



WACOSS eNews - 26th October 2016

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General WACOSS News

WACOSS Training Needs Survey



Is WACOSS your 'go-to' provider for training?

If not, why not? Please let us know so we can **tailor our services** to better meet your needs. [Click Here](#) to take the **Training Needs Survey** now!

Self-Directed Services - Empowering and Transforming Lives

WACOSS Events 27th Feb - 3rd March 2017.

The WA Council of Social Service is pleased to announce a week of events on one of the most significant trends in service delivery: the move towards self-directed services.

Following feedback from the WACOSS 2016 Conference and the number of initiatives, commitments and reforms relating to self-directed services, it is clear that a forum and training is timely. WACOSS will bring together key players and provide an update on emerging directions and opportunities at a national and state level, together with information on leading international initiatives.

We are very pleased to have secured Tim KIELTY from the UK to lead the week's events. Tim is based in the UK and is an Associate with In Control Scotland. He has been involved in self-directed support since its introduction.

These events will help stimulate your thinking about what's possible in your sector. For more details and registration [Click here](#).

The Future in Our Hands - WACOSS 2017-18 Pre-Budget Submission

WACOSS launched its 2017-18 Pre-Budget Submission *The Future in Our Hands - Smarter Services, Stronger Families, Resilient Communities* on Friday October 28th, 2016.

A PDF of the full 2017-18 WACOSS Pre-Budget Submission can be accessed [here](#)

To view the media release, [click here](#)

Past years' Pre-Budget Submissions can be accessed at by [clicking here](#).

Cost of Living Report 2016

WACOSS recently released the [2016 Cost of Living Report](#) modelling the impact of living costs of low income households in Western Australia.

A Media Release on the Report and its findings can be viewed [here](#) or [click here](#) for a Fact Sheet on the Report's findings.

DropIN Solutions

DropIN and WACOSS with their mission to empower the community sector, have launched a series of different IT and marketing services specifically designed for the WA social sector. Watch the video below to find out more about DropIN Solutions



Interested?

[Find Out More](#)

“WACOSS members are eligible for a 20% discount on all our services”

Joint Councils of Social Service Network Submission to ACNC

WACOSS recently contributed to a joint submission with the Councils of Social Service Network to the [Australian Charities and Not-for-profits Commission's](#) 2017 Annual Information Statement Consultation.

A copy of this submission can be viewed [here](#).

Associations Information Statements - Due Now!

Under the new *Associations Incorporation Act 2015*, incorporated associations are now required to submit an Information Statement to the Commissioner for Consumer Protection every year. If your financial year is from 1 July to 30 June, then your Information Statement will be due by 31 December. You can lodge your statement by using your Association's account at [AssociationOnline](#).

This statement confirms for the Commissioner that:

- an association is still active and eligible to be incorporated;
- the address details held by Consumer Protection are correct, and
- the association has met its obligations to hold an Annual General Meeting for the year.

If your financial year is not 1 July to 30 June, then you need to lodge your Information Statement within 6 months of your end of financial year.

For assistance with any matters related to your constitution and compliance with the new Act contact WACOSS at info@wacoss.org.au or go to the dedicated [DropIN](#) site for access to free resources and take the Quiz to test your Associations knowledge.

Training & Workshops

Urray! Applications for the Financial Assistance closing soon for Diploma of Leadership and Management 2017

The Diploma of Leadership and Management program is designed for those in management roles within the community services sector, who wish to further their managerial background with specific tailored management qualifications. This 12 unit course is run monthly over a 12 month period to fit in with work schedules and ensure the best learning environment. For more information on or to register, [click here](#).

WACOSS Customised Training

Customised Training Discounts until 31 Dec 2016

WACOSS is offering discounts on the full range of customised training booked between 15 September and 31 December 2016. The following discounts apply:

- 20% off a Full day training course
- 10% off a half day training course

All bookings must be made and dates confirmed before 31 December 2016 for the discount to apply. To view our full range of training on offer, [click here](#). *Hurry and get a quote now!*

New and Improved Online Emergency Relief Directory

Major changes in Emergency Relief funding have made it more challenging for ER agencies and the wider community to know what support is available and where they can go to get it.

Thanks to Lotterywest, WACOSS launched the State's first interactive online directory of services on **April 6th 2016**. This directory is for use by the sector, and was requested by the State Emergency Relief Committee as a means to address the ongoing challenge many organisations have of keeping up-to-date information on other agencies and their resources to support service referrals. The Directory will be integrated with the [DropIN](#) platform, meaning that agencies will not need to create a new log in account for yet another new system, and will allow agencies to update their service information in real time.

For more information, or to put your agency on the invite list, please contact **Bernie Fisher** at bernie@wacoss.org.au or by calling **9420 7222**

[Click here](#) to read more.

ASeTTS Keys to Diversity Training Programs

People working with migrants and refugees now have access to two new online resources to help them better understand their clients, and better meet their clients' needs.

Unlocking Cultural Diversity is a six-part program that uses personal reflection, family history and migrant stories to prepare staff and volunteers to work in a culturally aware and culturally secure way with people of any cultural background.

Working Effectively with People from a Refugee Background is a four-part program that uses powerful refugee testimony and a range of engaging exercises to prepare staff and volunteers to better understand the backgrounds and special needs of refugee clients.

The resources have been trialled by four regional and nine metropolitan organisations and feedback has been very positive. ASeTTS engaged Fortis Consulting to develop and deliver this online project working closely with the Office of Multicultural Interests, WACOSS and a Reference Group representing a wide cross-section of community and Government organisations.

Try the courses for yourself at www.keystodiversity.com.au. For further information contact executive@asetts.org.au.

WACOSS Training, Workshops and Seminars

- [DropIn 101](#) - Tues 15th Nov 2016
- [Bullying Laws & Risk Management in the Workplace](#) - Thurs 17th Nov 2016
- [Leading Change in Turbulent Times](#) - Wed 23rd Nov 2016
- [Foundations in Governances: Module 5 - Board Development](#) -Thurs 24th Nov 2016
- [Writing Submissions, Grants and Tenders](#) - Tues 29th Nov 2016
- [Maintaining Not-For-Profit Principles in a Market Driven Environment](#) - Thurs 1st Dec 2016

For the full list of WACOSS Training, Workshops and Seminars, [click here](#).

[Subscribe](#) to our events alert and keep informed on the latest events and workshops.

Sector News

Linkwest - Supporting Community Resource Centres

West Australia's network of Community Resource Centres (CRCs), is one of Western Australia's longest running and most successful regional community service programs. Previously known as Telecentres, there are more than 100 CRCs across WA offering many services to help connect and support regional and remote communities, including an enterprise-grade video conferencing system, which is managed by Linkwest.

Linkwest is currently reviewing this video conferencing system to find out whether stakeholder requirements and access to technology have changed and whether the current system is still the best way to meet stakeholder requirements.

Both current CRC stakeholders and organisations who would like to deliver services to regional WA are encouraged to provide feedback on the current video conferencing system. There will be various opportunities to participate over the next few weeks.

Your participation will help Linkwest make the best possible decisions to support CRCs now and into the future.

If you would like to participate in the consultation process, either with a face-to-face interview or in a different way, or you have any questions about the consultation process, please email: jsmith@anson.com.au or Linkwest CEO, Jane Chilcott at: jane.chilcott@linkwest.asn.au .

Local Drug Action Groups Inc - Launch of the Meth Helpline

On 12 September 2016, the Minister for Mental Health, the Hon Andrea Mitchell MLA officially launched the Meth Helpline. Situated within the Alcohol and Drug Support Service, the helpline

provides a 24/7, confidential, non-judgmental telephone counselling, information and referral service for anyone seeking help for their own or another person's methamphetamine use.

The Meth Helpline is part of the State methamphetamine strategy and has been developed to increase access to support and help reduce the impact of methamphetamine use in WA.

The Alcohol and Drug Support Service will continue to provide 24/7, state-wide telephone counselling, information, referral and support to anyone concerned about their own or another person's alcohol or other drug [click here](#) for further information and contact details.

Tenancy WA - Update from Community Legal Centre for Tenants

Tenancy WA would like to provide the following updates:

Fee for service

A fee for service has been introduced, [click here](#) for full details,:

The community worker hotline, bond clinic and the duty advocate service at the Magistrates Court remain free.

Tenants seeking advice about getting their bond back can book online [here](#): or call the advice line to book a free advice appointment. on 9221 0088 or 1800 621 888.

Online Booking

A new on line booking process. Tenants can book free or paid advice [here](#):

Community workers hotline

Tenancy WA provide a community workers hotline to assist Tenant Advocates and other community workers with specialist tenancy advice for their clients. For hotline details or to register call 6263 8560. Details about the service are [here](#):

New website

Tenancy WA's new website is live and has new functions including: [Book Advice](#), [Finding a Local Tenant Advocate](#) and [New Factsheets](#)

CommunityWest - Learn to navigate disruption in the community services sector

In response to major disruption in the community sector CommunityWest have developed a series of sunrise sessions and masterclasses built around the theme of 'Navigating the current and future territory of disruption across the community sector.' These have been designed to provide participants with tools, insights and learnings which they can immediately apply. In doing this, executives and leaders will be better equipped and have greater confidence in managing their organisations.

Each session builds on the previous topics covered, giving participants a suite of knowledge and tools by the end of the six sessions. They can be attended on an individual basis, however it is recommended to attend all six to gain the full benefit. Purchasing attendance gains you a seat at both the sunrise session and the masterclass. [Click here](#) for pricing and more information.

New Guides to Navigate Rights for NDIS Purchasing Decisions

Consumer protection agencies around Australia have recently released three new guides that provide key information about consumer rights and trader obligations under the Australian Consumer Law.

The guides are specifically designed to help consumers when buying goods and services under the The National Disability Insurance Scheme (NDIS), and have been developed to also inform providers of goods and services, community organisations, carers and support networks of traders' obligations under the law.

The following resources are available:

- Your Consumer Rights – A guide for consumers with disability
- Easy English Guide – Your rights when you buy something (designed for people who have difficulty reading and understanding written information)
- A Guide to Competition and Consumer Law – For businesses selling to and supplying consumers with disability (guidance for suppliers to consumers with disability, outlining their role and obligations under Australia's competition and consumer laws)
- Factsheet – Including a snapshot on legal rights

These guides are available for free from the [Department of Commerce Website](#). Limited hard copies are also available to order - Please call **1300 30 40 54** or email consumer@commerce.wa.gov.au

ISA Fundraising Campaign

Incest Survivors' Association Inc (ISA) is aiming to raise funds to assist with capacity building of their organisation in order to provide more support to those who have been impacted by childhood sexual abuse.

For further information use this link to ISA's ['go fund me' page](#).

Office Space Available at Claisebrook Lotteries House

Claisebrook Lotteries House have office space available for not-for-profit organisations. [Click here](#) for further information.

For further information please contact Jane on **9221 7282** or at clha@iinet.net.au

Office Space Available in Midland

The Department of Education are offering units in Midland rent-free to selected not-for-profit organisations. Criteria for selection includes, but is not limited to, services for children, teens, families or communities in the Midland school catchment area, or organisations supporting education, welfare, health, young parents, and financial or relationship counselling.

Please contact **Peter Petkov** on **9264 4210** with expressions of interest.

Sector Events

AASW - Expressive Art Therapy Workshop - "Becoming your hopes and aspirations"- Saturday 12th Nov 2016

Art Skills for Therapy, Accredited Mental Health Social Worker (AASW) is pleased to present this experiential workshop for counsellors and support workers who wish to experience first hand the benefits to professional wellbeing of the process of therapeutic art making.

This workshop addresses the following:

- Ways to take art making into positive and therapeutic processes alongside of ways to create a personally satisfying final product.
- How to create safety and support by attending to the environment and therapeutic relationship.

- Ways to use art making to self regulate.
- Ways to use narrative therapeutic questions to focus on newly developing skills and abilities.

Presented by Daphne Middleton, an experienced trainer, supervisor and arts educator with specialties in Clinical Supervision, Trauma Informed Expressive Art Therapy/Positive Psychology and Narrative Therapy. She has had a positive response to the staff art therapy projects and experiential art therapy training she has brought to helping practitioners based in government, non-government and the private sector. For Flyer click [here](#), to register [click here](#)

SPSW Workshop - A First Introduction to Appreciative Inquiry December 6 2016

SPSW is excited to once again to have Sarah Lewis back in WA. This time Sarah will be presenting her workshop, A First Introduction to Appreciative Inquiry. Sarah is an internationally recognized trainer in helping human service teams, organizations and professionals to use Appreciative Inquiry to achieve positive change for their clients or within their own team. This workshop will enable participants to bring the benefits of Appreciative Inquiry to their work both with clients and their team.

The workshop is being held on **Tuesday 6th of December 2016** at Ngala Community Services, 275 Abernethy Road, Cloverdale. The Workshop commences at 8.45am for registration, 9.00am - 4.30pm.

Click here for Flyer information. Click here for registration form.

AASW NT Branch Conference - March 20-22 2017 - "Dust, Diversity & Dedication"

Australian Association of Social Workers NT Branch invites social workers and other allied health representatives to its annual conference which is being held in the heart of Australia,.

If you're interested in regional and remote service delivery and employed in interdisciplinary positions in the human and community services sector the ASSW NT Branch would like you to join them! The event

The event will be held between the 20th and 22nd March in Alice Springs at the Star of Alice Function Centre with a strong focus on remote and regional practices within the Northern Territory and similar locations. [Click here](#) for more information.

Relationships Australia – Professional and Workplace Training

? Change & Loss – 30 Nov

For more information [click here](#).

Community Sector Jobs Board

The following positions are currently advertised on the WACOSS/ANSON Community Jobs Board. [Click here](#) to view the vacancies in full.

- [St Patrick's Community Support Centre – Alliance Manager](#) – Full time
- [Community First – Community Support Workers](#) – Casual
- [UnitingCare West – Case Worker Family Group Homes \(North\)](#) – Part time

If you would like to advertise your vacancies on the WACOSS/ANSON Community Jobs page please contact Soby Dutta at ANSON at sdutta@anson.com.au

[Subscribe me to this list.](#)



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