



**60 YEARS OF
IMPACT**



2015-16
Annual Report



CONTENTS

2	About WACOSS
4	President's Report
6	CEO's Report
8	WACOSS Board
9	WACOSS Staff
10	60th Anniversary
11	2015-16 Highlights
12	WACOSS Conference & Networking Day
14	Community Service Excellence Awards
16	Corporate Services
19	Financial Summary 2015-16
20	Social Policy
24	Sector Services and Development
28	WACOSS Online Resources & Solutions
30	Reconciliation WA
31	Stakeholder Engagement and Representation
32	Partners and Supporters
33	WACOSS Members 2015-16



ABOUT **WACOSS**

The Western Australian Council of Social Service is the leading peak organisation for the community services sector, representing approximately three hundred member organisations across the state involved in the provision of services to the community.



The Council is part of a national network consisting of the Australian Council of Social Service (ACOSS) and state and territory Councils of Social Service. Our national coverage strengthens our capacity to represent state interests.

We speak with and for the 515,000 West Australians who regularly access community services each year, bringing their voice and interests to the attention of government, decision-makers, media, business and the wider community.

The Council also works to strengthen the capacity of individuals, communities and organisations in the not-for-profit community services sector by providing training, consultancy and sector development activities.

Acknowledgement of Traditional Ownership

WACOSS acknowledges that we work across the lands of the Indigenous Peoples of Western Australia and respects the continuing cultural connections and Traditional Owners of this country.



Western Australian Council of Social Service

Strategic Plan 2016-2020



Vision: An inclusive, just and equitable society

Mission: We advocate for social change to improve the well-being of Western Australians and strengthen the community services sector that supports them

STRATEGIC PRIORITY

Champion social well-being and community resilience for all Western Australians

STRATEGIC GOALS

- Advocate for social change and engage with all sectors to progress our vision
- Promote evidence-based policy that deals with underlying drivers, is solution-focused and intervenes early to overcome inequality
- Influence decision-makers and opinion leaders to act in the interests of those most in need and uphold human rights
- Produce powerful communications that educate the community and lead public debate

STRATEGIC PRIORITY

Sustain a vibrant community-services sector, responsive to the needs of our diverse communities

STRATEGIC GOALS

- Build the organisational capacity of our sector to provide the support people need to thrive
- Consult, include and work with others to bring our diverse sector together to promote social change
- Work collaboratively and support leadership to respond to the changing needs of our sector
- Engage with peak organisations and promote their contribution to our shared vision

STRATEGIC PRIORITY

Support the collective efforts of WACOSS members to shape our society

STRATEGIC GOALS

- Ensure our members reflect the diversity of the sector
- Enhance recognition of the diversity of our membership by governments and other stakeholders
- Encourage our members to make a wide range of contributions to our work
- Create opportunities and inspire members to actively promote our vision of an inclusive, fair society

STRATEGIC PRIORITY

Lead a strong, innovative and sustainable organisation

STRATEGIC GOALS

- Be an organisation of choice for people who want to make a positive difference
- Foster a culture based on innovation, leadership and high performance
- Empower WACOSS staff as respected leaders in the community services sector
- Ensure the long-term sustainability and viability of the organisation to achieve its mission

**WACOSS values underpin
all we do**

COLLABORATION

INDIGENOUS CULTURE

DIVERSITY

ETHICS

INNOVATION

HUMAN RIGHTS

RECOGNITION

PRESIDENT'S REPORT

This Annual Report comes in the 60th year of the WA Council of Social Service, and is a great opportunity to reflect not only on our achievements in 2016, but also on the important role the Council has played in the WA community over the past sixty years.

A dive into the WACOSS archives this year has revealed how far the Council has come in establishing itself as a valued and leading peak body for the community services sector, and as a champion for justice and social wellbeing across our State.

It has also come in parallel with a new global agenda to tackle poverty and inequality, through the Sustainable Development Goals. These goals align well with the Council's priorities here within WA, to eliminate poverty, in all forms, everywhere, and to ensure that no one is left behind, and we continue to grow this great State of ours.

It has been a pleasure to lead the Council through the key events and celebrations in recognition of our important milestone this year. Once again it has been a busy calendar over the past twelve months, since launching our Pre-Budget Submission "Leave No One Behind" back in October, the team have worked tirelessly to represent our members and supporters with rigorous policy advice, sector development programs and member services.

It was wonderful to have the opportunity to come together at our New Year Sector Breakfast, the Biennial Conference and Community Sector Excellence Awards – and to provide recognition to those who have strived to make Western Australia more inclusive, just and equitable over the past sixty years, and continue to do so today.

It is important to acknowledge the challenges we face to sustain the services that are so vital to hundreds of thousands of individuals and families across the community who are supported by our sector. The upcoming State election provides an important opportunity to highlight our priorities and we look forward to your support throughout the next phase of our work.

Despite these tough economic conditions, the Council continues to be supported by our member organisations and we have seen a growing confidence from our members to make their voice heard. This makes the role of the Council so much easier and we are all inspired by the dedication, persistence and quality of service that members provide to those most in need.

The staff at WACOSS continues to amaze with their expertise and skills and on behalf of the Board I would like to congratulate them on another wonderful year's work, epitomised by some long hours, hard work but also on the quality and consistency of their outputs.

By now everyone will have heard of Irina's decision to move on from the CEO role and it is highly appropriate that we all acknowledge her outstanding contribution over the last 11 years to our members, to the WACOSS team and to the Board. Irina has done an outstanding job and while we congratulate her, and wish her every success in the future, we are sad to see her leave. The Council is better for her being there, and her replacement has big, and very classy, shoes to fill.

The Council is in as strong a position as it has ever been in the past sixty years and is ready for the challenges ahead. I commend this report to our members and supporters and look forward to the year ahead.




Steve Joske CSC

A photograph of Steve Joske, President of WACOSS, speaking at a podium. He is a middle-aged man with glasses, wearing a dark suit, a striped shirt, and a patterned tie. The podium has a microphone and a logo that reads "WACOSS". In the background, there is a large screen displaying the WACOSS logo and some text. The lighting is focused on the speaker, and the background is slightly blurred.

"The Council is in as strong a position as it has ever been in the past sixty years and is ready for the challenges ahead"

Steve Joske
President

A woman with curly brown hair, wearing a dark blue long-sleeved top and a colorful geometric patterned vest, stands at a podium. She is smiling and looking to her right. A microphone is positioned in front of her. The background is a large screen displaying a blurred image of a building. The scene is lit with stage lights, creating a professional atmosphere.

“During tight times, it is more important than ever for the sector to maintain the strength that comes from unity, cooperation and coordination”

Irina Cattalini
CEO

CEO'S REPORT

This year has marked the beginning of a new phase for the WA Council of Social Service, under a new Strategic Plan focused on our mission to advocate for social change to improve the well-being of Western Australians and strengthen the community services sector that supports them.

The Council recognised the need to re-focus our efforts and sustain the gains we have made in recent years, in the face of diminishing revenues and increasing competition for resources. During tight times, it is more important than ever for the sector to maintain the strength that comes from unity, cooperation and coordination. I am always so encouraged by the level of support of the Council's membership, not only for the work of WACOSS, but for each other and the broader sector.

Our new Strategic Plan has focused on our strengths as a Council, and the important and unique role that we play as a champion for social well-being and community resilience for all Western Australians. It shapes priorities for how we can sustain a vibrant community services sector, responsive to the needs of our diverse communities, and support the collective efforts of our members to shape civil society.

This year, the Council has observed that during tight economic times, government agencies and community services are rationalising their expenditure more tightly than ever, and there is a risk of retreating to what is perceived as 'core business.' We have been focused on ensuring that the risk of such a retreat doesn't undermine important gains that have been made in recent years in driving more collaborative and coordinated efforts, nor widen the gaps in the service landscape, resulting in more people falling through the cracks and missing out. Our Pre-Budget Submission is focused on calling for action and targeted investment to counter this risk.

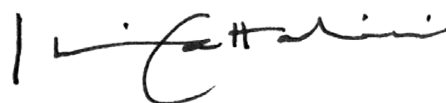
Despite our weakening economic performance, Western Australia remains a strong and prosperous state, capable of moving towards our vision of

an inclusive, just and equitable society. Poverty and inequality are not inevitable. The fact that inequality continues to grow in our state is a result of the collective decisions and policies of successive Governments and reversing this trend must become a higher priority in order to leave no one behind.

The WA Council of Social Service plays an important and unique role in the Western Australian community as a strong voice for social justice and wellbeing and we are proud to work alongside the diverse and committed mission-driven organisations that make up our membership. I'd like to thank all our members for their ongoing support.

I would also especially like to thank all the talented and hard-working staff who continue to represent the sector in all their undertakings with diligence and professionalism. Finally, can I acknowledge the strategic leadership that our Board have once again provided for our team and the sector at large, which has supported me with such valued mentorship and guidance not only this year, but throughout my years with the Council.

I hope you enjoy reflecting on the achievements of the Council over the past year, and are motivated to sustain your commitment to the Council for the years to come.



Irina Cattalini
WACOSS CEO

WACOSS BOARD

Board Membership for 2015-16

PRESIDENT

Steve Joske CSC

VICE-PRESIDENT

Mark Fitzpatrick

Kathleen Gregory AM

Justine Colyer

Debra Zanella

Ashley Reid

Amanda Hunt

Juan Larranaga (commenced 23/10/15)

Jennifer O'Mullane (commenced 23/10/15)

Vicki O'Donnell (commenced 23/10/15)

Renay Grech (until 23/10/15)

Daniel Morrison (until 23/10/15)

Cheryl Cassidy-Vernon (until 23/10/15)

Veronica Rodenburg (until 13/05/16)



WACOSS would like to thank member organisations whose delegates are represented on our board and board committees:

Aboriginal Alcohol and Drug Service

Aboriginal Health Council of WA

Archdiocese of Perth

Foundation Housing

Hope Community Services

Local Drug Action Group Inc

Mission Australia

Ngala

Red Cross

Rise

Ruah

Save the Children

St Vincent de Paul Society (WA) Inc

Youth Legal Service

Yaandina Family Centre Inc

Board Committees

FINANCE COMMITTEE

Debra Zanella, Chair

Juan Larranaga, Board member

Allison Leonard, Co-opted

Siew-Yin Cheah, Co-opted

GOVERNANCE COMMITTEE

Mark Fitzpatrick, Chair

Ashley Reid, Board Member

Amanda Hunt, Board Member

Jennifer O'Mullane, Board Member

WACOSS STAFF

The staff at WACOSS are a small but highly talented team, who are continually working to increase the Council's exposure, reputation and brand as Western Australia's leading peak body.

This year saw a couple of important changes within the Sector Service and Development area with the appointment of new Director Louise Giolitto, who commenced at the start of the year, as well as a couple of quick changes in the Managing Consultant role before Stuart Reid commenced before Christmas. The moves were very timely as our focus this financial year was on the WACOSS biennial conference and Community Service Excellence Awards which were held in early May 2016.

In support of the work our policy team were performing in the Early Years programs, WACOSS staff were very active on the baby front with Megan Worsdell and Sharon Chibanda having babies, a boy and a girl respectively, in October 2015, followed by Holly Martin's baby boy in June 2016.

Irina Cattalini *Chief Executive Officer*
Beth Jones *Executive Support Officer*

SOCIAL POLICY

Chris Twomey *Director*
Sue Nye *Manager Policy and Programs*
Graham Hansen *Policy Officer*
Sarah Mummé *Policy Officer (until 31/07/15)*
Demelza Rogers *Program Support Officer*
Holly Martin *Program Support Officer (until 15/01/16)*

EARLY YEARS

Pauline Gallacher *Project Officer, Community Engagement*
Carin McCashin *Project Officer, Community Engagement*
Dianne Casotti *Learning and Development Officer*

SECTOR SERVICES AND DEVELOPMENT

Louise Giolitto *Director*
Stuart Reid *Managing Consultant*

Kary McIver *Managing Consultant (until 09/12/15)*
Megan Worsdell *Managing Consultant (maternity leave 12/10/15)*
Maree Jones *Event Coordinator*
Candelle Nestor *Program Officer (until 28/02/16)*
Gustavo Walker *Program Officer*
Bernie Fisher *Program Officer*
Julie Hassett *Program Officer (temporary contract)*
Bree Van Haften *Program Support Officer*
Ubaid Khan *Intern*

CORPORATE SERVICES

Steve Crotty *Director*
Sharon Chibanda *Finance Officer (maternity leave 19/10/15)*
Uta Bauer *Finance Officer (temporary contract)*
Carly Guise *Communications and Marketing Officer (until 16/12/15)*
Candelle Nestor *Communications and Marketing Officer (from 29/02/16)*
Monika Fitzpatrick *Administrative Officer*

RECONCILIATION WA

James Back *Executive Officer*
Donna Quinn *Sustainability and Business Development Manager*
Kimberley Benjamin *Program Support Officer (until 29/01/16)*
Vicky Burrows *Program Support Officer (until 29/01/16)*

VOLUNTEERS

We would also like to acknowledge ;

DropIN

Philip Medhurst, Sahil Panag, Dwayne Tan, Lena Mackey, Umme Tania, Kerry Goldsworthy
John Curtin Leadership Academy
Eleanor Davidson, Matthew Biletic, Milan Mathew, Adam Luce, Kameleshwaran Caroopanen, Hein Htet

Reconciliation WA

Wendy Metelerkamp, Sam Evans, Amanda Thompson, Dimuna Phiri, Marizanne Roos

60TH ANNIVERSARY



TIME TO CELEBRATE

This is a year for WACOSS and the community sector to celebrate. It's time to reflect back on the milestones and achievements of WACOSS over the past sixty years as well as recognise the contributions from individuals and organisations to WACOSS and the wider community over this journey.

We've come a long way from 16 March 1956 when the Lord Mayor of Perth, along with eleven people representing fifty organisations, moved that a "Western Australian Council of Social Welfare Agencies" be formed. That meeting, with its auspicious motion, has been hailed as the official start of WACOSS.

The people and milestones are too numerous to mention. The first two decades were the formative years, where pioneers such as Irene Glasson, Gwin

"WACOSS has come a long way since the days of occupying one room in the old Boans store, surviving the funding crisis in the 90s to be a 300 member strong organisation today."

Irina Cattalini
CEO



WACOSS' first fixed premises - Citizens Advice Bureau Office in Murray Street

Ruston, Dr Colin Anderson and Prof Eric Saint had tremendous influence on the welfare of our community with the establishment of WACOSS and development of a clear social agenda.

WACOSS have grown from being a group of voluntary organisations developing our first welfare services, to a leading peak body representing and advocating to government on behalf of the community and the services that support it. The community sector saw significant social change in the 70s, political activism in the 80s, then reforms and investment in the following decades. In recent times WACOSS has been leading social policy development and building stronger relationships with government and industry to create the strong voice for our most disadvantaged and vulnerable citizens we see in the present day.

We have dug through the dusty archives to build a better picture of this history to share in this anniversary year. A history of WACOSS booklet will be available in printed and digital form following the WACOSS Annual General Meeting on 28 October 2016.



2015-16 HIGHLIGHTS

NEW YEAR SECTOR BREAKFAST

Glorious summer weather and the beautiful setting at Mt Eliza House, Kings Park was again the setting for the annual WACOSS New Year Sector Breakfast. The breakfast was held on 22 January 2016 and attended by approximately 180 people including numerous members and guests from the government, a wide cross-section of the community sector, as well as stakeholders from the corporate sector.

The breakfast is to thank and acknowledge the work of WACOSS members and community sector services and their staff, and marks the commencement of another year of the sector making a difference in our community.

We were privileged to have Barry McGuire, a strong Noongar leader and custodian with ancestral links to the Balladong and Wadjuk regions, deliver an inspiring Welcome to Country. The Hon Tony Simpson MLA then thanked everyone for their tremendous contributions to the community and took the opportunity to launch the Community Service Excellence Awards which are delivered on a biennial basis in partnership with WACOSS, with Lotterywest as principal supporter.



WACOSS President, Steve Joske took the opportunity to reflect on achievements and milestones that occurred throughout 2015 while CEO, Irina Cattalini provided the guests with an insight into what was planned and anticipated to happen in the year ahead.

CONNECTING COMMUNITIES FOR KIDS



Following a period of comprehensive research, planning and co-design, Connecting Communities for Kids (CCK), a place-based collective impact initiative involving the Kwinana and Cockburn communities, received funding of \$2 million over five years to improve outcomes in early childhood development and care.

CCK is focused on empowering parents and local communities to work together to make a lasting difference in the lives of children pre-birth to eight and their families. Its goal is for young children to have the same level of physical, social, emotional, communication and language development as the Perth metropolitan area by 2024.

CCK has a unique contemporary governance structure comprising a Joint Commissioning Committee of senior State Government and community sector representatives who have the capacity to re-direct funding to align with its Roadmap for Change; and a Joint Leadership Team comprised of locally based services and stakeholders, including family and community members and smaller, sector specific working groups.

A Partnership Director has been appointed and the initiative is focusing on data sharing across key agencies to provide valuable information about how to effectively use resources to maximise collaboration, streamline services, identify gaps and duplication of effort, and ensure delivery of services for young children is targeted and relevant.

WACOSS NETWORKING DAY & CONFERENCE

THE WAY AHEAD: LEAVE NO-ONE BEHIND

The 2016 Conference and Sector Networking Day titled “The Way Ahead: Leave No-One Behind” was held at The Pan Pacific Hotel on 3–5 May 2016. A total of 346 delegates from 189 organisations attended the conference and networking day. The conference was extremely successful, bringing together a range of stakeholders across the sector, business and government to discuss current and emerging trends that are impacting on the lives of West Australians.

Key topics included the UN Sustainable Development Goals, inclusive development, closing the gaps on Indigenous disadvantage, social investment models, place-based and collective impact approaches, citizen engagement in service co-design, lived experience of poverty, regional reform and remote communities, family violence and financial abuse.

The conference provided the whole community services sector across WA with the rare opportunity to gather together to promote collaborative practice, share new service models, discuss emerging social policy issues in depth, showcase their innovative work and inspire our workers.



The Premier, Hon Colin Barnett presented the opening address to the conference and reflected on the relationship between his government and

the community sector as embodied by the Partnership Forum.

The Leader of the Opposition, Hon Mark McGowan presented the opening address on the second day and released Labor’s *Supporting Communities* policy.

WE RECEIVED VERY POSITIVE FEEDBACK FROM THE CONFERENCE



We were extremely fortunate this year with the level of sponsorship we received from the community sector and WA Government. WACOSS wishes to extend our sincere thanks to all our supporters who contributed to making this year’s conference a huge success.



COMMUNITY SERVICES EXCELLENCE AWARDS

The Community Services Excellence Awards recognise the important role organisations play in making a positive difference to people, families and communities through collaborative, innovative and creative services.



There was an outstanding variety of community services represented at the Awards—from the largest organisations operating at a state-wide level to the smallest groups working within their local community. The Awards winners were announced at a Gala Dinner Ceremony held on 4 May at The Hyatt. This event was attended by 385 people from across government, business and the community sector. The Awards acknowledge and showcase the contribution made by the hard-working and dedicated people and organisations in the community services sector.

These Awards are now in their 18th year. A total of 98 outstanding nominations were received demonstrating the breadth and expertise of our

sector. This year we included two additional award categories: the Local Government and Community Services Collaboration Award and the Outstanding Commitment to Reconciliation Award. The Hon Tony Simpson MLA represented the State Government and presented two awards, Outstanding Commitment to Citizen Empowerment, and Partnerships.

The Community Services Excellence Awards are a partnership between the State Government through the Department of Local Government and Communities and the WA Council of Social Service and supported by Lotterywest.

Community Services Excellence Awards 2016

Congratulations to all winners and finalists

WINNERS

SMALL ORGANISATION

Coolbinia Bombers Junior Football Club, Coolbinia

MEDIUM ORGANISATION

(Sponsored by Ansvar and Reliance)

Zonta House Refuge Association, Canning Bridge

LARGE ORGANISATION

Technology Assisting Disability WA Inc, Bassendean

REGIONAL ORGANISATION

Youth Involvement Council Inc, South Hedland

OUTSTANDING COMMITMENT TO CITIZEN EMPOWERMENT

DADAA Ltd, Fremantle

OUTSTANDING COMMITMENT TO RECONCILIATION

(Sponsored by HESTA)

Kaitijin Mia Aboriginal Foundation, Malimup

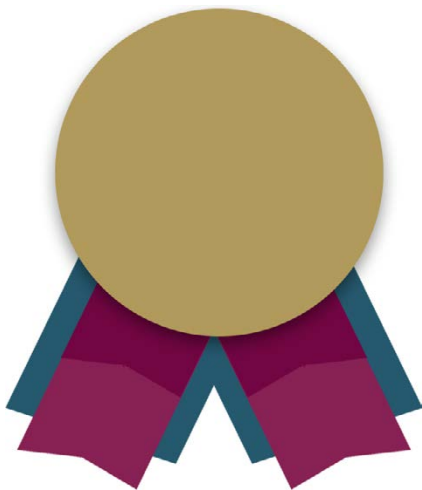
LOCAL GOVERNMENT & COMMUNITY SERVICE COLLABORATION

(Sponsored by Community Development Roundtable)

CommunityWest Inc, Woodvale

PARTNERSHIPS

Centacare Employment and Training, West Perth



FINALISTS

SMALL ORGANISATION

- Wongan Community Care Inc for their program "Wongan Hills Therapy Group"
- Befriend Inc
- 12 Buckets Inc

MEDIUM ORGANISATION

- Aboriginal Alcohol and Drug Service for their program "Strong Spirit Strong Mind Outreach Program"
- ConnectGroups Supporting Groups Association WA Inc for their small grants programs "Pay it Forward/Dream it Forward/Live it Forward"
- South West Counselling Inc

LARGE ORGANISATION

- Access Housing Australia Ltd
- Rocky Bay for their program "Skills Acquisition and Rehabilitation Program"
- Communicare Inc for their program "Communicare Breathing Space"

REGIONAL ORGANISATION

- Wongan Community Care Inc for their program "Wongan Hills Therapy Group"
- Earbus Foundation of Western Australia
- Ngurra Kujungka Inc for their "Health, Sport and Recreation" program

OUTSTANDING COMMITMENT TO CITIZEN EMPOWERMENT

- Multicultural Youth Advocacy Network of Western Australia for their program "Catalyst Youth Summit"
- Inclusion WA for their program "Toodyay Inclusive Community Program"
- South West Counselling Inc

OUTSTANDING COMMITMENT TO RECONCILIATION

- Earbus Foundation of Western Australia
- Save The Children Australia—East Kimberley Team
- Graham (Polly) Farmer Foundation for their program "Follow the Dream/Partnerships for Success"

LOCAL GOVERNMENT & COMMUNITY SERVICE COLLABORATION

- Volunteering WA for their program "Homeless Connect Perth"
- Inclusion WA for their "Welcoming Communities Project"
- City of Armadale for their "Armadale Youth Intervention Partnership (AYIP)"

PARTNERSHIPS

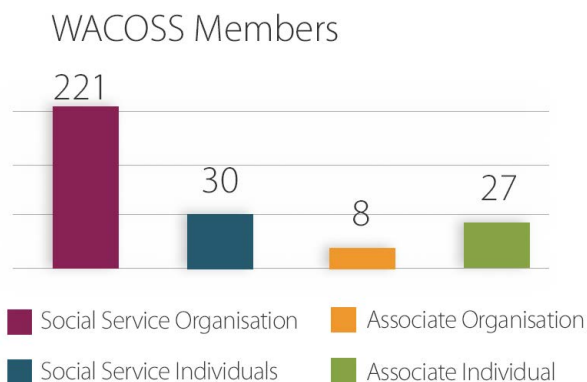
- Foundation Housing for their "Elements Sub-division, South Hedland" partnership.
- Save the Children Australia for their program "The South East Corridor Youth Partnership Project (YPP)"
- Huntingdon's WA for their program HEROs



CORPORATE SERVICES

The ever changing environment of funding, services and outcomes saw the timely development of the Council's latest strategic plan, which will take WACOSS through to 2020. To keep us focused on our vision of an inclusive, just and equitable society, we've determined four strategic priorities that will operationally drive the organisation.

The 2015-2016 financial year has been one of considerable change and uncertainty for our members, with sweeping reforms and budget cuts which affected almost every organisation in the community sector. Despite these challenges, membership has remained strong with only a small dip in membership numbers to 286. This result is demonstrative of the resilience and commitment of our member network towards building an inclusive, just and equitable society now and in the future. A summary of the various categories is as follows:

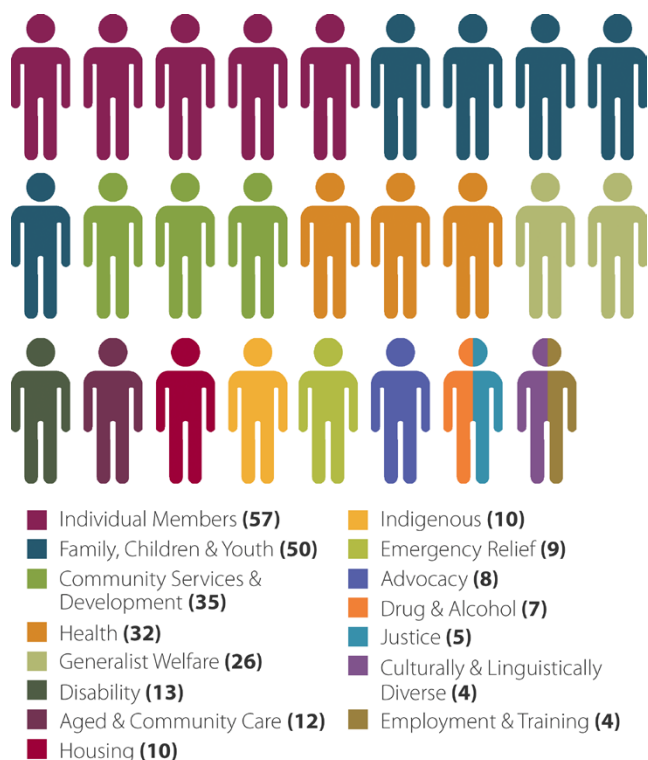


286
MEMBERS

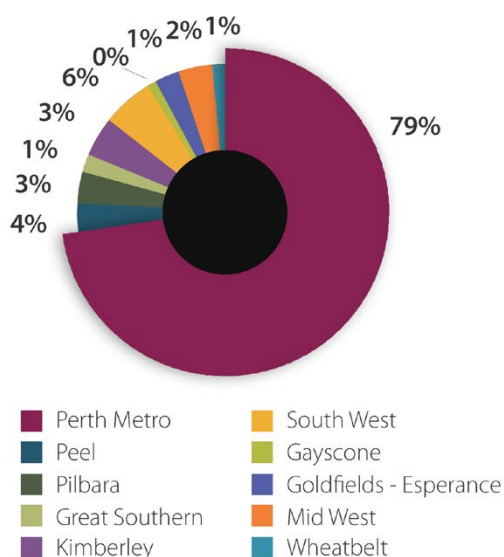
"As a long-standing member of WACOSS, Southcare appreciates and recognises the value of the advocacy, development and capacity building role that WACOSS provides. It is unique. The Team are to be congratulated on their valuable contribution to the community sector."

Dr Nicky Howe
CEO Southcare Inc

The united voice of our members helps WACOSS advocate for the changes in policy, programs and funding that will build the capacity of the sector and ultimately help ensure better services to those in need. This year was no exception with fabulous engagement from our diverse membership base across all of our policy, advocacy and sector development initiatives. The chart below breaks down our membership by service type:



While it is expected the majority of members are located in the Perth metropolitan area, the following chart shows the various WACOSS members by region with the South West region the next largest in representation:



The voice of the sector to government

- Lobbying and advocacy
- Pre-Budget Submission
- Cost of Living Report
- Emerging Issues Forum



The bridge between government and the sector

- Leading co-design
- Innovating projects across the sector
- Connecting stakeholders



The one-stop-shop for community sector advice

- Research and policy
- Specialised sector support
- Facilitating sector driven projects



The low cost, high value training provider

- Training tailored to sector needs
 - Strategic consultancy
- Building capacity, leadership and collaboration

WACOSS STAFF DEVELOPMENT



The Council has again provided its own staff development program this year, with three sessions held to challenge the staff about how they think of their environment and workplace.

For the first activity of the financial year we engaged an external team building firm, Achieving Synergy, to develop activities and challenges that involved splitting into teams and

solving problems and completing tasks around Fremantle. Some interesting and innovative solutions came to the fore when all teams met to be assessed at the end of the afternoon.

Matilda Bay, Crawley was the setting for our second activity of the year. Reconciliation WA had recently relocated to premises on the bay which is steeped in Aboriginal history. WACOSS enlisted the help of the inspiring Noongar leader and custodian, Shaun Nannup to educate the staff in the many stories surrounding the Matilda Bay area.



Our most recent staff development undertaking was the Aboriginal theatre company Yirra Yaakin's production of *So Long, Suckers*. A collaboration with Broome's Bunuba Cultural Enterprises, the play explored the complex relationships between alcoholism, intergenerational trauma, and cultural theft. By engaging with this production, WACOSS staff received a deeper understanding of these issues and the history underpinning them, whilst simultaneously supporting a unique and important intersection of the arts with community services.

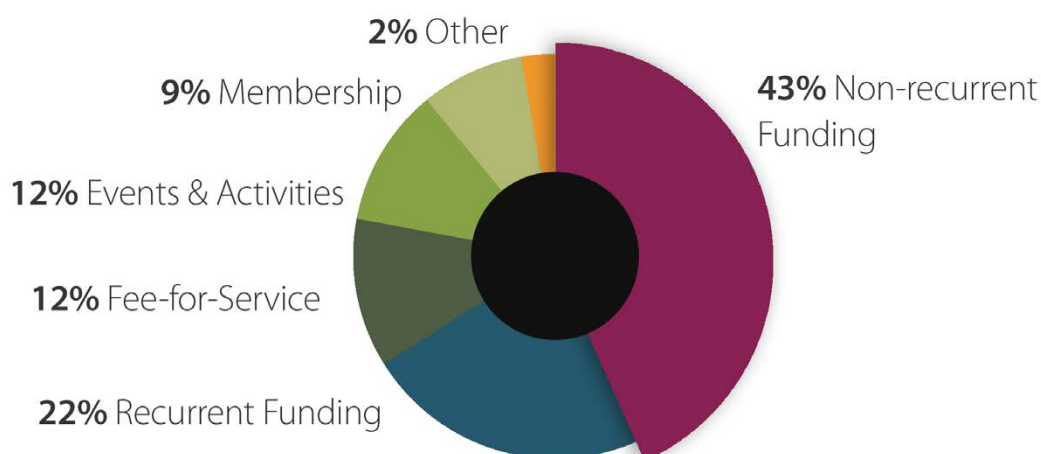
FINANCIAL SUMMARY

2015-16

The financial position of the Council remains stable with net assets of \$905,930, an increase of \$11,199 on the previous financial year. At balance date, 96% of total assets were held in cash or receivables. Current assets coverage of current liabilities is 1.9:1.

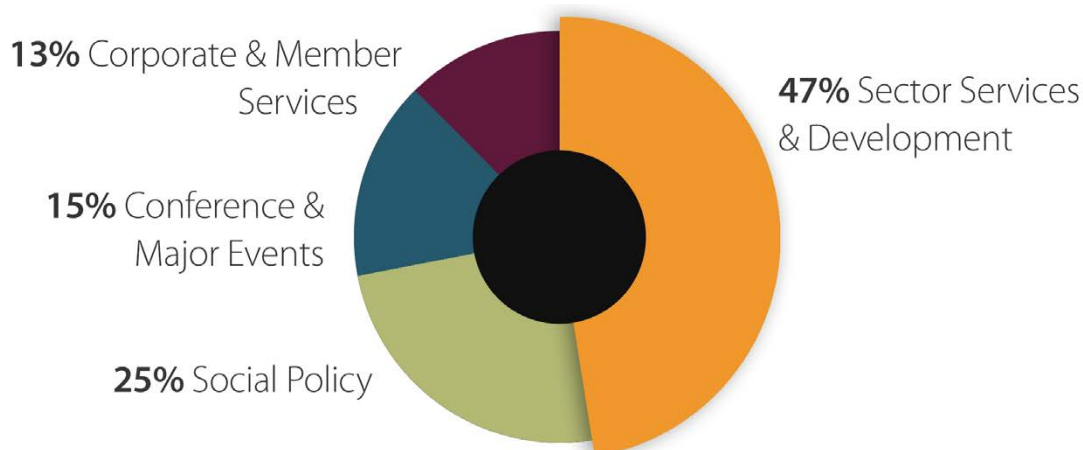
INCOME

Total income for the financial year was \$3,392,048. Government funding (65%) remains the primary source of revenue for the Council. Other significant sources of revenue were Fee-for-Service (12%), Events & Activities (12%) and Membership (9%).



EXPENDITURE

Total expenditure for the financial year was \$3,380,849 presented below in the four primary activity areas of the Council. It should be recognised that the nature of the Council's activities are such that individual projects and major events have the capacity to alter individual expenditure areas materially year-on-year.





SOCIAL POLICY

WACOSS mission is to advocate for social change to improve the well-being of all Western Australians, particularly our most vulnerable citizens. The work of our social policy team in researching emerging issues, analysing social policy trends and regulatory reforms and in advocating for a more compassionate, inclusive and effective service system is critical to making this aspiration a reality.

2016-17 PRE-BUDGET SUBMISSION

WACOSS presented its 2016/17 Pre-Budget Submission, *Leaving No-One Behind: A Brighter Future for Our Children, Families & Community* to the Hon Andrea Mitchell MLA, on 23 October 2015.

In preparing the submission, WACOSS conducted extensive consultations with 194 community sector peak bodies, service organisations, and government representatives across WA. WACOSS consolidated the priorities into a total of 10 strategic policy recommendations and 17 evidence-based and costed budget asks.

This year's submission highlighted the importance of early intervention and prevention, engaging the sector and service users in co-design, and guaranteeing universal access to essential community services. It included a new section highlighting strategic policy recommendations to deliver on reform priorities and improve integration and impact across service systems.



WA PEAKS FORUM

WACOSS continues to convene the WA Peaks Forum as a means of better aligning the policy, advocacy and capacity building efforts of community sector peaks and improving our collective impact.

The Peaks Forum is developing a State Election strategy and website highlighting our shared priorities to deliver better outcomes for the WA community ahead of the March 2017 election.

EMERGING ISSUES

This year's Community Sector Leaders Forum on Emerging Issues on 1 April was attended by close to one hundred members and key stakeholders. It included presentations from Prof. Alan Duncan (Bankwest Curtin Economics Centre), Sue Ash AO (UnitingCare West) and our Director of Social Policy, Chris Twomey. They were then joined by Pip Brennan (Health Consumers' Council) for a panel discussion facilitated by WACOSS President, Steve Joske.

Some significant strategic issues were identified by this year's environmental scan and discussed with the sector. They included: workforce vulnerability, casualization and digital disruption of employment models; the challenges of complex need and entrenched disadvantage and the push for intensive, cross-disciplinary service models that can deliver transformative outcomes; the fragmentation of service funding, with cuts to prevention, early intervention and cross-disciplinary programs arising from budget tightening measures; the marketization of services and the risks inherent behind a push for more competition in community service provision; data linkage, social investment and the challenge of understanding risk factors, targeting early intervention strategies and providing the resulting budget savings; emerging barriers to the delivery of state reforms pursuing service integration and place-based collective impact in regional and youth services; and the increasing divide between federal and state policy and reform directions.

This analysis then provided a basis for follow-up meetings and advocacy, including a briefing of the WA Cabinet, meetings with senior staff of the Department of the Premier and Cabinet and Department of Local Government and Communities, presentations to Boards, other community sector Peaks and even a lecture to postgraduate students at the UWA Law School.



PARTNERSHIP FORUM

A key focus of the Partnership Forum's activities through 2015-16 was further developing partnership approaches to delivering more integrated services. WACOSS has continued to be an active participant in this forum, and the associated Strategy, Funding and Contracting, and Co-design working groups.

The Forum's strategic directions for this period have included a focus on early intervention for vulnerable families, collective impact in the early years and supporting the South West Native Title Settlement, as well as the regional human services and Aboriginal youth service investment reforms.

Following calls from WACOSS for more resourcing to achieve the Forum's strategic directions, the Department of Finance released a one-off Capacity Building Grants program. WACOSS was one of five peaks funded to develop resources to enable best practice in the government and community sector co-design of programs and services in WA. WACOSS is coordinating activity with the Partnership Forum Co-design Reference group and the other funded projects to support the development of a 'co-design toolkit' by the Partnership Forum.

CONNECTING EARLY YEARS NETWORKS PROJECT

The quality of children's earliest environments and the availability of appropriate experiences at specific stages of development are crucial in shaping a child's developmental outcomes. Early Years Networks (EYNs) are community-based and largely voluntary groups which have existed in Western Australia for over ten years. They play an important role in improving outcomes for children in the early years. There are now approximately 50 networks across the state supported by the WACOSS Connecting Early Years Networks Project.



Their members include parents, early childhood educators, child health nurses, library staff, teachers, local government staff, local community organisations and community members.

In 2015 WACOSS received funding from Lotterywest, the Woodside Development Fund and 'in kind' support from the Department of Local Government and Communities to implement a two year pilot project to increase the capacity and improve the sustainability of Early Years Networks, and through them improve outcomes for young children and their families.

During this first year the WACOSS Early Years Team has focussed on building connections with and partnerships between EYNs across the state, and providing a range of training and professional development activities to build their capacity and effectiveness. This has included sessions on strategic planning, understanding the Australian Early Development Census, connecting with Aboriginal families, engaging with local government, and creating social change. The Team



developed a guide for working with Aboriginal families, presented to the Western Australian Local Government Association Conference, partnered with IBN Corporation and Regional Development Australia Pilbara to develop the All Aboard the Spinifex Express project, and developed a Resource Guide for Early Years Networks.


STATE AND FEDERAL BUDGET ANALYSIS

WACOSS delivered its Members' Budget Briefing on 13 May 2016.

Our analysis of the Federal Budget highlighted its inherent unfairness, with cuts to services and support for those who need it, while personal and company tax cuts were being promised.

The State Budget saw increasing costs for tertiary service systems, while overall spending on prevention and early intervention continued to decline.

The lack of funding certainty for community services was seen across both Budgets, including cuts to Aboriginal and Torres Strait Islander family violence services and community legal services.



Children in their early years are the focus of Early Years Networks. Made up of teachers, child care workers, parents, health professionals, local government staff and others, they know what young children need.



SECTOR SERVICES & DEVELOPMENT

BUILDING THE CAPACITY OF COMMUNITY SERVICES

A strong and sustainable social and community services sector is a key objective for WACOSS. The role of Sector Services and Development is to assist the community services sector to develop its long term sustainability and to improve effectiveness in the work undertaken across the sector with people who are disadvantaged, vulnerable or at risk within communities.

We provide a range of organisational development services that enhance the effectiveness and viability of community service organisations.

The work undertaken by WACOSS under this team provides practical supports, for example compliance with new regulatory reforms and looking at organisation development needs within the context of social, economic and political trends.

The types of services provided over the past year included: the development of online resources; conferences; forums; professional legal and industry advice; opportunities for the exchange of information and ideas; facilitating

networks and providing information supporting best practice in governance and management; and the provision of training and development that build the skills, knowledge and attributes of our sector.

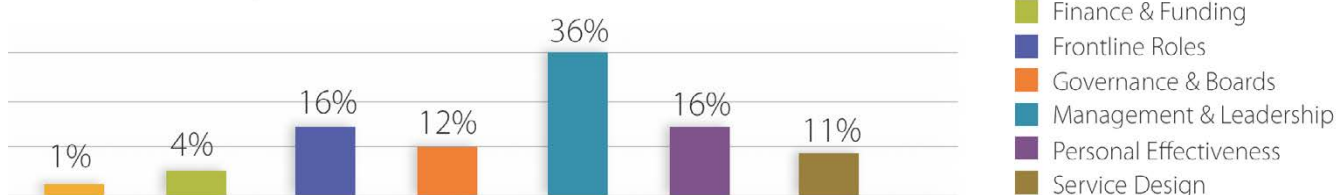
Our ability to translate our policy and advocacy work into practical support for the community sector is critical to the delivery of effective services to the Western Australian community.

TRAINING & CONSULTANCY

TRAINING AND EVENTS

WACOSS continues to provide a range of services developed to meet the needs of organisations working within the community services sector in WA. WACOSS delivers a number of courses on a scheduled monthly calendar in order to build organisational capacity and inform the sector on current and emerging issues. Our training supported 441 different organisations over the past year.

Scheduled Training & Events



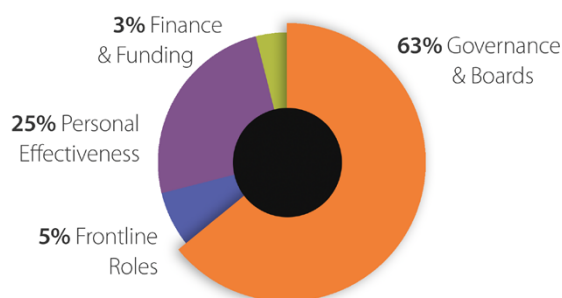
CUSTOMISED TRAINING AND CONSULTANCY

The demand for WACOSS customised training and consultancy remains high. This continues to be a cost effective way to build the capacity of multiple staff and meet organisational needs. The majority of requests continue to be related to Governance as seen in the graph on the right.

WACOSS continues to engage expert trainers and consultants who are leaders in their fields and have a wealth of community sector experience.

We would like to thank them for the support they provide to the sector.

Scheduled Customised Training and Consultancy



DIPLOMA OF LEADERSHIP & MANAGEMENT

WACOSS has continued our long-standing partnership with MODAL in delivering the Diploma of Leadership and Management. The program has helped hundreds of leaders across a wide range of organisations delivering a diverse array of services. This program has added to the quality and value of the services provided to the community more broadly.

Program 13 saw a record number of participants graduate from the course (26 people). In 2016 there was an increase in the competency requirements from 8 to 12 units which significantly increased the scope and value of the accredited training. WACOSS and MODAL are still continuing to structure the program to best provide an optimal learning environment for the participants.

"Really well structured training that helped to solidify existing knowledge and really start me thinking about implementation in my own organisation"

Lisa Mitchel
Advocare



"The strategic planning process was the best we have ever been associated with"

Carrina Bradbury
CEO Down South Consulting

In reference to the Children Expert Panel

COMMUNITY RELIEF AND RESILIENCE

WACOSS continued to support the Emergency Relief sector in 2015-16 through some difficult times with funding support from Lotterywest. WACOSS supported the sector throughout reforms from both Federal and State Governments in Financial Counselling and Emergency Relief. During this time we coordinated the sector's response, engaged with DCPFS, DLGC and the Minister, undertook political advocacy, and kept the sector informed of developments.

WACOSS maintained our support to the sector through the organisation of the Community Relief and Resilience Forum (formerly known as ER) and State Emergency Relief Committee meetings. Synergy and Horizon Power continued to support the sector with the Power Assist Schemes administered by St Vincent de Paul Society.

Over the past year the program has successfully delivered emergency relief training, actively participated in the Hardship Utility Grants Steering Committee and supported the development of a report Mapping the Charitable Food Sector, in conjunction with Curtin University and The Salvation Army.

UWA LEARNING FOR PURPOSE

WACOSS supported the University of WA Centre for Social Impact in recruitment of agencies taking part in Learning For Purpose. This action learning program involved 14 agencies working over a four-month period to address a particular challenge they were facing. As large, medium and small agencies were involved, this was a very significant executive and organisational development opportunity which built the capacity of a variety of agencies.

WACOSS's role included intensive marketing of the program, identification of key community sector leaders (including WACOSS CEO Irina Cattalini) to contribute their expertise on each of the four one-day sessions, and working closely with the program organisers to ensure success of the action learning program. The success of the WACOSS marketing of the program meant that another round of Learning for Purpose to be run in the second half of 2016 was also fully subscribed.

ABORIGINAL HEALTH COUNCIL OF WA OUTCOMES BASED MEASUREMENT

The Aboriginal Health Council of Western Australia (AHCWA) funded WACOSS to undertake part of a Fostering Partnerships and Capacity Building Grant project on "Outcomes Based Measurement Evaluation Planning, Implementation and Reporting for Aboriginal Controlled Health Services" to build their capacity in the development, evaluation and reporting of outcomes for community services procurement and service delivery. WACOSS was part of a joint partnership in the delivery of this project with AHCWA and the Western Australian Country Health Service.

WACOSS delivered training in the Kimberley, South West, Wheatbelt, Great Southern, Mid-West, Pilbara and Kalgoorlie. Two metropolitan courses were also delivered, one of which was a train the trainer course for case managers. As a result of this training, attendees indicated a 30–50% improvement in knowledge of the difference between an input, output and outcome pre and post training. The training was well received with 83% of respondents having their expectations met.

DEPARTMENT OF SOCIAL SERVICES FAMILIES AND CHILDREN EXPERT PANEL

WACOSS was engaged by the federal Department of Social Services to provide Expert Panel support to the aMaze Parenting Support Service delivered by Bunbury Counselling.

The Expert Panel project recognised that Children and Parenting Support Service Providers, particularly those new to the sector, often require assistance in establishing evidence-based or evidence-informed programs that best meet the needs of their client groups.

WACOSS worked with aMaze to achieve their outcomes through improved program planning and implementation, specifically through the development of client assessment processes and standardised ways of measuring client and family wellbeing. WACOSS supported them to employ a range of tools to plan and evaluate services and measure outcomes for service users.

The outcome of the contract will be a more sustainable organisation providing parenting support in regional WA.

WACOSS ONLINE RESOURCES & SOLUTIONS

DROPIN

DropIN is the digital embodiment of WACOSS' strategic priority of "sustaining a vibrant community services sector, responsive to the needs of our diverse communities". DropIN is the sector's one-stop-shop for online solutions. The platform was tailor-made for the sector to manage networks, share information and resources, and collaborate.

Over the 2015-16 year, the sector's use of DropIN grew significantly, largely as a result of the new online resources below which were developed and hosted by DropIN.

In an effort to further support the sector, WACOSS developed a new suite of marketing and web development services, **DropIN Solutions**, to be available from August 2016.

DropIN Solutions is a cost-effective way for not-for-profits to get their message across. Whether it is a new website, a flyer design, a professional annual report or training about newsletter management, DropIN Solutions will cater to community sector organisations' needs and budgets.

ER CONNECT

With support from Lotterywest, WACOSS launched a real time online emergency relief services directory, ER Connect. The demand for the directory came from the community sector, government agencies and the general public. They were finding it increasingly difficult to navigate complex systems of support. ER Connect provided the perfect online, easy-to-access solution. This comprehensive online directory contains detailed information on 150 emergency relief outlets and financial counselling services, and the number of services in the directory continues to grow.

In addition, through the use of the DropIN community platform, the WACOSS ER program supports the sector with an 'Emergency Relief Space' which is used by WACOSS and the agencies to provide service information and develop new emergency relief networks.



CONNECTING EARLY YEARS NETWORKS PORTAL

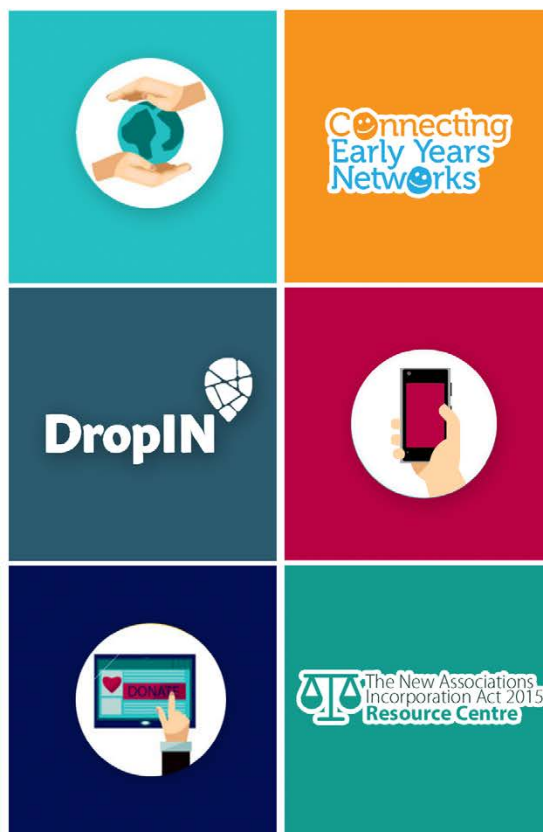
The Connecting Early Years Networks Portal is a customised online platform for Early Years Networks across WA. Launched in September 2015, the site has created an opportunity for networks to share their ideas, information and resources with other networks and interested stakeholders across the state. The portal is the result of consultations with the Early Years Networks who expressed the need to have a centralised place to share information and connect online.

The portal provides spaces for Networks to showcase their resources on a personalised space. There is also the chance to see the latest news and training events relevant to the early years. The site is publically available and registrations are open to Early Years Networks, parents, community members and stakeholders who bring value to the sector. The portal is available free of charge and has a growing base of registered users.



Powering the **Community Services Sector**

Find all these online solutions at
www.bit.ly/wacossoonline



ASSOCIATIONS INCORPORATION ACT 2015 RESOURCE CENTRE

The changes to the Associations legislation raised many questions for community sector agencies and WACOSS has been a key provider of knowledge, skills and confidence for agencies to respond appropriately. Under the Fostering Partnerships Program, WACOSS was funded by the WA Department of Finance to assist the Department of Commerce 'Support Strategy for the Roll-Out of the *Associations Incorporation Act 2015*' project.

The project, (including research, face-to-face information sessions, webinars, online tools, media and direct mail, as well as the dedicated online platform in DropIN), built the capacity of the community services sector by ensuring that organisations understand and are able to meet their governance obligations, particularly in regional and remote areas.

The DropIN resources include a training tool in the form of a 'Test Your Associations Knowledge' quiz and an easy to read summary of the key changes to the Act.

BUDGETLINK COMMUNITY

BudgetLink Community is the outcome of extensive consultation with over 30 organisations within the sector and we thank those who gave their time to assist in its development. The final product combines the accounting wisdom from Crunch Consulting, the technological know-how of Accounting Addons and the expertise of the sector. BudgetLink Community is a non-technical approach designed to assist in financial modelling, full organisation budgeting and forecasting. Community organisations are better equipped to cost and price projects and manage their finances. It can connect popular off the shelf accounting packages, allowing automation of many time consuming tasks. The software is available free of charge to all WA not-for-profit organisations for 18 months.

The BudgetLink Community software project is provided by WACOSS in partnership with the State Government through the Department of Finance.

RECONCILIATION WA

Reconciliation WA has celebrated a very big year. The office relocated from within WACOSS to Cygnet Hall in Crawley. On July 1, 2016 Reconciliation WA began operating as its own Incorporated Association and cut its formal ties with WACOSS.



WACOSS has housed and supported Reconciliation WA for the past three and a half years, and has opened many doors into the community and public sectors to foster the journey of Reconciliation and scale up its depth and breadth throughout the Western Australian community. WACOSS has been a wonderful and solid support to the development of Reconciliation WA, and the relationship between the organisations continues to strengthen.



The appetite for Reconciliation is keen across the State and the uptake of organisations developing Reconciliation Action Plans (RAP) from all sectors of the community is very encouraging. Over one third of the population, either working or studying, do so under an organisation with a RAP. RAPs are a fantastic platform to foster pride and respect in our First Australian culture, and

contribute to developing relationships, building respect and creating opportunities, which we firmly believe is the key to reconciling our State.

Reconciliation WA has again delivered a number of events including the bi-monthly Yokai employment and retention forums, helped deliver Australia's largest Sorry Day, contributed to the delivery of the Rob Riley Memorial lecture, and provided a great experience for people to partake culturally in the City to Surf through the Run for Reconciliation initiative.

Reconciliation WA would like to thank the large number of community organisations that have participated in our activities, assisted us through the course of the year, and have re-enforced their commitment to the reconciliation movement. We look forward to continued works with you and to more community organisations and individuals joining the journey with us – we encourage you to become a member by visiting our website:

www.reconciliationwa.org.au

Reconciliation WA is undertaking a strategic review and is refining its direction, ensuring we make the changes required to provide the highest value opportunities for organisations. We look forward to hearing from you should you wish to develop a RAP or explore your reconciliation journey with us.

STAKEHOLDER ENGAGEMENT & REPRESENTATION

Throughout the year WACOSS staff contributed to the growth of the sector through their involvement and representation on the following committees, boards and forums.

Anti-Poverty Week State Committee
Australian Charities and Not-for-profits Commission CSI Advisory Group
ACOSS National Emergency Management Project (NEMP)
ACOSS Disaster Resilience Project
Alcohol Advertising Review Board
Australian Council of Smoking Health (ACOSH)
CCI Social Development Working Group
Centre for Social Impact (CSI) Advisory Board
Centrelink Community Consultative Meeting
CEOs for Gender Equality
Child Safety Directors' Group
Child and Parent Centre Steering Committee
Children's Policy Advisory Committee (Children's PAC)
City West Lotteries House Board
Community Employers WA Board
Community Services, Health & Education Industry Training Council Board
Community Development Roundtable (DLGC)
Community Resilience Relief Forum
Community Sector Roundtable for Child Protection (DCPFS)
Community Stakeholders Forum - Migration/Asylum Seekers
COSS Directors Network
COTA (WA) Council on the Aged Policy Committee
Department of Corrective Services - Youth Justice Services Program Delivery Strategy Forum
Early Years Leadership Group
Early Years Networks Reference Group
Economic Regulation Authority Consumer Consultative Committee
Enabling Social Innovation for Local Climate Adaptability (RMIT)
Energy and Water Ombudsman Board
ERA-WACOSS Liaison Meetings

Hardship Utility Grants Steering Committee
Joint Commissioning Committee (previously Partnership Forum Early Years Working Group)
National Consumer Roundtable on Energy
"Online Cross Cultural Training for the Not-for-profit Sector" Project Reference Group (ASeTTS)
Partnership Forum
Partnership Forum Funding and Contracting Working Group
Partnership Forum Co-Design Working Group
Partnership Forum Education & Training Reference Group
Partnership Forum Strategic Group
Partnership Forum NFP Caucus
Partnership Forum Outcomes Steering Committee
Peaks Forum
Peel Secure Housing and Employment Support Services Project Steering Committee
Reconciliation Western Australia Board
Regional Child Care Development Fund Reference Group
Steering Committee for the Centre for Parenting Excellence
Strategic Regional Advisory Council – Kimberley
Strategic Regional Advisory Council – Pilbara
Shelter WA Advisory Committee on Homelessness (Dept. Human Services)
State Emergency Management Committee – Recovery
State Emergency Management Committee – Community Engagement
Social Investment Steering Committee (AADS)
South East Metropolitan Emergency Relief Forum
State Emergency Relief Committee
WA Fund Advisory Committee

PARTNERS & SUPPORTERS

The following sponsors, supporters, funders, consultants, trainers and reference groups members have all made an impact over the course of the year, assisting WACOSS in its efforts in the community. We thank you for your ongoing commitment to supporting the community sector.

SPONSORS, SUPPORTERS & FUNDERS

AnglicareWA
ANSON
Ansva Insurance
ASeTTS
Australian Council of Social Service
Australian Red Cross
Australian Scholarship Fund
Bankwest
Bankwest Curtin Economic Centre
Castledine Gregory
City West Lotteries House
City of Cockburn
City of Kwinana
Commissioner for Children and Young People
Community Housing Industry Association
Connecting Up
Curtin Not-for-Profit Initiative
Curtin University of Technology
Department for Child Protection and Family Support
Department of Commerce, Room Hire
Department of Corrective Services
Department of Finance
Department of Local Government and Communities
Department of Social Services
Department of the Premier and Cabinet
Disability Services Commission
Geraldton Regional Community Education Centre
Google
Hesta
Hope Community Services
Horizon Power
Housing Authority WA

Lotterywest
John Curtin Leadership Academy
McCusker Foundation
Mercycare
MODAL
Morgan Stanley
Ngala
PriceWaterhouse Coopers
Reconciliation WA
Regional Services Reform Unit
Relationships Australia
Reliance Partners
Richmond Wellbeing
Rise Network
Rod Lillis, Crunch Accounting
Ruah
Shelter WA
Slater and Gordon
Social Policy Practice and Research Consortium, UWA
St Vincent de Paul Society
Synergy
Telethon Kids Institute
Tenancy WA
UnitingCare West
University of Western Australian
Water Corporation
Woodside Development Fund
Youth Affairs Council of Western Australia
YMCA

WACOSS REFERENCE GROUPS

WACOSS Strategic Reference Group
Early Years Leadership Group
Connecting Early Years Reference Group
Connecting Early Years Local Government Engagement

Working Group
Communities for Children Joint Commissioning Committee

WACOSS CONSULTANTS AND TRAINERS

Annette Hoskisson [Resourceful Communities](#)
Christina Kadmos [Kalico Consulting](#)
Dee Roche [Dee Roche Leadership Development Consultancy](#)
Debbie Wardle
Grace Minton [Inspiration Factory](#)
Graham Castledine [Castledine Gregory Law & Mediation](#)
James Back [Reconciliation WA](#)
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Rod Lillis [Crunch Consulting](#)
Ron Jones [Atwick Ferres](#)
Sharryn Jackson
Shirley van Schagen [Direction 4ward](#)
Tim North [Scribe Consulting](#)

WACOSS MEMBERS 2015-16

The Council is truly an association of sector organisations that we are proud to call our members.

SOCIAL SERVICE ORGANISATION

0-9

360 Health & Community
55 Central Inc

A

Ability Focus Wheatbelt
Aboriginal Alcohol & Drug Service Inc
Aboriginal Choice Australia Pty. Ltd.
Aboriginal Health Council of WA
Aboriginal Legal Service of WA
Access Housing Australia Limited
Accessibility
AccordWest
Adoption Research & Counselling Service Inc
Advocacy South West Inc
Advocare Inc
Aged and Community Services WA
Airport City Community Services
Albany Youth Support Association
Allambee Counselling Inc
Anglicare WA
Armadale Community Family Centre
Association for Services to Torture and Trauma Survivors
Australian Association for Infant Mental Health Inc WA Branch
Australian Association of Social Workers WA Branch
Australian Christian Churches WA
Australian Red Cross

B

Blind Citizens WA Inc
Broome C.I.R.C.L.E. Inc
Busselton Family Centre Inc

C

Calvary Youth Services Mandurah Inc
Cancer Council Western Australia
Carnarvon Family Support Service Inc

Catholic Outreach
Centacare Family Services
Geraldton
Centacare Kimberley Association Inc
Central Agcare Inc
Central Desert Native Title Services Ltd
Centrecare Inc
Child Australia
Childcare Association of WA
Children's Services Support Unit
Christmas Island Neighbourhood Centre
Chrysalis Support Services Inc
Citizens Advice Bureau of WA Inc
CLAN WA Inc
Coalition for Asylum Seekers, Refugees and Detainees
Coeliac Society of WA
Communicare Inc
Community Employers WA
Community First International Ltd
Community Legal Centres Association WA Inc
Community Vision Inc
CommunityWest Inc
ConnectGroups - Support Groups Association WA
Continence Advisory Service of WA Inc
Co-operation Housing

D

Darling Range Connect Inc
Diversity South Inc

E

Eastern Region Domestic Violence Services Network Inc
Echo Community Services
Edmund Rice Centre
Employment Law Centre of WA Inc
EON Foundation Inc
Escare Incorporated
Esperance Crisis Accommodation Service

Even Keel Bipolar Support Association Inc

F

Facilitatrix
Fairbridge Western Australia Inc
Family Day Care WA Inc
Family Inclusion Network of Western Australia Inc
Federation of Housing Collectives
Financial Counsellors Association WA Inc
FinUCAre
Foodbank WA Inc
Foothills Information & Referral Service Inc
Foundation Housing Ltd
Foundations Care
Fremantle Environmental Resource Network
Fremantle Multicultural Centre WA Inc
Fremantle Women's Health Centre Inc

G

Genetic and Rare Disease Network
Geraldton Regional Community Education Centre
Glyde-In Community Learning Centre Inc
Goldfields Women's Health Care Centre
Goodstart Early Learning
Gosnells Community Legal Centre Inc
Greenfields Family & Community Centre Inc
GROW WA
Growing Change Australia Ltd

H

Habitat For Humanity WA Inc
Haemophilia Foundation WA Inc
Harold Hawthorne Community Centre

WE STRIVE TO SUPPORT THE collective efforts of OUR MEMBERS TO SHAPE OUR SOCIETY

Harvey Community Resource
Centre Inc
Headwest (Brain Injury Association
of WA Inc)
Health Consumers' Council WA Inc
HelpingMinds
HepatitisWA Inc
Holyoake Australian Institute
Hope Community Services Inc

I
IBN Corporation Pty. Ltd.
Identity WA
Indigo Junction
In Town Centre Inc
Injury Control Council of WA
Italo-Australian Welfare and
Cultural Centre Inc

J
Jade Lewis and Friends Inc
Jewish Care WA Inc
Jigsaw Search & Contact Inc
Joongari House
Justice, Ecology and Development
Office, Catholic Archdiocese of
Perth

K
Kalparrin
Kanyirninpa Jukurrpa
Katanning Regional Emergency
Accommodation Centre Inc
Kidsafe WA Inc
Kira Incorporated
Knights of the Southern Cross
Kwinana Early Years Services Inc

L
LAMP Inc
Langford Aboriginal Association

Leading Age Services Australia WA
Inc
Learning and Attentional Disorders
Society of WA Inc
Life Without Barriers
Lifeline WA
Linkwest Inc
Living Proud Inc
Local Drug Action Groups Inc

M
MacKillop Family Services
Margaret River Community
Resource Centre Inc
Marnja Jarndu Women's Refuge Inc
Meerilinga Young Children's
Foundation Inc
Melville Cares Inc
Men's Health & Wellbeing WA
Men's Outreach Service Inc
MercyCare Ltd
Midland Information Debt and
Legal Advocacy Service Inc
Midland Women's Health Care
Place Inc
Milligan Community Learning and
Resource Centre Inc
Mission Australia
Moorditj Koort Aboriginal
Corporation

N
Nardine Wimmin's Refuge Inc
New Life Welfare WA Inc
Ngala Community Services
Ngarliyarndu Bindirri Aboriginal
Corporation
Northcliffe Family & Community
Centre
Northern Districts Community
Support Group

O
One World Centre
Orana House Inc
Outcare Inc

P
Palmerston Association Inc
Parents Without Partners WA Inc
Parkerville Children and Youth Care
Pat Thomas House Inc
Patricia Giles Centre Inc
Peel Community Development
Group
Peel Volunteer Resource Centre
Peel Youth Services Inc
People with Disabilities WA Inc
Perth Asian Community Centre
Perth Home Care Services
Perth Inner City Youth Service
Playgroup WA Inc
Protective Behaviours

R
Regional Development Australia
Pilbara
Relationships Australia Western
Australia
Richmond Wellbeing
Rise Network Inc
Ruah Community Services

S
Samaritans Crisis Line
Sandalwood Family Centre
Save the Children WA
Second Harvest (Australia) Inc
Shelter WA
Shine Community Services
So Change Inc
South Coastal Women's Health
Services
South Lake Ottey Family &
Neighbourhood Centre Inc
South West Aboriginal Medical
Service
South West Counselling Inc
South West Emergency Care for
Children Inc
South West Refuge Inc
Southcare Inc
Southern Districts Support
Association
Spirit of the Streets Choir Inc
St Bartholomew's House Inc
St John of God Outreach Services
St Patrick's Community Support
Centre
St Vincent de Paul Society WA Inc
Sussex Street Community Law
Service Inc

T

Tenancy WA
The Bump WA
The Claddagh Association of WA
The Family Planning Association of WA Inc
The Salvation Army WA Social Program
The Shopfront
The Spiers Centre Inc
Therapy Focus Inc
Tom Price Youth Support Association Inc

U

Uniting Church Community Service and Outreach Network
UnitingCare West

V

Volunteer South West Inc
Volunteer Task Force Inc

W

WA Blue Sky Inc
WA Network of Alcohol and Other Drug Agencies
WA No Interest Loans Network Inc
Walpole Community Resource Centre
Wanslea Family Services
Waratah Support Centre SW Inc
Waroona Community Resource Centre Inc
Welfare Rights & Advocacy Service
West Stirling Neighbourhood House
WestAus Crisis & Welfare Services
Western Australian AIDS Council
Western Urban Associates WA Inc
Wheatbelt Agcare Community Support Services Inc
Women's Council for Domestic & Family Violence Services WA
Women's Health Resource Centre Inc

Y

Yaandina Family Centre Inc
YMCA Perth Inc
Yorganop Association Incorporated
Youth Affairs Council of Western Australia
Youth Futures WA Inc
YouthCARE

Z

Zonta House Refuge Association Inc

SOCIAL SERVICE INDIVIDUAL MEMBERS

Amal Ihdayhid
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City of Cockburn – Human Services
City of Kwinana
City of Nedlands – Community Services Department
City of Swan Lifespan Services
Community Development Team

Grant Thornton
IKON Institute of Australia
Kalico Consulting

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HONORARY LIFE MEMBERS

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WACOSS stands for an inclusive, just and equitable society. We advocate for social change to improve the well-being of Western Australians and to strengthen the community services sector that supports them.

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