



WACOSS eNews - 25th May 2016

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General WACOSS News

WACOSS Customised Training

Did you know we can deliver any of our courses in your workplace?

WACOSS customised training enables your organisation to train multiple staff at one time. All our workshops can be delivered in your workplace making it a very cost effective way to upskill your staff, board members or volunteers. Choose courses from our extensive catalogue and request a quote by contacting training@wacoss.org.au.

To view our catalogue online [click here](#), or call **08 9420 7222** to discuss.

New and Improved Online Emergency Relief Directory

Major changes in Emergency Relief funding have made it more challenging for ER agencies and the wider community to know what support is available and where they can go to get it. Thanks to Lotterywest, WACOSS launched the State's first interactive online directory of services on **April 6th 2016**. Unlike the recently released mobile directory Ask Izzy, this directory is for use by the sector, and was requested by the State Emergency Relief Committee as a means to address the ongoing challenge many organisations have of keeping up-to-date information on other agencies and their resources to support service referrals. The Directory will be integrated with the [DropIN](#) platform, meaning that agencies will not need to create a new log in account for yet another new system, and will allow agencies to update their

service information in real time.

For more information, or to put your agency on the invite list, please contact **Bernie Fisher** at bernie@wacoss.org.au or by calling **9420 7222**

[Click here](#) to read more.

2016 WACOSS Conference Presentations

WACOSS extends its sincere thanks to all who participated in the 2016 WACOSS Conference, and looks forward with excitement to what shared work and opportunities the future holds for the sector.

Presentations and session summaries can now be accessed on the [WACOSS Conference DropIN space](#). Should you have any feedback, or wish to continue any of the discussions further, you can access relevant forums via [the space's home page](#).

Photo Gallery – Community Services Excellence Awards and Gala Dinner

A photo gallery of the award winners, finalists, dignitaries and guests has been added to the Community Services Excellence Awards website. Please visit the gallery via this link - [CSEA Photo Gallery](#)

ASeTTS Keys to Diversity Training Programs

People working with migrants and refugees now have access to two new online resources to help them better understand their clients, and better meet their clients' needs.

Unlocking Cultural Diversity is a six-part program that uses personal reflection, family history and migrant stories to prepare staff and volunteers to work in a culturally aware and culturally secure way with people of any cultural background.

Working Effectively with People from a Refugee Background is a four-part program that uses powerful refugee testimony and a range of engaging exercises to prepare staff and volunteers to better understand the backgrounds and special needs of refugee clients.

The resources have been trialled by four regional and nine metropolitan organisations and feedback has been very positive. ASeTTS engaged Fortis Consulting to develop and deliver this online project working closely with the Office of Multicultural Interests, WACOSS and a Reference Group representing a wide cross-section of community and Government organisations.

Try the courses for yourself at www.keystodiversity.com.au

For further information contact Michael Jones at Michael.jones@asetts.org.au

WACOSS Training, Workshops and Seminars

- [Leading Teams](#) - Fri 27th May
- [Learn, Capture & Build Better Results with Knowledge Management](#) - Wed 1st Jun
- [Communicating & Connecting with Aboriginal Clients](#) - Wed 15th Jun
- [DropIN 101- WEBINAR](#) - Wed 22nd Jun

[Subscribe](#) to our events alert and keep informed on the latest events and workshops.

Sector News

HESTA Community Sector Awards

[HESTA](#), the leading industry super fund for health and community services, are partnering with the [Australian Council of Social Service](#) (ACOSS) in presenting the [HESTA Community Sector Awards](#).

The awards recognise outstanding service provision, advocacy and leadership in improving the lives of people who rely on access to the services of this sector. It is an opportunity to publicly recognise the inspirational work individuals and organisations provide to the broader community, supporting those who need it most. There are three award categories, *Unsung Hero*, *Outstanding Organisation* and *Social Impact*, designed to cover the wide range of professions and skills within Australia's community sector.

[Nominations are now open](#) and will close on **Friday, 19 August 2016**. Winners will be announced at an Awards dinner to be held on Thursday, 17 November in Sydney.

National 'Vote Home' Campaign to End Homelessness

National peak bodies Homelessness Australia, National Shelter, Community Housing Industry Association and ACOSS have joined in launching the 'Vote Home' campaign, which issues a coherent national strategy to deliver more affordable housing and end homelessness.

The campaign outlines five key reforms across taxation, income security, social housing, and homelessness systems, proposing them as priorities in the lead up to the Federal Election.

Each week approaching the election there will be mainstream and social media activity, events, images to share and a number of Change.org petitions, the first of which can be found [here](#). Follow the campaign [here](#) to access updates and material to distribute via your own networks, and join in building a movement of Australians declaring their vote this election as a Vote Home.

A copy of the WACOSS media release in support of the 'Vote Home' campaign can be viewed [here](#). To read the WACOSS media release addressing the cuts to the National Partnership Agreement on Homelessness (NPAH) revealed in the latest Federal Budget, please [click here](#).

Consumer Protection Campaign Against Property Investment Seminars

Consumer Protection WA is leading a national campaign against organisers against spruikers running "get-rich-quick" seminars.

The seminars in question will often teach how to set up rent-to-buy housing deals which offer people who do not have a home deposit the option of purchasing a home after paying above-market rent for a set period of time. Such rent-to-buy schemes have come under criticism from consumer advocates for leaving vulnerable people exposed.

[Click here](#) to read more from Consumer Protection WA on this issue.

AASW 10, 000 Members Strong Campaign

The [Australian Association of Social Workers](#) has launched a campaign to coincide with their 70th Anniversary titled *10, 000 Members Strong*. During this campaign, members go into the draw to win one of three prizes valued at \$500 if a friend or colleague cites their name and membership number when taking up membership themselves.

[Click here](#) to view the campaign advertisement.

ACNC Advice for Charities on Election Advocacy and Campaigning

The ACNC have recently published advice for charitable organisations engaging in public advocacy concerning how they should and shouldn't engage in election campaigning.

Charities need to be cautious they do not cross the line between legitimately advocating for a cause or outcome in keeping with their mission, and any activities promoting or opposing a particular political party or candidate.

If you are likely to be engaged in advocacy during an election campaign period you need to be very clear about where that line is. Find out more at: www.acnc.gov.au/ACNC/Reg/Charities_elections_and_advocacy.aspx

Ellenbrook Crisis Accommodation Centre Now Open

A new crisis accommodation centre for women and children escaping family and domestic violence has opened in Ellenbrook. Child Protection Minister Andrea Mitchell said the new accommodation, together with the Safe at Home Program, was part of the State Government's commitment to strengthening its response to domestic violence.

"The crisis accommodation offers five independent units of various sizes to accommodate larger families and those families with older boys," Ms Mitchell said.

"Women and children will be able to live safely without the fear of violence, and regain their independence."

The Safe at Home Program provides emotional, financial and legal support to families living at the units, as well as to at-risk women in the community.

"The State Government is committed to increasing crisis accommodation options for women and children escaping family and domestic violence, and preventing them from falling into homelessness," Ms Mitchell said.

Housing Minister Colin Holt said construction of the \$2 million crisis accommodation was a collaborative partnership between the Department for Child Protection and Family Support and the Housing Authority.

New CCYP Child Safe Organisations WA Resources Now Available

The Commissioner for Children and Young People Colin Pettit has launched his Child Safe Organisations WA program, an initiative that aims to establish a state-wide focus on keeping children safe when they are in the care of government and community-based organisations.

[Click here](#) to read the full article, or visit the new [CCYP website](#) to access all Child Safe Organisations WA resources.

Positive Pathways App for Domestic Violence Now Available

[Zonta House Refuge Association](#) has launched a highly unique app which can potentially save the lives of women in danger from domestic and family violence in Western Australia.

The Positive Pathways App, named after the holistic outreach program run by Zonta House, is the first of its kind in Australia, is available on new and old iOS and Android devices, and is completely free to all users.

The unique app has a facade of being a "wellness" app, with no apparent domestic violence relevance. Its emergency functionalities are built into this facade, enabling the user to record

and send emergency messages to trusted contacts without detection.

For further information about this innovative and important app, please contact **Karen Brittain** on **08 6189 2952** or at karen.brittain@zontahouse.org.au

The Salvation Army's 2016 Economic and Social Impact Survey Released Today

Now in its fifth year, The Salvation Army's Economic and Social Impact Survey (ESIS) has surveyed more than 1600 clients across Australia.

The key findings of the 2016 survey, released today, reveal alarming figures which paint a bleak picture of what life is like for our society's most vulnerable individuals.

The Salvation Army is calling on both sides of politics to make poverty a key Federal Election issue after releasing disturbing new statistics on the level of poverty in Australia.

Read the full 2016 Economic and Social Impact Survey [here](#).

YACWA Survey for Engagement and Co-Design with Young People

YACWA have developed a survey which will assist them in the development of a new project to improve the capacity of the not-for-profit sector in effectively engaging with and determining the needs of young service users, and supporting not-for-profit organisations in their inclusion of young people.

The survey will provide YACWA an understanding of how services currently engage with young people, enabling them to ensure resources are spent on the most informative, practical and relevant tools and ideas for the sector.

If you are a service provider with young people as clients, [click here](#) to be taken directly through to the survey.

Please contact [Kylie Hansen](#), Strategic Policy Specialist, should you have any queries about this project.

2016 Federal Election Youth Survey - Now Open

[Youth Action](#) and the [Australian Research Alliance for Children and Youth](#) have launched a national survey for Australian young people to show decision makers that young people's issues must be addressed in the upcoming Federal Election. It is urged that organisations take the time to sit with young people aged 12-25 within their service and assist them in completing

the online survey so that they can be represented.

[Take the survey now](#), or use this link to distribute the survey amongst your networks: <https://www.surveymonkey.com/r/YPelectionsurvey3>

Mission Australia's 2016 Youth Survey and Tailored Reports

After fifteen years, Mission Australia's annual Youth Survey continues to give voice to the concerns, values and thoughts of young people aged 15-19 across Australia. The survey is available now at www.missionaustralia.com.au/youthsurvey.

Mission Australia is able to offer tailored individual reports to any organisation, school or local group who anticipates being able to collect 100 or more responses. To organise this please get in touch via youthsurvey@missionaustralia.com.au.

Productivity Commission Inquiry into Data Availability and Use

The Productivity Commission has invited academics, government agencies, private entities with large data holdings (including in finance and social media), organisations interested in data access and members of the community to contribute to its new public inquiry on Data Availability and Use.

An [issues paper](#) provides initial perspectives on areas of interest to the inquiry. It contains and outlines:

- the scope of the inquiry
- the Commission's procedures
- matters about which the Commission is seeking comment and information
- how to make a submission

Participants should not feel that they are restricted to comment only on matters raised in the issues paper. The Commission wishes to receive information and comment on issues which participants consider relevant to the inquiry's terms of reference.

Please email advice or submissions to this Inquiry via: www.pc.gov.au/inquiries/current/data-access. Submissions are due **29 July 2016**.

The Productivity Commission will release a draft report later this year, with a final report to be delivered to Government in **March 2017**. Further information is available through [the inquiry's web page](#).

Foundation Housing - Partnership Opportunity for Social

Initiative

Foundation Housing is seeking a partner to activate its fully renovated and equipped kitchen at its lodging house on Hampton Road, Fremantle. This is an outstanding opportunity for a not for profit or social enterprise organisation needing a commercial kitchen for its fundraising or social inclusion projects.

For enquiries please contact Tom Tolchard on **0415 078 607** or email tom@foundationhousing.org.au. Download a flyer [here](#), or [click here](#) to read more.

SWMPF Resources to Promote Inter-Agency Collaboration

[The South West Metropolitan Partnership Forum](#) (SWMPF) has recently produced two resources to support the work of inter-agency groups in the region. These are a *Directory of Inter-Agency Groups* operating in Cockburn, Fremantle and Melville, and *10 Building Blocks for Effective Collaboration*.

These resources are available from the SWMPF at <http://www.swmpf.org.au/swmpf-projects/coordination-of-wrap-around-services/>

UWA Centre for Social Impact Outcomes Measurement Study

In a study funded by the Bankwest Foundation, the University of Western Australia Centre for Social Impact is undertaking ground-breaking research examining the state of play in outcomes measurement in the West Australian community sector.

The study is led by Professor Paul Flatau and seeks to explore the current state of outcomes measurement in Western Australia, key barriers and challenges faced by community sector organisations, and the relationship between funders and outcomes measurement. Understanding outcomes measurement enables organisations to better understand the difference they are making and the most effective way of supporting clients; provides recognition of the value delivered by community organisations, and strengthens the case for funding of community organisations.

The survey represents the first step towards understanding the state of outcomes measurement in Western Australia, and will inform future initiatives to reduce barriers and improve outcomes measurement. The important findings of the study will ensure that the impact of community organisations in Western Australia is widely recognised.

If you wish to participate, contact Ami Seivwright at the UWA Centre for Social Impact at ami.seivwright@uwa.edu.au.

2016 Resilient Australia Awards

The Resilient Australia Awards is a national program to recognise and promote initiatives which strengthen community disaster resilience across the nation, making our communities safer, stronger, more resilient and better prepared to manage the effects of natural disasters.

The 2016 Resilient Australia Awards will open for entries in **April 2016** and close in **June 2016**. Please enter your own projects, and encourage those that you are working with to enter projects. All state winners will be eligible for entry into the National Awards.

If you have any questions regarding the awards, please contact **Tracy Smith** at the SEMC Secretariat on **9482 1711**. Links will be available soon on the [SEMC website](#).

Office Space Available at Holyoake

Holyoake currently has space available on the 2nd floor at 75 Canning Hwy. Victoria Park for long term, short term or casual lease to specifically Not For Profit organisations providing services that are compatible with those provided by Holyoake.

The space is 457m sq, is fully partitioned, and can be leased as a single or shared tenancy. For full details including options for meeting and board rooms, parking, furniture and reception and admin support, please [view the advertisement here](#), or contact Roger Truslove on **9416 4444**.

Board Table Offered by Goodstart

Goodstart Early Learning are offering a board table which they no longer require to any organisation who may have use for it. Collection from their premises in East Victoria Park will need to be arranged. Dimensions of the table are 1200mm wide, 3000 mm long, 730mm high, and an image of it can be viewed [here](#).

Please contact Goodstart on **9475 4201** to express your interest.

Office Space Available at Claisebrook Lotteries House

This first floor space is 18sqm and would suit a small organisation, fitting 2-3 desks. Office furniture currently in the room will also be available for purchase. Claisebrook Lotteries House is a friendly, welcoming, community-minded work environment.

If you are a not for profit organisation looking for space similar to the above, or would like to be added to the wait list and advised of future opportunities, please contact Jane via the [Claisebrook Lotteries House website](#).

Premises Available at Baptistcare

Up to 1,200 sq. m. ideal office space available in Belgravia Street Belmont, near to city centre on philanthropic terms for up to 3 years. Will require fit-out. Short -term leasing also possible. Please contact Baptistcare on 08 9282 8689 or Katie.scott@baptistcare.com.au and speak to Katie Scott, Manager Property and Contracts.

Free Legal Help for Community Groups

Justice Connect's [Not-for-profit Law Service](#) - a new free online service for not-for-profit community organisations - has run its acclaimed [Information Hub](#) in Victoria and NSW, and is now helping groups in all other states and territories. The Hub offers hundreds of plain-language legal resources, covers national laws and has tailored resources for states and territories. You can filter the site so that you only see resources for the locations that you are interested in.

These practical resources help charities and not-for-profits better navigate their legal landscape – covering legal issues from how to start a charity, taxation, managing fundraising and volunteers, all the way through to merging or winding up.

The Information Hub can be found at www.nfplaw.org.au.

Pro Bono Dispute Resolution

A wide range of disputes can be resolved through mediation. For a short time Advocare Inc is offering free mediation to not for profit organisations that have a dispute that needs resolution. It could be an issue between Board members, between the management and the Board, between staff members, between clients and service deliverers, between members and the organisation, or any two individuals or small groups having trouble resolving an issue.

Mediation will be facilitated by a nationally accredited mediator and there will be no charge for the service. If there are any costs, for example for room hire, the NFP will be asked to meet that cost. In many cases a suitable room can be found at no cost.

If you have an issue that may benefit from mediation, email to Advocare CEO Greg Mahney at gregm@advocare.org.au or on **9479 7566** stating the organisation you represent and briefly outlining the nature of the dispute.

Sector Events

State Councils of Social Service 'Love Your Tender' Webinar Series

Discover how to develop and present grant applications and tender proposals that give you the best chance of success in a competitive funding environment.

The State Councils of Social Service (COSS) have partnered to deliver a webinar series to uncover what every not-for-profit organisation needs to know about effectively responding to government procurement processes delivered in four one hour webinar sessions.

This training is based on the 2015 NCOSW Workshop "Writing Winning Funding Proposals" and is a repeat of the webinar series held in February/March 2016 of the same name.

Remaining Series Dates:

Thursday 26 May 2016

Thursday 2 June 2016

The one-hour webinar sessions will run from **10:30am-11:30am (AEST) / 10:00am-11:00am (ACST) / 8:30am-9:30am (AWST)**. [Click here](#) for more information.

SPSW Workshop "Making Healing and Recovery the Goal; Using Trauma Informed Practice Interventions" - 30th May 2016

[The Society of Professional Social Workers](#) (SPSW) presents this important workshop relevant for all human service workers who work with families and individuals who have survived or are experiencing traumatic events or cumulative traumatic life events. The workshop will be presented by Tori Cooke, a Senior Social Work Practitioner who provides training, professional supervision and practice advice to a range of stakeholders and professionals. Tori is currently working as the Family and Domestic Violence Consultant for Anglicare WA, and has 15 years' experience which includes working with high risk families, both victim and perpetrators of domestic violence, suicide bereavement counselling, and alcohol and drug counselling.

The workshop will explore what trauma informed practice is, and how to apply it in a practical and meaningful way with people who report surviving or experiencing traumatic life events.

View the event flyer [here](#) for full details, or download a registration form [here](#).

AASW "Taking Stock: Reconnecting with 'Self' as a Professional" Workshop - 2nd June 2016

The Australian Association of Social Workers is running an interactive one-day workshop where participants will get the opportunity to think-through the way they define and present themselves, and are defined and perceived by others, in their current work role and more broadly. The premise underpinning this focus is that to be effective and potent professional, Social Workers need to 'trust themselves in action', and that this in turn requires a clear sense

of who we are and where we fit professionally.

For full details, please [click here](#).

SPSW Forum "The Rights of Clients and Families Under the New Mental Health Act" - 10th June 2016

[The Society of Professional Social Workers](#) (SPSW) are running a forum on the impact of the new Mental Health Act on clients with mental health problems and their families, and offering an opportunity to discuss how you can respond to the challenges it presents. Learn about the rights of involuntary patients under the new Act, the criteria for a person being made involuntary, treatment and determining patients' wishes, and the rights of family members and nominated persons.

SPSW workshops and events are open to all human service workers. [Click here](#) to view the event flyer, or download a registration form [here](#).

AASW "Stories of Transformation" Workshop - 16th June 2016

This workshop will provide an opportunity to explore social work and activism through the Buddhist teaching of suffering. In this space participants will delve into some of the philosophical teachings of yoga as well as modern day manifestations and research. Participants will be invited to consider moment-to-moment awareness in practice as a tool for reflective practice, as well as shifting the focus off the 'client' to notice the growth of the social worker/self.

For full details, please [click here](#).

CHIA "Introduction to Community Housing" Training Workshop - 16th June 2016

Community Housing Industry Association (CHIA) invites interested parties to a half-day workshop providing an introduction to the community housing industry in Western Australia. The workshop is aimed at community housing employees (particularly new employees) or employees of organisations that work with community housing providers, and is designed to give participants a whistle stop tour of the industry, its purpose, its challenges, the people it serves, the regulatory environment and everything in-between.

[Click here](#) to view the flyer for this event. The booking form can be downloaded [here](#).

Zonta House 'Positive Pathways' Education Workshops

[Zonta House](#) are running a program of workshops across May and June, designed for women that have endured a family/domestic violence, homelessness, or mental health crisis and wish to take the next step towards emotional resilience and independence.

Coming up on the program is a **Finance Skills** workshop on **June 1st**, covering practical skills on budgeting and how to address potential barriers, a full-day **Women's Wellness** workshop on **June 15th** which emphasise the importance of a healthy body and mind to enable positive life changes, and a workshop titled **What is Trauma?** on **June 28th**, aimed to help attendees understand how trauma may be affecting their lives, and the lives of their family.

Attendees must be referred to this free service. Please contact Karen Brittain on **08 6189 2952** or at karen.brittain@zontahouse.org.au to learn more. All courses are run out of the Positive Pathways office in Bentley.

Anglicare WA Training

Anglicare WA draws on over 30 years' experience as a leading service provider to develop and deliver quality training and professional development. They are committed to workforce and sector development delivering the latest research and best practice and sharing our expertise and experience. Anglicare WA can also [partner with your organisation](#) to develop and customise training solutions.

Upcoming training and special events include:

- [Creating Child-Safe, Child Friendly Organisations: Can Sexual Abuse be 'Designed Out?'](#) Perth - 7th Jun
- [Creating Child-Safe, Child Friendly Organisations: Can Sexual Abuse be 'Designed Out?'](#) Albany - 9th Jun
- [Ethical Decision Making](#) -15 Jun
- [Responding to Challenging Behaviours](#) - 28 Jun
- [Working with Children & Adolescents Who Have Experienced Sexual Abuse](#) - 30 Jun - 1 Jul

Please [click here](#) for more details on the full range of training services, or download a [registration form](#) here.

Aes16 International Evaluation Conference – Early Bird Registrations Open

The Australasian Evaluation Society is holding its annual International Evaluation Conference in Perth from **17 to 21 September 2016**. Early bird registrations are now open.

For further information, [click here](#).

Seminars from the Commissioner for Children and Young People

The Commissioner for Children and Young People Colin Pettit has announced the first [Child Safe Organisations WA seminars](#), an initiative that aims to increase the safety of all WA children and young people when they are interacting with government and non-government organisations.

The seminars are particularly designed for leaders or managers of organisations that operate activities or services for children and young people, and who are responsible for children's safety and welfare. The first series of an ongoing program of seminars are now open for bookings.

- **Perth (Subiaco) – 30 May 2016**
- **Broome – 14 June 2016**

For more information and links to bookings, visit the Commissioner's [new website](#).

[Community Sector Jobs Board](#)

The following positions are currently advertised on the WACOSS/ANSON Community Jobs Board. [Click here](#) to view the vacancies in full.

- There are currently no vacancies listed.

If you would like to advertise your vacancies on the WACOSS/ANSON Community Jobs page please contact Soby Dutta at ANSON at sdutta@anson.com.au

[Subscribe me to this list.](#)



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