validate them are available [here](#). Under the Privacy Act 1988 (Cth) your vaccination status is considered sensitive information. You can read more on how Mission Australia will manage the collection, storage and use of your COVID-19 vaccination status [here](#).

Why does Mission Australia need to collect my vaccination status?

Knowing your vaccination status will assist Mission Australia in:

- Complying with relevant Public Health Orders;
- Complying with record keeping requirements in relation to Workplace Health and Safety;
- Preventing and managing the transmission of COVID-19 in the workplace;
- Managing health and safety risks in high-risk and high exposure environments; and
- Providing reassurance to other Workers that the risk to them of being exposed to or transmitting COVID-19 is minimised.

By providing your vaccination status to Mission Australia, you are taken to have consented to Mission Australia collecting this information from you. However, you may withdraw your consent to the collection of this information at any time.

11. How can I amend my personal information and where do I find further information about how Mission Australia handles my personal information?

Please refer to [Mission Australia Enterprise Privacy Policy](#) on Mission Australia’s intranet or email privacy@missionaustralia.com.au for further information regarding the handling or amending of your personal information.

12. Do I Receive a proof of vaccination after I receive my vaccination?

When you get the COVID-19 vaccination it will be recorded in your immunisation history.

There are 2 ways to show proof of your vaccinations:

- Your COVID-19 digital certificate which shows proof of only your COVID-19 vaccinations that you can add to a digital wallet.
- Your immunisation history statement which lists your COVID-19 vaccinations and all other vaccinations.

If you can’t get proof online, your vaccination provider can print your immunisation history statement or COVID-19 digital certificate for you. You can also call the Australian Immunisation Register on 1800 653

809 (8am to 5pm, Monday to Friday) and ask for your statement or certificate to be posted to you. It can take up to 14 days for your statement or certificate to arrive in the post.

13. I have questions about the COVID-19 vaccination. Where can I go to find more information?

Speak with your local health practitioner.

You can also download the “Questions about vaccination” resource from the Federal Government - <https://www.health.gov.au/resources/publications/questions-about-vaccination> or you can order this resource by contacting National Mailing and Marketing:

- Email - health@nationalmailing.com.au
- Phone - 02 6269 1080

The Therapeutic Goods Administration (TGA) also have support resources available - <https://www.tga.gov.au/>

14. Where to go to get vaccinated

State	Information
NSW	<p>In NSW, Service NSW https://www.service.nsw.gov.au/transaction/book-covid-vaccination and other local health authorities will direct people back to the eligibility checker, from where it’s possible to book nearby clinics that have appointments available.</p> <p>For residents in Sydney, try booking directly with the vaccination hub at Sydney Olympic Park https://vaccination.slhd.nsw.gov.au/vc/SydneyOlympicPark/2. There are also vaccination centres in Sydney CBD, Belmont Lake Macquarie (inside an old Bunnings), Macquarie Fields and Wollongong. They don’t accept walk-ins, and you can book them through the vaccine eligibility checker on https://covid-vaccine.healthdirect.gov.au/eligibility?lang=en or via https://www.sonicvaccinations.com.au/locations/sydney-cbd/ with the Sydney CBD clinic.</p> <p>Pop-up vaccination clinics are being held in hotspots to provide approved COVID-19 vaccinations to over 18s. Visit www.facebook.com/SydneyLHD for information on pop-up clinics that are upcoming. Walk-in clinics are also available in high-priority areas of the city https://www.nsw.gov.au/covid-19/health-and-wellbeing/covid-19-vaccination-nsw/astrazeneca-18-years-and-over</p> <p>If you or your employees are finding multiple booking websites confusing, have a look at the website developed by a Sydney software engineer, covidqueue.com, which amalgamates appointments from various websites and ‘dings’ when an appointment comes up.</p> <p>Meanwhile, try HotDoc https://www.hotdoc.com.au/search for a GP or community pharmacies which are offering available approved COVID-19 vaccinations across the state you can book here https://www.findapharmacy.com.au/our-services/vaccination-services-covid-19</p>
QLD	<p>You can find a list of vaccine hubs on https://www.qld.gov.au/health/conditions/health-alerts/coronavirus-covid-19/protect-yourself-others/covid-19-vaccine/book/vaccination-locations – these include hospitals and community-based centres on locations like showgrounds. All require booking in advance. You can register or book online https://www.vaccinebookings.health.qld.gov.au/ or go through the federal government’s vaccine eligibility checker https://www.health.gov.au/resources/apps-and-tools/covid-19-vaccine-eligibility-checker.</p> <p>You can make a booking at the Brisbane Exhibition Centre, with bookings directed back to its central site https://www.bcec.com.au/vaccination-centre/. Also try HotDoc https://www.hotdoc.com.au/search for a COVID-19 vaccination through a GP.</p>
VIC	<p>In Victoria a list of these vaccination centres is available on https://www.coronavirus.vic.gov.au/vaccination-centres. Some require a booking, while others accept walk-ins – see this list https://www.coronavirus.vic.gov.au/vaccination-centres#the-following-centres-are-accepting-walk-ins of the ones that do. Melbourne is also home to Australia’s first drive-through hub in Melton, but you do have to book first through https://www.coronavirus.vic.gov.au/book-your-vaccine-appointment</p>

	<p>The Victorian government has its own vaccination centre portal https://portal.cvms.vic.gov.au/ for booking. Otherwise, it's a case of again heading over to the vaccine eligibility checker on https://covid-vaccine.healthdirect.gov.au/eligibility?lang=en or HotDoc https://www.hotdoc.com.au/search. You can also call 1800 675 398.</p>
TAS	<p>Vaccinations are available at GPs and community vaccination clinics. Book your vaccination online here https://covidvaccine-tas.ohms.oracle.com/ or via the vaccine eligibility checker on https://covid-vaccine.healthdirect.gov.au/eligibility?lang=en or HotDoc https://www.hotdoc.com.au/search.</p> <p>There are also GP respiratory clinics offering the vaccination in Hobart, Launceston and St Helens, with the numbers to contact them directly available here https://www.coronavirus.tas.gov.au/vaccination-information/covid-19-vaccination/Book-your-vaccine#pfizerclinic</p> <p>Bookings are essential. You can book online or call the Tasmanian Public Health Hotline on 1800 671 738.</p>
SA	<p>For vaccination appointments, book through the vaccine eligibility checker https://www.health.gov.au/resources/apps-and-tools/covid-19-vaccine-eligibility-checker. A list of regional vaccination centres, which are available to book directly, is available via here.https://www.sahealth.sa.gov.au/wps/wcm/connect/Public+Content/SA+Health+Internet/Conditions/Infectious+diseases/COVID-19/Vaccine/Getting+vaccinated/Regional+COVID-19+vaccination+clinics?finderTab=tab-2.</p> <p>You can also book a COVID-19 vaccine appointment by calling the SA COVID-19 Information Line on 1800 253 787. Also try HotDoc https://www.hotdoc.com.au/search for a COVID-19 vaccination through a GP.</p>
WA	<p>See here https://www.healthywa.wa.gov.au/Articles/A_E/Coronavirus/COVID19-vaccine for a list of both metropolitan and regional clinics. Or go here https://vaccinatewa.health.wa.gov.au/s/login/SelfRegister to book a vaccination online. Those who are not yet eligible can pre-register via https://vaccinatewa.health.wa.gov.au/s/login/SelfRegister</p> <p>Also try HotDoc https://www.hotdoc.com.au/search for a COVID-19 vaccination through a GP.</p>
ACT	<p>The ACT is offering vaccinations to anyone over 12. Pfizer COVID-19 vaccination spots available at the AIS Arena Clinic (https://www.covid19.act.gov.au/stay-safe-and-healthy/vaccine/ais-arena-covid-19-mass-vaccination-clinic) and the Access and Sensory Clinic (https://www.covid19.act.gov.au/stay-safe-and-healthy/vaccine/information-for-people-with-disability#About-the-Access-and-Sensory-clinic)</p> <p>To get an appointment with one of these centres, go through the ACT government booking system via https://www.mydhr.act.gov.au/mychartprdv/Authentication/Login? or use the vaccine eligibility checker on https://covid-vaccine.healthdirect.gov.au/eligibility?lang=en Also try HotDoc https://www.hotdoc.com.au/search for a COVID-19 vaccination through a GP or call (02) 5124 7700 between 7am – 7pm.</p>
NT	<p>All people aged over 12 in the Northern Territory can receive the COVID-19 vaccine. See here https://coronavirus.nt.gov.au/stay-safe/COVID-19-vaccinations/booking-your-covid-19-vaccine/participating-gp-clinics-and-respiratory-clinics for a list of participating clinics, GPs and pharmacies which can be contacted directly. Vaccination clinics are listed here https://coronavirus.nt.gov.au/stay-safe/COVID-19-vaccinations/booking-your-covid-19-vaccine/nt-covid-19-vaccine-clinic.</p> <p>Online appointments can be booked here https://covid19appointment.nt.gov.au/vaccinate#/appointment. Also try HotDoc https://www.hotdoc.com.au/search for a COVID-19 vaccination through a GP</p>

HotDoc is also available nationally and has kept up with **evolving recommendations**. Enter a postcode and find a doctor that is offering the COVID-19 vaccine. If you want to get a vaccine done through a community pharmacy – which can be particularly handy if you're in a regional area – try booking directly <https://www.findapharmacy.com.au/our-services/vaccination-services-covid-19>