



Community Sector Leaders Forum

Emerging Issues 2017



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About WACOSS

The WA Council of Social Service is a peak membership based council of community service organisations and individuals.

In collaboration with our membership, and as part of a national network, we advocate for social change to improve the wellbeing of Western Australians and to strengthen the community services sector that supports them.

WACOSS is committed to collaboration and cross-sector partnerships with governments, industry and community services – as demonstrated by today's event.

Our vision is an inclusive, just and equitable society



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Our Purpose Today

An environmental scan of emerging issues affecting community services and the citizens they support in WA

***Information & analysis to assist strategic thinking and leadership
in the community service sector***



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Forum Outline

Welcome to Country

Prof Len Collard *UWA*

Introduction

Debra Zanella *WACOSS President*

Political Analysis

Andrew O'Connor *ABC*

Economic Analysis

Prof Alan Duncan *BCEC*

Sector Analysis

Chris Twomey *WACOSS*

Panel Q&A

*Also including Debra Zanella, Helen Creed,
Senator Rachel Siewert*



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Emerging Issues 2017

Social & Sector Analysis

Chris Twomey

Research & Policy Development, WACOSS



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Environmental Scan

- ECONOMIC
- POLITICAL
- SOCIAL
- SERVICES
- SECTOR



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Post Election Strategy

- *Need for Strategic Engagement*
- WA Labor's Election Narrative
- *Key Election Promises*
- Drivers for Whole of Government Reform
- *Transition Strategy to Protect Essential Services*
- Relationship with Sector
- *Recommendations...*



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LABOR WILL KEEP WA JOBS IN WA, BUILD METRONET, OPEN MEDIHOTELS, URGENT CARE CLINICS AND INVEST IN EDUCATION. CHECK OUT THE FULL 200 HERE AND READ MORE ABOUT THEM ON markmcgowan.com.au METRONET 1. WA Labor will build METRONET. 2. Build METRONET to Byford. 3. Build METRONET to Yanchep. 4. Start the Circle Line with the Thornlie extension. 5. Complete the Forrestfield-Airport Line. 6. New bus services linking METRONET. 7. Build METRONET to Morley and Ellenbrook. 8. Start fixing dangerous level crossings. 9. New METRONET station at Karnup. 10. Relocate Midland train station closer to Midland Hospital. 11. include Mundijong to Perth section of the Australind Service as part of METRONET.

JOBS 12. Establish Infrastructure WA. **13.** Publish a State Infrastructure Strategy. **14.** Allow unsolicited infrastructure proposals to be evaluated. **15.** Expand the Priority Start policy of employing apprentices on government construction projects. **16.** Require all business cases for construction projects to outline how many jobs, including apprenticeships and traineeships. **17.** Enforcement and compliance checks of our Priority Start policy. **18.** Whole of Government Asian Business Engagement Strategy. **19.** Appoint a Minister for Asian Engagement. **20.** Establishment of the Asian Business House. **21.** Host an annual ASEAN Dialogue with a trade and investment show and Asian Arts Festival. **22.** Develop a regional business portal to assist small business become export ready. **23.** Assistance for a one month "in country" placement for students studying an Asian language at senior secondary ATAR level. **24.** Establish a design sector panel with the State Architect as the chair to foster opportunities for designers in Asia. **25.** Introduce Country of Origin Labeling for seafood in restaurants. **26.** Freeing up licencing restrictions for tourist operators, producers and other licensees. **27.** Amend the Liquor Control Act 1988 to add a new public interest assessment. **28.** Give equal legal weight to the representation of tourism bodies as those of the Police Commissioner and Executive Director of Public Health as part of Liquor Act reform. **29.** Remove the three-year restriction on proponents applying for a liquor licence and extended trading permit system after a previous refusal. **30.** Allow tour operators to sell and supply alcohol under prescribed circumstances. **31.** Appoint a Minister for Innovation and ICT. **32.** Establish an Innovation and ICT Office. **33.** Appoint a STEM advisory panel and publish a State STEM strategy. **34.** Create a \$14.5m New Industries Fund. **35.** Allocate \$4.5m from the New Industries Fund for regional WA. **36.** Extend the hours of operation at key police stations. **37.** Encourage local and overseas investment into renewable technology manufacturing. **38.** Encourage research intensive programs into renewable energy and battery technology at our universities. **39.** Legislate to require government agencies to produce a WA Local Industry Participation Plan to show the use of local businesses and local workers in government contracts. **40.** Adopt the Aboriginal Procurement Policy of awarding three per cent of government contracts to Aboriginal owned businesses by 2020. **41.** Enact a Skilled Local Jobs Bill to require a skilled work agreement to be implemented on all major resource projects in WA. **42.** Tear up the current list of occupations that fast tracks overseas workers to WA. **43.** Demand the Federal Government remove Perth from the Regional Sponsored Migration Scheme. **44.** Develop Brand WA. **45.** Restructure the Tourism WA budget to enable the industry to forward plan. **46.** Invest \$200 million over five years for Event Tourism. **47.** Invest \$225 million over five years in tourism for Destination Marketing. **48.** Invest \$5 million per year in the Perth Convention Bureau. **49.** Promote tourism opportunities by growing the International Knowledge Economy. **50.** Invest \$2 million over five years for a long-term international education strategy. **51.** Promote the Perth Racing Masters Carnival to boost tourism jobs. **52.** Develop more landside destinations for cruise ship passenger at Fremantle and other regional ports. **53.** Work with WAITOC to strengthen and diversify the range and quality of Aboriginal tourism offerings for the cruise ship sector. **54.** Ensure the Regional Development Commissions maximise the value of local content delivered on RFR programs. **55.** Ensure that all tenders, contracts and job vacancies on government funded projects in regional areas are advertised on the Regional Development Commission website. **56.** Establish an Industrial Lands Authority. **57.** Reinvent Meridian Park Industrial estate at Neerabup. **58.** Undertake an in-depth study into the industry and technology park north of Two Rocks. **59.** Bring industrial land development in the regions under the new Industrial Lands Authority. **60.** Appoint a Minister for Defence Issues. **61.** Create Defence West. **62.** Protect subcontractors on government projects by establishing a 'project trust account'. **63.** Establish a 'security of payments' system on government and non-government projects. **64.** Review how government agencies implement the recommendations of the Construction Subcontractor Investigation Report. **65.** Work with industry to establish more protection for subcontractors. **66.** Engage with stakeholders on the proposal to establish a food hub in Kemerton near Bunbury. **67.** Fast-track proposal for a livestock precinct in the South West to replace the Boyanup Saleyards. **METROHUBS AND TRAINING 69.** Introduce Explicit Instruction more widely in schools. **70.** Establish a Centre of Excellence in **72.** Brand TAFE – return TAFE to prominence as WA's premier training system. **73.** Transform TAFE Colleges into between industry needs and government. **75.** Undertake an audit of existing WA Registered Training Organisations and the regions. **77.** Maximise the number of apprenticeships and traineeships created through government and after school care and school holiday care at all new primary schools. **80.** Work with local school communities at Invest \$17 million in Science in Schools for science and coding programs in up to 200 primary schools. **82.** Sponsor more Education Assistants in the classroom. **85.** Appoint Regional Learning Specialists for Years 11 & 12 in undertaking studies through the School of Isolated and Distance Education in 10 regional schools. **87.** Engage guaranteed level of local content for construction of new passenger trains. **89.** Work with the TAFE build the Perth Freight Link. **91.** Commence planning for a second port at Kwinana. **92.** Maintain following the opening of the new port at Kwinana. **94.** Improve the management of truck movements Facilitate intermodal facilities in Kewdale-Forrestfield, Bullsbrook, Mundijong and Latitude 32 in Street and Stirling Highway. **99.** Implement the findings of the Fremantle Ports Truck Productivity Infrastructure Australia for funding WA Labor's Vision for Freight and Trade. **101.** Develop South Bunbury Port. **103.** Deliver revitalised train services to Bunbury and the South West. **104.** Upgrade Bunbury and local community about a site for a train station closer to the CBD. **106.** Develop tourism an additional no-stop Australind service between Bunbury and Perth. **108.** Create a Rail Futures Fund. **HEALTH SERVICES 111.** Will stop the privatisation of public health and hospital services. **112.** funding for treatment facilities for early intervention and to reduce methamphetamine dependence. **114.** the Kimberley. **115.** Investigate ways to 'fast-track' guardianship and administration applications for a mental health observation area at Royal Perth Hospital emergency department. **117.** Establish a duress alarms to at-risk health staff. **119.** Conduct a Sustainable Health Review. **120.** Build Urgent Care public hospital services. **122.** Establish Medihotels. **123.** Help fast track the establishment of aged care the community sector. **126.** Work with the community services sector to break down the barriers between outcomes across the community services sector. **128.** Produce a biennial Our Communities Report. **130.** Introduce Target 120. **131.** Create two dedicated drug and alcohol rehabilitation prisons. **132.** in Ellenbrook. **135.** 24-HOUR police station in Cockburn. **136.** Extended the hours of operation at key reforms and amendments in relation to Domestic and Family Violence. **139.** Recommission the WA publication of the intimate photos. **141.** Additional authority for police to end high speed car chases. time limit on child sex victims taking legal action. **144.** Allow Class Actions in Western Australia. **145.** CLEAR CARD for employees to help prevent abuse and neglect in WA's disability sector. **146.** introduce a formal system to quickly report abuse in WA's disability sector. **147.** Subsidise the purchase of approved personal shark deterrents. **148.** introduce a 'No Body – No Parole' Law. **149.** Mandatory blood testing for prisoners who bite or spit on prison officers. **150.** Extend mandatory blood testing laws to protect paramedics. **151.** introduce a Police medal to recognise officers killed or seriously injured in the line of duty. **152.** Introduce a new Section into the Police Act so that medically retired police officers can leave WA Police with dignity. **153.** Establish a Regional Enforcement Unit of WA police to help reduce the road toll. **154.** Ensure WA police have the resources to significantly increase the volume of roadside alcohol and drug testing. **155.** Introduce Slow Down, Move Over (SLOMO) laws. **156.** Work with senior police officers and the WA Police Union to develop a mutually beneficial system of workers compensation for medically retired police officers. **REGIONAL (SEE OTHER CATEGORIES FOR OTHER REGIONAL INITIATIVES) 157.** Support and maintain Royalties for Regions with a focus on jobs. **158.** Establish a Collie Future Fund. **159.** Ensure recreation facilities are completed at Lake Kepwari. **160.** Upgrade Broome Boating Facilities. **161.** Develop specific strategies within the Methamphetamine Action Plan to address issues in regional areas. **162.** Complete the Centennial Park Redevelopment in Albany. **163.** Install Shore Tension Hydraulic Dampening Units to increase the productivity of Geraldton Port. **164.** Work with the City of Geraldton and stakeholders to ensure shops are open when cruise ship vessels arrive. **165.** Create a new WA Indigenous Ranger Program. **166.** Increase the number of Indigenous Rangers. **167.** Implement a VET Regional Partnerships Program. **GOVERNMENT OPERATION 168.** Measure the success of State Government Directors General and Chief Executive Officers by linking 20 per cent of their salaries to KPIs. **169.** Reduce the number of Senior Executive Service positions in the State Government by 20 per cent. **170.** Undertake a Service Priority Review of Government. **171.** Establish a Commission of Inquiry into major state government contracts. **OTHER 172.** Reinstated funding to financial counselling services in the metro area. **173.** Introduce new laws to crack down on ticket scalping. **174.** Increase women's representation on government boards. **175.** Call for the Commonwealth to commemorate Pozieres Day on 23 July. **176.** Introduce a centralised registration system to identify every dog or puppy. **177.** Introduce mandatory standards for dog breeding. **178.** Transition pet shops into adoption centres. **179.** Stop puppy farming. **180.** Name a major public building after May Holman. **181.** Introduce mesh safety barriers for Mixed Martial Arts. **182.** Increase the ability of the Combat Sports Commission to ensure combat sports are monitored appropriately. **183.** Introduce a Container Deposit Scheme. **184.** Save the Beelie Wetlands by not proceeding with Roe 8. **185.** Ban Fracking in the South West, Peel and Perth Metro Area. **186.** Place a moratorium on fracking in the rest of WA. **COMMITMENTS 187.** Maintain Western Power in public ownership. **188.** Expunge historical convictions for homosexual activity. **189.** Promote equality and inclusiveness of the LGBTI community. **190.** Ensure public secondary schools can choose to participate in the Safe Schools program. **191.** Introduce a category for 'Best LGBTI Employer of the Year'. **192.** Reduce the public disclosure threshold for political donations. **193.** Introduce election campaign spending caps. **194.** Develop criteria to convert contract and casual public sector workers with more than two years' employment in the same role to permanent status. **195.** Stop the privatisation of existing public sector services. **196.** Support victims of family and domestic violence by introducing FDV leave in the public sector. **197.** Appoint a Minister for the Prevention of Family and Domestic Violence. **198.** Establish two additional crisis accommodation places for Women and Children. **199.** Ensure WA becomes a member of the National 'Our Watch' Program. **200.** Recognise Dennis Cometti at the new Perth Stadium.

200

FRESH IDEAS

FOR WA

For full details visit
markmcgowan.com.au

68. Create vibrant communities with jobs where people live, focused on transport hubs and links. **EDUCATION Literacy and Explicit Instruction. 71.** Offer school more flexibility and control when tendering for maintenance work. **Industry Skill Centres. 74.** Revamp the State Training Board and Industry Training Councils to provide direct link to ensure compliance. **76.** Ensure the State Priority Occupation List is more responsive to employment needs in Perth contracts. **78.** Provide a site for a child care centre in the planning of all new schools. **79.** Opportunities for before existing public schools to open up the opportunities for more childcare as well as before and after school care. **81.** Science Industry Fellowships. **83.** Replace the early childhood centre at Flinders Park Primary School. **84.** Employ Science, Mathematics, Social Science and English. **86.** Appoint Independent Learning Coordinator to assist students the Federal Government to fund and implement coding into the school curriculum. **TRANSPORT 88.** Ensure a

sector to develop courses for apprentices and trainees in the rail rolling stock industry. **90.** Will not Fremantle Port as an operational port in public ownership. **93.** Cap the capacity of Fremantle Port and to and from Fremantle Port. **95.** Build the Armadale Road Bridge over the Kwinana Freeway. **96.** Kwinana. **97.** Increase the freight on rail subsidy. **98.** Extend Leach Highway between Carrington Study to increase the hours of operations of the container parks. **100.** Make a priority application to Quay in Fremantle to be a world class cruise ship port. **102.** Continue to develop the capacity of regional stations between Bunbury and Perth including disability access. **105.** Consult the City of packages for Bunbury, Collie and surrounding communities to link to the Australind train. **107.** Provide **109.** Continue planning for a fast train to Bunbury. **110.** Build two overpasses on Wanneroo Road. Implement a state-wide, coordinated and targeted Methamphetamine Action Plan. **113.** Additional Expand drug services in regional areas and open specialised rehabilitation centres in the Southwest and those methamphetamine addicts that are no longer able to make their own decisions. **116.** Introduce Taskforce to oversee the implementation of the Methamphetamine Action Plan. **118.** Provide personal Clinics at major hospitals and in the community. **121.** Ensure patient feedback drives improvements to facilities. **124.** Provide protective vests for security staff at major public hospitals. **125.** Cut red tape for government departments and stakeholders. **127.** Deliver an agreed-upon framework to measure **129.** Active Open Spaces – create new sporting and recreation spaces. **COMMUNITY SAFETY Create a Prisoner Triage Unit. 133.** 24-HOUR police station in Armadale. **134.** 24-HOUR police station police stations. **137.** Introduce a High Risk Offenders Board. **138.** Introduce a program of legislative Police Specialist Domestic Violence Investigation unit. **140.** Introduce laws against the non-consensual **142.** Introduce changes to the dangerous sex offender laws to protect the community. **143.** End the **146.** introduce a formal system to quickly report abuse in WA's disability sector. **147.** Subsidise the purchase of approved personal shark deterrents. **148.** introduce a 'No Body – No Parole' Law. **149.** Mandatory blood testing for prisoners who bite or spit on prison officers. **150.** Extend mandatory blood testing laws to protect paramedics. **151.** introduce a Police medal to recognise officers killed or seriously injured in the line of duty. **152.** Introduce a new Section into the Police Act so that medically retired police officers can leave WA Police with dignity. **153.** Establish a Regional Enforcement Unit of WA police to help reduce the road toll. **154.** Ensure WA police have the resources to significantly increase the volume of roadside alcohol and drug testing. **155.** Introduce Slow Down, Move Over (SLOMO) laws. **156.** Work with senior police officers and the WA Police Union to develop a mutually beneficial system of workers compensation for medically retired police officers.

Labor's Election Narrative

- Job Creation
- *Metronet*
- Medihotels and Urgent Care Clinics
- *Education & Training*
- Stop privatisation of Western Power
- *Stop Roe 8*
- The 20-20-20 plan



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Key Election Promises for the Sector ...

- **Deliver an agreed framework to measure outcomes across community services**
- Produce a biennial *Our Communities Report*
- **Work with the sector to breakdown barriers between government and stakeholders**
- Streamline procurement processes and cut red tape for the community sector
- **Improve funding security and trial collaborative funding models (*less competitive*)**
- Legislative reforms on family and domestic violence
- **A Minister for the Prevention of Family and Domestic Violence**
- Two new crisis accommodation places
for women and children



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Key Election Promises for the Sector (2)

- **A formal system to quickly report disability abuse**
- Target 120 – multi-systemic therapy for WA's worst juvenile offenders & their families
- **Implement a state-wide coordinated and targeted Methamphetamine Action Plan**
- Funding for treatment facilities for early intervention and to reduce meth dependence
- **Expand drug services in regional areas & specialised rehab centres in SW & Kimberley**
- Restore funding to metro financial counselling services



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Whole of Government Reform

Key reform drivers will be:

- Department **amalgamations** (i.e. which ones, how achieved, implications & risks)
- Alignment of Ministerial **portfolios**, their capacity, interests and relationships
- How D.G. and Department **KPIs** drive (or inhibit) reform outcomes
- Implementing WA Labor's *Supporting Communities* policy
- Service Priority Review
- Financial Audit



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Our Key Messages

- Clear **mandate** for reform ... *Issues of fairness & equity resonated ...*
- **Budget repair:** be fair & thoughtful ... *Diversify economy, invest in people & potential ...*
- **Service Priority Review:** Need structural and program-level reform. **Co-design!**
(... prev. 'efficiency dividends' hollowed out Dept. structures = less efficient)
- **Quarantine essential services** and supports
- Opportunity to save \$ by fixing contracting & reporting to **reduce red tape** ...
Place-based integrated services & pooled budgets, process to address multiple contracts for a single existing integrated service, outcomes frameworks...
- **Partnerships** ...



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Transition Strategy

- Need to ensure continuity for **essential** community services
 - ... so disadvantaged and vulnerable do not 'fall through the cracks'*
 - ... & services do not become unsustainable or lose skilled staff.*
- Ensure community services are **consulted** on the transition strategy & reforms.
- Default option = **roll-over contracts** during *Priority Services Review* & audit.
 - Clear timeframe, transparent process, consultation.*
- What to keep doing? = **Current reforms** supported by the sector & aligned with WA Labor priorities
 - Consult, agree, advocate...*



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Relationship with Sector

- History: Economic Audit Committee >> ***Putting the Public First*** report
>> *Delivering Community Services in Partnership* policy (...& NGHSS indexation)
>> partnership **principles & behaviours** >> Partnership Forum >> *Reforms...*
- Recognise limitations, barriers & frustrations ... *acknowledge and build on successes.*
- Opportunity to re-shape **the relationship**
= *shared vision & purpose, mechanisms of engagement, key processes & institutions*
- Limitations of the **Partnership Forum** model ...



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Recommendations

- Build on existing agreed **principles and behaviours** ..
- A range of mechanisms for **wider engagement** across both sectors.
- Ensure **high level leadership** and commitment
- Get the right balance in forum **membership** ... *diversity, capacity and merit*,
- Develop **KPIs** linked to *Our Communities Report*, DG and Department KPIs (and vice versa)
Resource engagement & implementation (Secretariat, projects, Peaks)
- Empower **Sub-Committees** with broader sector and agency representation



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Regional Partnership Model

Empower *Regional Managers Forums* to become **Regional Partnership Forums**

- Responsible for **place-based** implementation of reform priorities
- Mirror the **partnership model** (...*local sector partners*)
- **Resource** for collaboration, policy devt, planning
- Delegated **decision making** to design & implement reforms (...*pooled budgets*)
- Develop & report **outcomes** via *Our Communities Report*
- Direct **links** between the RPFs and Partnership Forum
- *Start where we have the capacity & relationships ...*



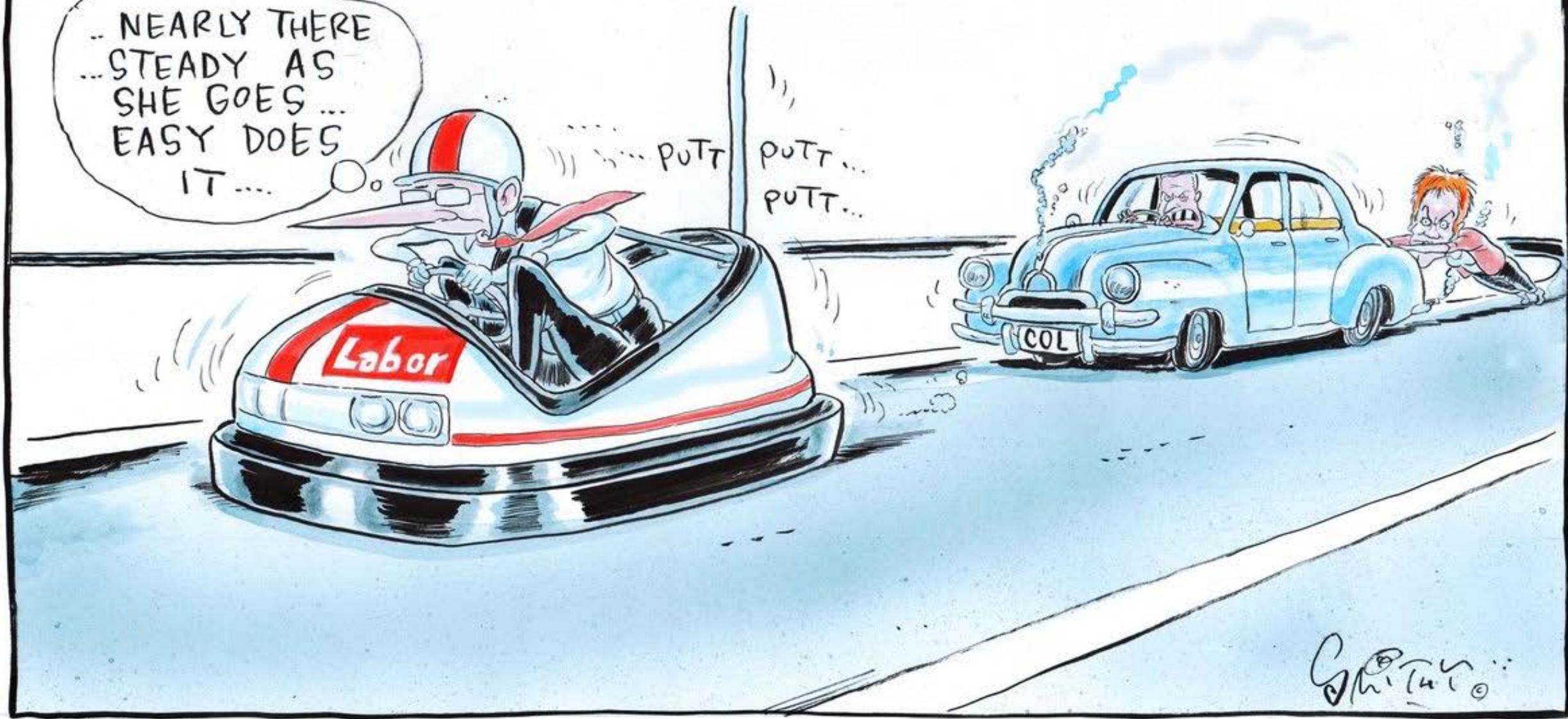
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.... AS THEY TURN FOR HOME ...

.. NEARLY THERE
... STEADY AS
SHE GOES ...
EASY DOES
IT

PUTT
PUTT...
PUTT...



G. Whitely ©

Environmental Scan

- ECONOMIC
- POLITICAL
- SOCIAL
- SERVICES
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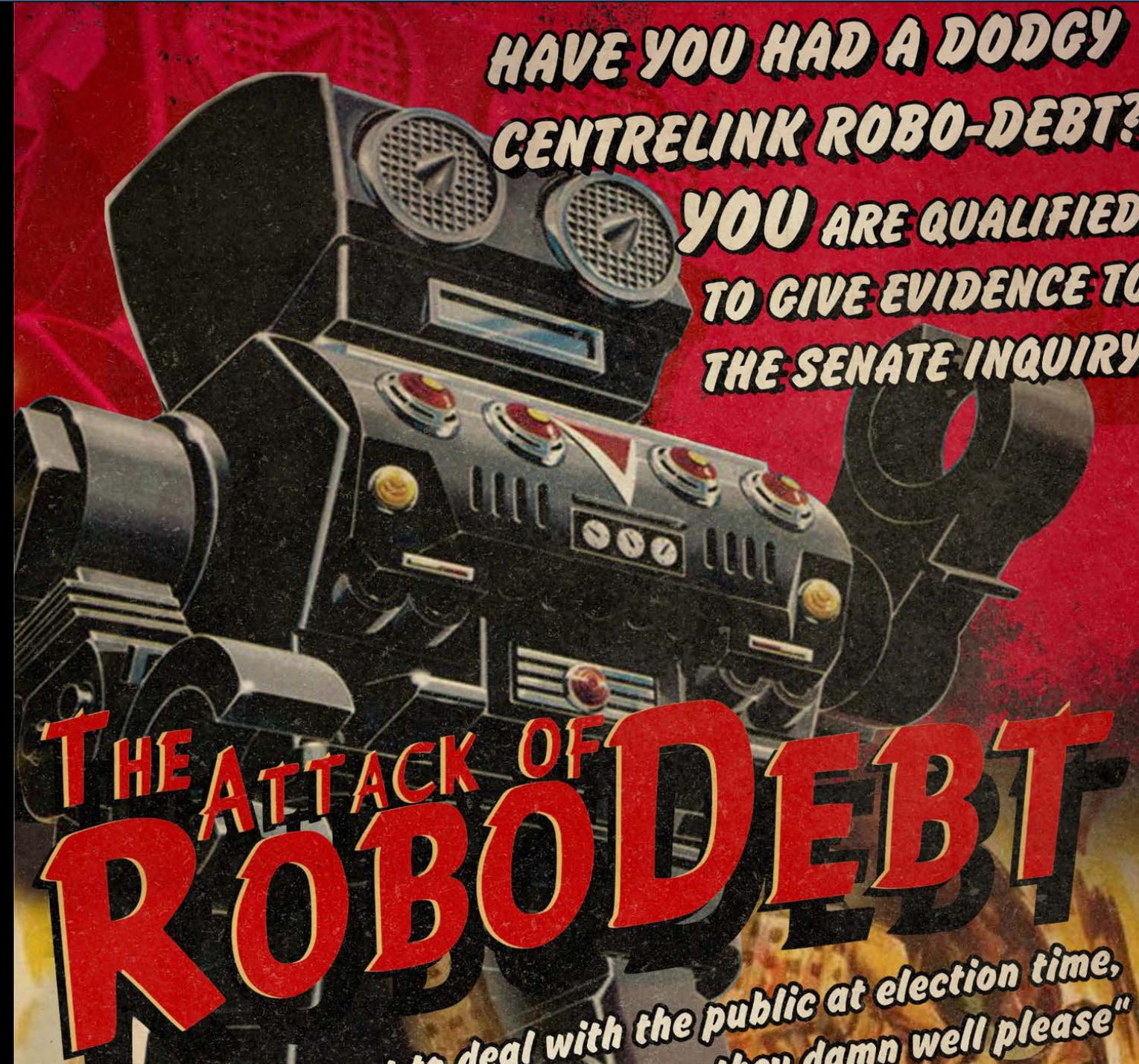
SOCIAL scan

- Workforce vulnerability
- Budget repair on the back of the vulnerable
- Child poverty & entrenched disadvantage
- Changing face of community need ...



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**HAVE YOU HAD A DODGY
CENTRELINK ROBO-DEBT?**

**YOU ARE QUALIFIED
TO GIVE EVIDENCE TO
THE SENATE INQUIRY.**

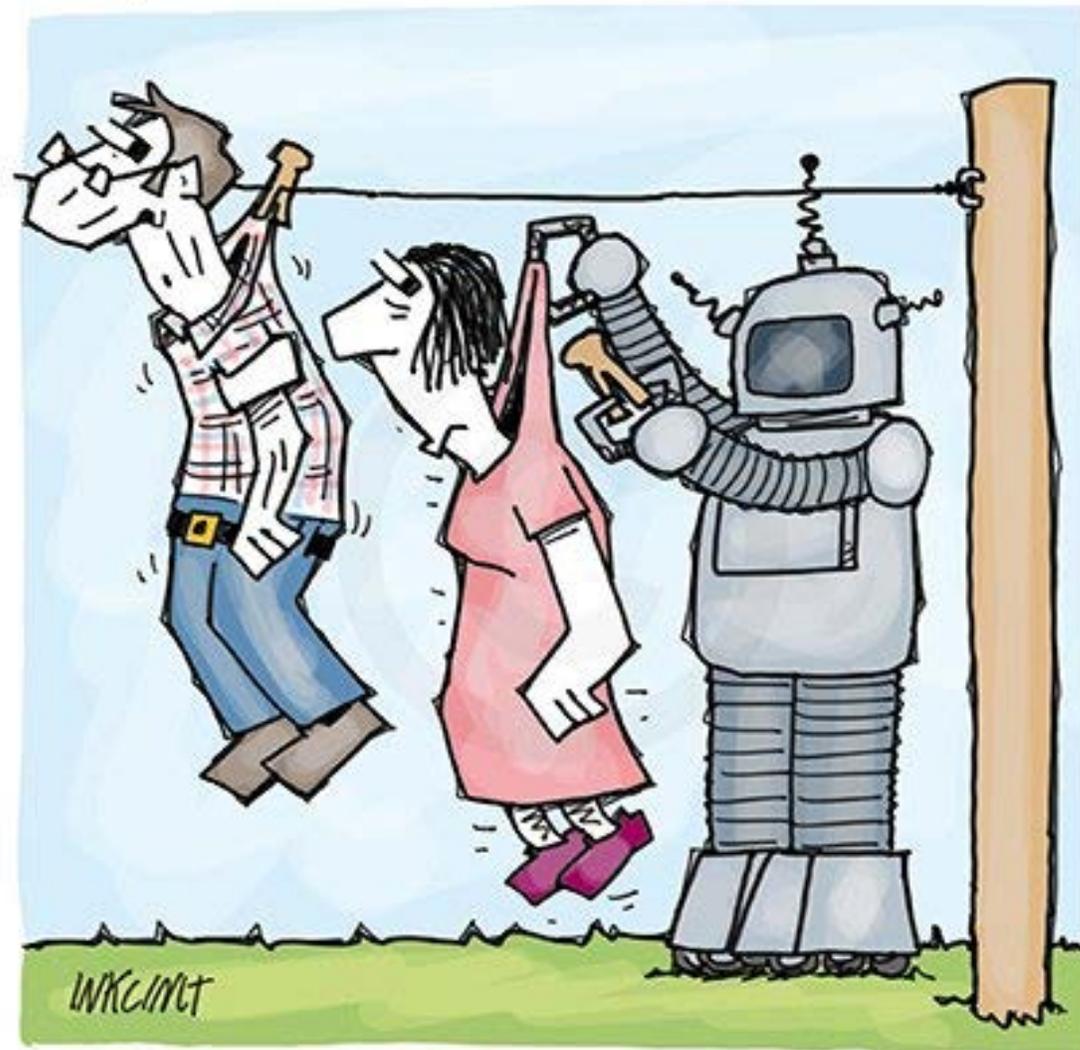
**THE ATTACK OF
ROBODEBT**

*to deal with the public at election time,
"show damn well please"*





THE ROBO-DEBT SYSTEM DIDN'T
'LET DOWN' AUSTRALIANS ...



... IT JUST HUNG THEM OUT TO DRY



"By 1990 no Australian child will be living in poverty." Bob Hawke 23 June 1987

NOW COME ON DEAR,
IT WAS VERY THOUGHTFUL
OF OUR ENERGY RETAILER
TO SEND US ALL THESE
THREATENING DEMAND
LETTERS THAT WILL
HELP KEEP US WARM
THIS WINTER...





SERVICES scan

- Pathways to empowerment and control...
- Pooled budgeting & place-based services
- Bankable early intervention models
- Service reform in a time of fiscal restraint



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SECTOR scan

- Sector impact & value
- Workforce development strategy
- Individual funding and disruptive business models
- Beyond NAHA... Housing & homelessness funding



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Emerging Issues 2017 Panel Discussion

Debra Zanella

WACOSS President

Senator Rachel Siewert

Chair, Community Affairs Committee

Helen Creed

*Community Legal Centres
Association WA*

Moderated by
Louise Giolitto *WACOSS*



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