

2013 Community Sector Leaders Forum on Emerging Issues

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#emergingissues
@WACOSS



Environmental Scan

1. Economic
2. Social
3. Political
4. **Sector / Services**



The Political and Sector Landscape Changing imperatives for community sector leaders

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The Political Landscape

1. Changing political climate
2. Re-assessing & re-asserting roles



Changing Federal Political Climate

- From ‘provider’ to ‘facilitator’ of services
- Small government - ‘Big Society’
- Community sector not seen as “community”
- Government seeking more direct contact with the consumer ‘voice’



Changing Federal Political Climate

- Limited regulation & accountability
- Moving policy & purchasing decisions further away from Government – *risk of less policy rigor, less systemic planning, less accountability for outcomes*



Changing State Political Climate

- Second-term Government with confident majority
- Directions signalled by the new Ministry



Time to Re-assess & Re-assert Roles

Changing political environment requires us to reassess and reassert both:

- *Our role – as community service organisations in civil society, and*
- *Government's role in social services*



Government's Role – in Social Services

Reassess and reassert:

- Policy making
- Funding
- Accountability



The Sector / Services Landscape

1. Funding & Service Reform
2. Regulatory Reform
3. Risk
4. Reassessing and reasserting our role



Funding & Service Reform

- Individualised funding & self-directed services
- Performance-based & ‘innovative’ funding
- Outcomes-based accountability
- Changing service user expectations for service quality & participation
- Co-design & co-evaluation





CEWA & WACOSS Members Forum

Monday 6th May, KPMG Boardroom

Key issues & implications for Employers of Self Directed Service Design

- **Informative** – find out the key issues for Employers and what others in the sector are doing.
- **Strategic & Structural considerations** – the Forum will help Members create a list of areas to focus on in re-aligning their operations for the changes ahead.
- **Position** - the Forum will assist in shaping CEWA's position



Regulatory Reform

- Charitable status and taxation arrangements
- Fair Work and WA IRC – Pay Equity
- *ACNC Australian Charities and NFP Commission*
- Commonwealth Grant Guidelines
- Delivering Community Services in Partnership



Risk & Future-Proofing the Sector

WA is at risk of more frequent and intense floods, fires and droughts.

Climate Commission latest report - 123 weather records broken in 90 days this summer.

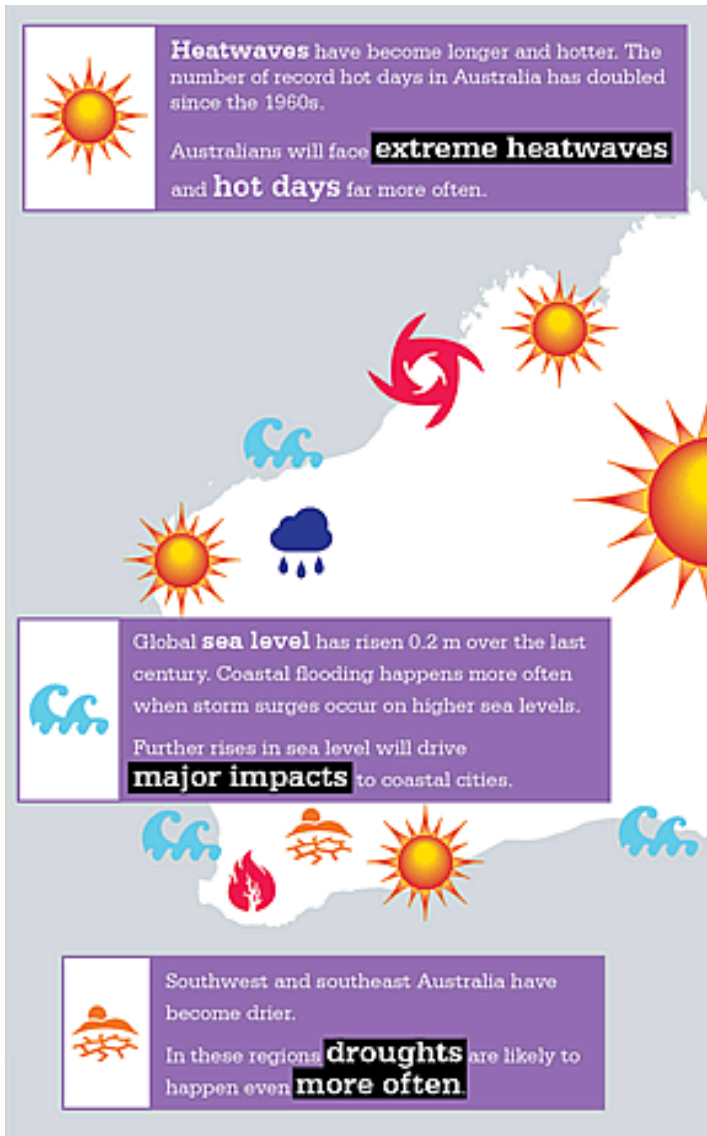
Extreme weather events both threaten community services, and call on us to support communities in crisis.



WACOSS Springboard Seminar Series

Risk & Adaptation – Preparing for Extreme Events

Wednesday 5th June



The infographic features a map of Australia with various weather icons: suns, clouds, rain, waves, and a drought symbol. Three purple text boxes provide key information:

- Heatwaves:** Heatwaves have become longer and hotter. The number of record hot days in Australia has doubled since the 1960s. Australians will face **extreme heatwaves** and **hot days** far more often.
- Sea Level Rise:** Global **sea level** has risen 0.2 m over the last century. Coastal flooding happens more often when storm surges occur on higher sea levels. Further rises in sea level will drive **major impacts** to coastal cities.
- Droughts:** Southwest and southeast Australia have become drier. In these regions **droughts** are likely to happen even **more often**.

Image: Climate Commission, ABC News



Our role in Civil Society

- Time to re-assess and re-assert our role
- Community services or community delivered public services?



Our Role – Community Service Orgs

Reassess and reassert :

- Independence of our mission
- Relationship with service users as consumers
- Accountability – to funders, regulators & service users



Community Sector Leadership Challenges

As organisation leaders:

1. Engage with extent of reforms, be aware of implications
2. Plan to adapt our organisation (or not), strategic directions to deliver mission in new context
3. Implement change and manage new systems, processes, funding streams, skills and capacity



Community Sector Leadership Challenges

As sector leaders:

1. Driving change and future directions, rather than passively adapting/implementing them
2. Managing roles & relationship with government
3. Positioning our role in civil society with consumers and broader community

