

WACOSS

WACOSS is the peak council of community service organisations and individuals in Western Australia. WACOSS is part of a national network consisting of ACOSS and the State and Territory Councils of Social Service, who assist low income and disadvantaged people, Australia wide.

OUR VISION

WACOSS and our members share a vision of a socially just and sustainable West Australian society where people care for each other and have access to the resources and opportunities necessary for their wellbeing.

OUR MISSION

To achieve our vision of a just and sustainable society WACOSS seeks:

- To be an effective influence on policies that promote the wellbeing of West Australians.
- To contribute to the existence of an effective and vibrant community services sector.
- To contribute to an informed public opinion on social issues.



This is my first Annual Report as President of WACOSS. During the past year there has been significant change and growth within our organisation to ensure that we are structured and resourced to deliver maximum benefits to our members and to low income and disadvantaged West Australians. We have spent a long time listening to

our membership and constituency about WACOSS “yesterday, today and tomorrow” – and as a result; we have reinvigorated WACOSS and are looking forward to the future.

It is important to demonstrate how the changes that have happened at WACOSS fit with the current situation of the non-government community services sector and reflect the importance of this sector, and the role that Peak NGO's play in our community.

Without the services provided by the non-government community services sector, it is likely that community service provision in Western Australia would be significantly limited in size, scope and quality.

The Australian Bureau of Statistics¹ estimates that in 1999-2000, agencies and organisations in the non-government community services sector nation-wide:

- delivered 6.4 million contacts providing information, advice and referrals;
- dealt with 3.3 million cases providing individual and family support;
- supported 1.4 million clients in their homes;
- provided 2.5 million bed nights for transitional accommodation as well as providing 2.7 million bed nights for crisis accommodation.

These figures are astounding and clearly demonstrate the vital role that the community services sector plays in meeting the needs of our community.

While it is easy to see the importance of the non-government community services sector, it is also

clearly evident that agencies and organisations in the sector face a number of challenges that pose a major threat to their viability. Some of these include meeting the demand for services, attracting and retaining appropriate paid and volunteer workers, ensuring clients and personnel meet in a safe environment and ensuring sound financial management and accountability.

The results of the WA Community Sector Survey released earlier this year show that from 2002-03 to 2003-04 more people had to be turned away from community sector services, and waiting lists for services continued to grow, as sector agencies and organisations struggled to cope with the increase in demand for their services, and the decrease in their capacity to provide their services. These figures clearly indicate a worrying decline in organisational capacity.

ACOSS has released the results of another critical piece of research for our sector. Called “Are you Being Served” this profiles the capacity of the sector and clearly demonstrates the most urgent need for us to find resources to support core functions in our sector.

In the face of these challenges, the sector continues to pull together and strive for good practice and efficiency. Community service agencies and organisations continue to seek advice, representation, and training opportunities from their Peak body, while Peaks continue to represent and advocate on behalf of their constituents and disadvantaged groups in our community.

In November 2004 the creation of the Western Australian Non Government Human Service Sector Industry Plan and signing of the Statement of Partnership has seen the State Government demonstrate a strong commitment to working in partnership with Peak organisations for the development of a strong and viable non-government community services sector. Although as in any relationship, the government and non-government sectors may hold different positions on issues, we have taken some significant steps forward by working together in developing this Plan. We have achieved the Indexation Policy, the Funding and Purchasing Policy, during the first phase of the Industry Plan.

¹ Figures taken from ACOSS (2005) “Are you being served? Indicators for capacity building of community sector services” (DRAFT).

As I have mentioned, the capacity of our sector is currently limited by inadequate resourcing of core functions. We look forward to working with our industry partners to address these issues.

With our access to government assured through our partnership agreement, the important, independent advocacy role of Peak bodies continues, without compromise – now more than ever we need to be a strong and powerful voice! We must continue to represent and give voice to the sector and to the most marginalised and disadvantaged members of society.

As the Peak body of the non-government community services sector, WACOSS plays a crucial role in reflecting the needs of the sector and our client to government, business, media and the community. Since 1956 WACOSS has been working to improve the quality of life of people disadvantaged by the inequities of our society. We do this through:

- Improving community services by the exchanging ideas, information, skills and resources; and

- Creating a strong, united and informed voice capable of advocating for the social needs of all West Australians.

Today the non-government community services sector works in an increasingly complex environment. WACOSS focuses on enhancing the knowledge and capacity of the sector, delivering member benefits and maximising opportunities for low income and disadvantaged Western Australians. We have made significant changes to how we operate as an organisation in an effort to ensure that we continue to represent the needs of the sector and our members whilst working to achieve social justice.

I look forward to continuing in the role of President as we head towards our Fiftieth birthday in 2006, with our sights firmly set on the next fifty years.



Rae Walter
WACOSS President



Ms Rae Walter
President



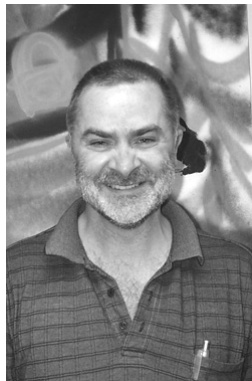
Ms Anne Russll-Brown
Vice President



Ms Jo Buontempo
Board Member



Mr Zane D'Mello
Board Member



Mr Mark Goerke
Board Member



Mr John Knowles
Board Member



Ms Patricia Langdon
Board Member



Ms Marisa Spaziani
Board Member



Ms Judi St. Clair
Board Member

President

Mr Tony Pietropiccolo (term ended November 2004)

Ms Rae Walter (elected November 2004)

Vice President

Ms Anne Russell-Brown

Board Members

Ms Taia Bennit (elected November 2004, resigned April 2005)

Ms Jo Buontempo

Mr Zane D'Mello (elected November 2004)

Mr John Gherardi (term ended November 2004)

Mr Mark Goerke (elected November 2004)

Mr John Knowles

Ms Patricia Langdon

Ms Marisa Spaziani

Ms Judi St Clair (elected November 2004)

Mr Noel Whitehead (resigned June 2005)

Board Member Attendance at Board Meetings 2004/2005

Mr Tony Pietropiccolo (to November 2004)	4
Ms Rae Walter	8
Ms Anne Russell-Brown	9
Ms Taia Bennit (from November 2004 – April 2005)	3
Ms Jo Buontempo	7
Mr Zane D'Mello (from November 2004)	7
Mr John Gherardi (to November 2004)	3
Mr Mark Goerke (from November 2004)	5
Mr John Knowles	10
Ms Patricia Langdon	8
Ms Marisa Spaziani	9
Ms Judi St Clair (from November 2004)	4
Mr Noel Whitehead (to June 2005)	4



WACOSS has had a brilliant twelve months. The highlights of our year include establishing a new policy advisory structure that puts us closer to our members and increases their involvement in developing policy. WACOSS Policy Advisory Councils (PAC) mirror the sector's priorities, Children, Poverty and Sector Viability and all three Councils started to

meet early in 2005. The PAC network has provided WACOSS with rich and detailed information which, when combined with advice from Peaks Forum and other consultations, has guided WACOSS' policy positions.

WACOSS offers our sincere thanks to the 36 members of our Policy Advisory Councils and to the 23 members of the Peaks Forum for their support, encouragement and continuing commitment to policy and advocacy work for the sector in Western Australia.

We are continually looking for ways to improve our outcomes for members and for the wider the sector. Last year we focussed on getting our internal structures humming. This year we turned our attention to member services and have made significant improvements for our members.

'WACOSS – *Ways to Make a Difference*' was launched with our members and stakeholders in June 2005, along with new colours and an updated image. WACOSS offers our members many new benefits. Our membership structure is now simpler and dramatically decreases the cost of WACOSS membership for small agencies in our sector. Now when you join WACOSS your organisation gets a free Bronze membership to Workplace Relations Management Consultants (WRMC). WRMC provides WACOSS members with immediate advice on correct employer practices and ongoing updates on new employer regulations and laws. This new benefit means that ALL agencies – even those that might not have been able to afford employer advice can now get their questions answered by experts.

Another highlight of our year was the "*People are the Bottom Line: It's more than a vote!*" campaign that

we ran for the sector to highlight our issues of concern and to determine the social policy platforms of the major parties contesting the State Government elections in February 2005. We had huge attendance at each metropolitan and regional election forum. Thanks to all in the community who attended and challenged parties on their social policies.

We continue to experience increasing demand for our organisational development and consultancy services. This year we have developed new resources to use in our training and professional development activities. Our partnership with Modal Pty Ltd has allowed 24 professionals in the sector to add to their qualifications by completing the nationally accredited Community Management and Leadership Program.

I am also delighted that our partnership with the WA Community Foundation has continued to grow as we jointly develop the Lotterywest funded Community Business Partnerships program.

The Sector's partnership with the State Government also continued to develop as we worked together on Stage Two of the Industry Plan.

Special thanks must go to WACOSS' fantastic team of staff. Our policy team, led by Lanie Chopping continues to provide me with advice on an incredible range of policy issues. Thanks to Erin Gauntlett, Natalie Hunt and Gita Rotherham for their dedication and hard work. Member and Sector Services are led by the wonderful (and seemingly tireless!) Wendy Lamotte assisted by a team of consultants and supported by Amanda Barns and Grant Cottrell. Phillip Torrisi continues to prove to me that there are no limits to his talent. Lyn Levy successfully delivers programs for Emergency Relief agencies around WA and Zoe Warwick keeps improving the valuable EmployRight program as she delivers it to Department for Community Development's funded agencies across the state. And to Kate Mills and Irina Cattalini – you are both great professionals, well done for getting the new Consumer Utilities Project up and running so quickly. During the year our project work has been supported by Sara Clark and Fiona Bishop who are two of the most organised people I have ever met!

The WACOSS Board, under the leadership of our new President, Rae Walter continues to provide great support and motivation to our team in WACOSS and to the sector as a whole.

Our community recognises that the world in which we live is very different today from the one that framed many current social policies. Policies are slow to change! We have a booming economy, a rapidly increasing gap between the rich and the poor, an escalation in the number of 'working poor', rising costs of compliance and risk management, increasing operational costs (eg petrol, rents etc). We need to invest significantly in the human services sector, into the people and institutions that provide support to those who are disadvantaged, but also build social capital for the future.

Investing in economic infrastructure may leave our community rich in physical assets, but we need urgent, immediate and equal help to strengthen the spiritual and human assets in our communities. Governments need to review their policies some of which seem to be out of step with the reality of the social environment in our communities.

Finally I would like to draw from the current writing of Professor George Lakoff, University of California, Berkely in his recently released book - *"Don't think of an elephant! Know your values and frame the debate."*¹

Many of our funders still expect that in order to get grants or funding agreements we will do something different from what everyone else is doing – duplication is seen by many funders as wasting money. Recipients often are not permitted freedom to decide how to spend money. It is not acceptable to spend it on staff development, infrastructure

building, or hiring intellectuals to think about long term as well as short term or interrelated policies or programs. The emphasis is on providing direct services to people who need services; grass roots funding, not infrastructure creation. And because of this organisations have to have a very narrow focus. They have to have project focus. Advocates and activists are over worked and under paid, they do not have time or energy to think about how they should be linking up with other people or about framing their issues in new thinking and language. The system currently forces a narrow focus and with it, isolation.

This is the way that progressive politics is currently serving the interests of conservative thinking and stifling community capacity and therefore democratic civil rights. The right is privatising the left – forcing it to spend more and more private money on what government should be supporting.

What can and should we be doing about this? As a community we need to recognise what is going wrong and reframe the truths from our perspectives. We need to be clear about our values and use the language of values and not 'policy words'. And finally we need to think strategically in terms of long term, moral goals, be proactive and be united every day on every issue. Use our own words and frames because they fit the values that we believe in.



Lisa Baker
Executive Director

¹ Professor George Lakoff, University of California, Berkely, *"Don't think of an elephant! Know your values and frame the debate."* 2005, Chapter 1, Framing 101: How to take back public discourse, pp. 3-34

Current Staff

Ms Lisa Baker – **Executive Director**
Ms Lanie Chopping – **Team Leader – Social Policy**
Ms Wendy Lamotte – **Team Leader – Member and Sector Development**
Ms Erin Gauntlett – **Senior Policy Officer**
Ms Kate Mills – **Senior Policy Officer – Consumer Utilities Project**
Ms Irina Cattalini – **Senior Policy Officer – Consumer Utilities Project**
Ms Natalie Hunt – **Policy Officer**
Ms Gita Rotherham – **Policy Officer**
Mr Phillip Torrisi – **Executive Support Officer / Policy Officer**
Ms Zoe Warwick – **Project Officer – EmployRight**
Ms Lyn Levy – **Project Officer – Emergency Relief Sector Support**
Mr Cathcart Weatherly – **Media and Member Services Officer**
Mr Marti Davy – **Office and Accounts Clerk**
Ms Fiona Bishop – **Project Support Officer**
Ms Margaret Zvejska – **Acting Executive Assistant**

Farewelled During the Year

Ms Trena Buncle – **Senior Policy Officer**
Ms Sara Clark – **Policy Officer**

Auditor – Horwath Perth

Hon Solicitors – Gibson & Gibson

Social Policy

WACOSS seeks to be a positive influence on policies that promote the wellbeing of West Australians. We do this by developing sound social policy through research and consultation with our constituencies, providing forums such as conferences and seminars to debate issues, establishing formal advisory committees and working parties and by developing strategic policy alliances and partnerships.

This in turn gives WACOSS representatives the policy material to provide quality advice to decision-makers and advocate on the interests of low income and disadvantaged people and the agencies who help them.

WACOSS prioritises our policy issues according to sector demand, member feedback and Board direction. Our current priority policy areas are Sector Viability, Poverty and Children's issues.

Highlights of 2004 / 05

Establishment of Policy Advisory Councils
In late 2004 WACOSS established 3 new Policy Advisory Councils (Children, Poverty and Sector Viability) comprising 12 WACOSS members within each. The model chosen for the Policy Advisory Councils is based on research regarding good practice in other States. The purpose of the Policy Advisory Councils is to bring a strategic, deliberate and consistent approach to WACOSS' policy work in relation to our priority policy areas with a clearly articulated process for members to contribute and participate. More specifically, the Policy Advisory Councils:

- Provide a forum for discussion and a mechanism for WACOSS members to actively participate in the development of WACOSS policy;
- Make recommendations and provide advice to the Executive Director regarding WACOSS' priority policy issues.

State Pre-Budget Submission – *Turning the Tide: The Trickle-Up Effect*

WACOSS provides an annual submission to the State Government regarding the Non-Government

Human Service Sectors assessment of where social expenditure and support is most needed by the people of WA. Our 2005/06 submission, provided in October 2004 was the result of extensive consultation with peak and other key organisations throughout WA.

State Pre-election Campaign – *People Are The Bottom Line: It's More Than a Vote*

In the lead up to the State Election WACOSS conducted a high profile campaign to raise awareness of social issues and to seek commitment from political parties regarding key social policy priorities.

Highlights of the campaign include:

- *Pre-Election Social Issues Forums in regional areas (Geraldton, Bunbury, Albany and Kalgoorlie, in Perth (South Metropolitan, East Metropolitan) and concerning key issues (Social Housing (in partnership with Shelter WA) and Community Development / Viability of the Non-Government Sector).*
- *Media releases and events.*
- *The WACOSS' Social Issues Scorecard rating each Party's response to the sector's priority issues.*
- *An independent poll regarding public preferences for social service spending.*
- *A toolkit for agencies which included information about the Legislative Council and the Legislative Assembly; an analysis of key seats; links to other sites; a range of fact sheets; a form letter that you can send off to your local candidates; links to other activities in the sector; media tips; and tips on how to run a forum.*

Social Policy Seminars

WACOSS conducts a range of educative and consultative forums to improve awareness of social issues and assist the community to have input to these agendas.

Forums conducted this year include:

- *Window on Economics –Understanding Treasury and State Budget Processes*
- *Social Justice Issues in Australia*

- *Perspectives on Welfare Reform*
- *Anti-Poverty Week – Perspectives on Poverty*
- *Anti-Poverty Week – Political Party Perspectives on Poverty*
- *Window on Economics – Back to Basics: Developing a better understanding of economics and economists*
- *Researching Philanthropy*
- *Combating Poverty in Europe: Lessons for a Western Australian Anti-Poverty Strategy*
- *A National Campaign for the Future*
- *Window on Economics – Understanding Cost-Benefit Analysis*
- *Future Directions Workshop: Micro-enterprise for Young People Living in Poverty: Developing New Opportunities*
- *A Dollar a Day – How much does it say?? The facts on poverty*
- *2005 Federal Budget Sector Briefing*
- *2005 State Budget Sector Briefing*
- *Inquiry on Urban Water and Wastewater Pricing to Economic Regulation Authority*
- *Submission (verbal) to DoCEP consultation on the proposal to develop a Consumer Research and Advocacy Centre*
- *State Pre-Budget Submission to State Government*
- *Sustainability Roundtable's Framework for Reporting Indicators of Sustainability*
- *Armada Redevelopment Authority regarding their Sustainability Scorecard*
- *Office of Energy on the Draft Code of Conduct for the Supply of Electricity to Small Use Customers*
- *Submission to the Department of Community Development on the Draft Capacity Building Strategic Framework 2004 - 2006*
- *Commission for Children and Young People Bill 2004*
- *Submission to the Productivity Commission Review of National Competition Policy Reforms*

Networks and Forums

WACOSS continued to conduct or support a range of important networks this year, including:

- *WA Peaks Forum*
- *Emergency Relief Agencies Forum*
- *WACOSS Mid-West Community Services Network*

Submissions to Government Inquiries and Consultations

WACOSS provides an advocacy role for the community services sector and disadvantaged West Australians. In addition to the range of advocacy strategies undertaken such as campaigns, letter writing and liaison with decision-makers WACOSS makes submissions to Government inquiries.

Submissions provided this year include:

- *Submission to the Senate Inquiry into the legal, constitutional and social ramifications of the Federal Government's same sex marriage and adoption legislation*
- *Submission to Sustainability Policy Unit regarding the Draft Sustainability Bill 2004*
- *Submission to Environment and Public Affairs Committee Petition on the Provision of Mental Health Services in Western Australia*

Representation on Government Committees

A key policy activity for WACOSS is representation of the community services sector and disadvantaged West Australians on Government committees.

Key committee work for 2004/05 include:

- *Interagency Child Protection Coordination Committee Children and Young People in Care Advisory Committee*
- *Strong Families - Monitoring Group*
- *Strong Families - Evaluation Steering Committee*
- *DCD Funding Reform Committee*
- *Community Service Industry Awards – Judging Panel*
- *DCD New Service Agreements – Insurance Provision Requirements*
- *DCD Funding Reform Committee*
- *Building Service Models for a Stronger Carnarvon Reference Group – DPC*
- *CREDO (Regional Development) - DLGRD*
- *Electricity Reform Consumer Forum - OOE*
- *Non-Government Human Services Industry Plan – Sector Development Working Group - DPC*

- *Non-Government Human Services Industry Plan – Monitoring Group - DPC*
- *Non Government Human Services Sub Group: Models for Sector development*
- *Non-Government Funding - Implementation and Monitoring Committee - SSC*
- *Housing Advisory Committee (Ministerial)*
- *Emergency Relief State Advisory Committee - FaCS*
- *Early Years Strategy Steering Committee (DPC)*
- *Covering WA (DSC)*
- *Dental Health Consumer Advisory Committee (Health)*
- *Cruelty Connection Working Party (DPC)*
- *Consumer Advisory Council (Ministerial)*
- *Service Agreement Monitoring Committee (Department of Justice)*
- *Community Funding Program (Youth) Evaluation Project (Department of Justice)*
- *Swan College of TAFE Governing Council*
- *Partnerships WA*
- *Economic Regulation Authority (Consumer Consultative Committee)*
- *Lotterywest Emergency Relief Advisory Group*

Policy Papers

WACOSS produces a range of research and discussion papers as a key component of our policy development work. Papers produced this year include:

- *Social Impacts of Increased Fuel Prices*
- *Benefits of Implementing Debt Reduction Strategies in Credit Management by Utilities*
- *Riding the Wave – Community Engagement – A core business strategy*
- *“Turning the Tide” – The Trickle-Up Effect (originally the Pre-Budget Submission – then provided with questionnaire to each Party for the Social Issues Scorecard)*
- *Non Government Human Services – Sector Viability Issues Paper*
- *Poverty Policy Issues Paper*
- *Social Housing Issues Paper*
- *WACOSS’ Policy Advisory Councils: Background Paper*
- *Children’s Policy Issues Paper*
- *Sector Development – Future Options*

- *Social Issues Scorecard*
- *Community Sector Survey – WA Report*

Consumer Utilities Project (CUP)

With the support of the Department of Consumer and Employment Protection, WACOSS has established the Consumer Utilities Project.

Key achievements of the project, which commenced in March 2005, include:

- establishment of Telephone Hotline
- development of submissions regarding Electricity Licensing and Water Pricing; preparation
- delivery of training for Community Workers; nomination to a broad range of Committees

The CUP runs until July 2006 and will work with key stakeholders and decision-makers to improve consumer protection in relation to essential services in WA.

The work of CUP is supported through the contribution of financial support by the Water Corporation, which commenced in early 2005. We hope that this support will also extend to a financial assistance scheme for customers.

Western Power continued to provide much-needed support to customers in need through the funds provided to the Western Power Assist Scheme.

Crime Prevention Research

With the support of the Office of Crime Prevention, WACOSS has commenced a six-month project in partnership with the University of WA Crime Research Centre. The project aims to investigate the contribution that can be made by NGOs to diverting young people from offending. The results of the research and a kit to assist the sector are due for publication in November 2005.

Capacity Building Project in the Emergency Relief Sector

In addition to our support of the Emergency Relief (ER) Agencies Forum, WACOSS provides a range of project-based support programs for the ER sector in WA.

Our work in this area during 2004/05 included:

- Emergency Relief Sector Support Project
This Lotterywest supported project has provided a range of support, training and resources to the ER sector over the last 3 years. The project has been independently evaluated and is due for completion in July 2005. The project is a finalist in the Community Services Industry Awards 2005.
- Emergency Relief Training Project
This project supported by the Department of Family and Community Services was developed to provide ER agencies with much-needed training and support. Over 196 people from 113 agencies participated in training in 10 different regional locations throughout the State. The support of the Department of Family and Community

Services also enabled us to update and re-print the Western Australian Emergency Relief Agencies Referral Directory and conversion to web-based directory; Produce a Governance package (video and training book) for ER agencies and undertake a Training Needs Analysis of the ER sector in WA.

- State ER Network
Lotterywest has provided support during 2005 for the further development of the WACOSS ER Forum, including improving decision-making mechanisms and participation by regional agencies.

Lanie Chopping
Team Leader – Social Policy

WACOSS in the Media

2/7/04	Long-term unemployment – New WA figures show double unemployment	20/12/04	Stream lining welfare payments
9/7/04	Parent's paying for children's criminal activity	20/12/04	Children's issues
10/7/04	Parent's paying for children's criminal activity	3/1/05	Credit card debt
19/7/04	Parent's paying for children's criminal activity – Kalgoorlie arson	14/1/05	Consumer Utilities Project
26/7/04	Centrelink payments	15/1/05	Consumer Utilities Project
27/7/04	Prime Minister's Awards for Excellence in Community Business Partnerships 2004 – Partnership between Modal and WACOSS	18/1/05	WACOSS / Shelter WA State Housing Issues Pre-Election Forum
2/8/04	Parenting orders	21/1/05	WACOSS Pre-Election Campaign – Social Issues Forum Series
3/8/04	Parenting orders – Bad parents to be held liable for their bad kids	21/1/05	Credit card debt and Christmas Tax cuts
4/8/04	Mid West Community Services Network Strategic Plan Launch – Plan links up services	25/1/05	WACOSS Pre-Election Campaign – Bunbury Social Issues Forum
10/8/04	Rising fuel prices – Fuel costs chew into charities	25/1/05	WACOSS Pre-Election Campaign
10/8/04	Juvenile justice policies	25/1/05	Food vouchers
11/8/04	Juvenile justice policies – Heat on young criminals	2/2/05	WACOSS Pre-Election Campaign
25/8/04	Child discipline – Magistrate backs father's whack to keep rebel son in line	4/2/05	Family tax benefits debt
8/9/04	Budget surplus	8/2/05	WACOSS Pre-Election Campaign – Albany Social Issues Forum
10/9/04	Budget surplus	15/2/05	WACOSS Pre-Election Campaign – Social Issues Phone Poll Results
11/9/04	Budget surplus – Gallop defends huge surplus	16/2/05	Consumer Utilities Project
14/9/04	High-income earners in public housing – Top earners keep low rent public homes while needy wait	16/2/05	WACOSS Pre-Election Campaign – Social Issues Phone Poll Results
22/10/04	State Government tax cuts	17/2/05	WACOSS Pre-Election Campaign – Gosnells Social Issues Forum
22/11/04	2005/06 WACOSS Pre-Budget Submission	22/2/05	WACOSS Pre-Election Campaign – Social Issues Scorecard
7/12/04	Children's Commissioner	22/2/05	WACOSS Pre-Election Campaign – Social Issues Forum Series
17/12/04	Funding cuts to SAAP	1/3/05	Social Security benefits / Poverty Line
17/12/04	Aboriginal housing discrimination	2/3/05	Interest rates
18/12/04	Credit card debt and Christmas	7/3/05	SAAP
		7/3/05	Health, deaths and poverty
		8/3/05	SAAP
		14/4/05	Minimum wage
		14/4/05	Youth accommodation
		18/4/05	Tax
		27/4/05	State Budget
		5/5/05	Out of home care
		6/5/05	Foster Care

WACOSS Organisation Development Services work in partnership with the community-based sector to build strong, well-managed, lively organisations

Background

As the peak body for the social services sector in Western Australia WACOSS holds a vision of a socially just and sustainable society where people from all parts of the community have access to the resources and opportunities necessary for their well-being.

Our members are at the forefront of the community services sector serving the social needs of Western Australians, with WACOSS providing a central advocacy, training and support link to ensure a strong, united and informed voice for the sector since 1956.

In a world of constant change WACOSS' Organisation Development Services are designed to build sector knowledge, resources and skills and support members in achieving their goals.

We offer an extensive range of seminars, training services, customised training and cross-collaborative frameworks to strengthen sector skills and facilitate the exchange of ideas.

The 2004/2005 Year

2004/2005 has been an exciting and challenging year. This year saw the team continue to broaden its regional and metro training delivery and further grow our consultancy services.

Our training courses and seminars cover a wide range of areas and are always up-to-date and topical. Key sessions over the recent past have included topics such as change management, human resource management, leadership and risk management.

Our courses covering governance, facilitation skills and fundraising are always popular as organisations grow and need to meet the challenges of operating in today's environment.

WACOSS training is designed to cover issues of particular importance to the community sector, as

well as issues relevant to good management practice in any sector. Our courses are designed to ensure that community organisations are as well equipped to deal with current issues as government and for-profit organisations.

At WACOSS we are flexible and service oriented. We customise any of our existing courses and seminars, or develop a course, to suit the organisation's needs or the needs of a particular community.

In the 2004/2005 year 54 publicly accessible trainings and seminars were held, over one third of these were conducted in regional areas. These sessions attracted over 1000 participants, 350 from regional areas.

The training topics delivered included:

- *Effective Supervision and Leadership*
- *Beyond Survival: Fundraising for the Future*
- *Building Partnerships with Business*
- *Leadership Development*
- *Management Committees and Organisational Governance*
- *Marketing Your Organisation*
- *Risk Management*
- *Running Useful AGM's and Effective Meetings*
- *Successful Submission Writing*
- *The Strategic Edge – Strategic Planning for a Bright Future*

A summary of our feedback and evaluation forms showed:

- 94% of participants rated our seminars as excellent or very good
- 82% of participants rated our ability to meet their expectation as Excellent/Very good.

Consultancy and Advisory Services

Within the community sector there is an increasing awareness of the importance of effective business and management practices, particularly for organisations accountable for managing government funds.

WACOSS' Organisation Development Services offers consulting programs to build and strengthen

the capacity of the community sector. In providing these services we add confidence and skills to the sector and contribute to the long-term economic, social and environmental prosperity and sustainability of Western Australia.

During the past financial year we have provided consultancies in the areas of:

- Strategic planning
- Business planning
- Team development
- Facilitation of planning sessions
- Governance/committee development training and projects
- Policy and procedure manual development
- Tailored training programs
- Coaching and Mentoring

Special Projects

WACOSS regularly manages and delivers a range of special sector development projects as joint ventures linking WACOSS with other organisations.

- **Community Business Partnerships:** In 2005, WACOSS, in partnership with WA Community Foundation Inc, launched a project to support and resource community organisations and small to medium enterprises.
- **Creative Volunteering:** As part of a national initiative by Regional Arts Australia, WACOSS delivered six Nationally Accredited packages for volunteer organisations across regional Western Australia.

These have included:

- Carry Out Business Planning
 - Network within Communities
 - Undertake Marketing
 - Working With Collections
 - Develop Funds And Resources
 - Plan and Program Events
- **EmployRight:** In 2004/2005 the Department for Community Development and WACOSS worked together to build the capacity of not-for-profit organisations by examining and refining the latest in recruitment screening and selection policies and practices.

- **Community Leadership Development Program:**

In September 2004 we were very proud to launch the second year of our community business partnership with Modal Pty. Ltd., a leading training and development company. This partnership has produced the first nationally accredited Diploma of Business targeted to community managers.

The initiative “Community Management and Leadership Development Program” has been made possible (cost accessible) through Modal corporate citizenship, who are providing their time free of charge to the project.

Some Special Thankyous

WACOSS Organisation Development Services would like to take this opportunity to thank two of our partner organisations for their support over the past year.

- **MODAL:** Modal have extended their vision “to create value in Australasian businesses by improving the performance of people, teams and organisations” to the community sector by generously donating their time to deliver the Community Management and Leadership Development Program. Thankyou.
- **Mr Tim Atherton and the The BankWest Entrepreneurship and Business Development Unit, Curtin Business School:** Tim and his team at Curtin have been extremely generous in their support by making training venues available. Thankyou.

A glance at the coming year.....

The year ahead is exciting and full of potential. We have an extensive training program planned, the development of several new training programs, many consultancy projects underway or ready to commence, we are working on the establishment of several new special projects.

Wendy Lamotte

Team Leader – Member and Sector Development

Individual Members

Affleck, R. K.
Aizlewood, Julie
Andrews, Ian
Bacon, Violet
Cake, Myra
Clare, Michael
Colquhoun, Simon
Coyne, Phoebe
Creed, Helen
Davies, Larry
Davies, Vanessa
Diamond, Susan
Doyle, Angela
Ferguson, Millie
Geaney, Mick
Godfrey, Lindy
Gregory, Ross
Halford, Alan
Harding, Noel
Harries, Maria
Hassett, Pat
Ife, Jim
James, Colin
Jagger, Paul
Jenkins, Mary
Kaub, Jon
Laing, Gail
Leitmann, Sabina
Lynes, Helen
Morris, Lucy
Murray, Kaye
Newbold, Sarah
Penter, Colin
Robertson, Doug
Ruth, Eversley
Sirr, Peter
Smith, Daniel
Stenson, Mavis
Terry, Robin
Thornton, Gay
Troughton-Smith, Tony
Vincent, Karen
Vlok, Liz
Walker, Alex
Webber, Ruth
White, Ann
Whitehead, Noel
Young, Susan

Social Service Organisation Members

Aboriginal Alcohol and Drug Service
Adoption Jigsaw WA Inc
Adoption Research & Counselling Service
Adra Care
Advocacy South West Inc
Advocare Inc
Agencies for South West Accommodation
Albany Lions Community Care Centre Inc
Albany Volunteer Centre
Albany Youth Support Association Inc
Allambee Counselling Incorporated
Amputees in Action Inc
ANAWIM
Anglicare South Bunbury Diocesan
Anglicare WA
Armadale Community Family Centre
Armadale Home Help Service for the Aged and Disabled
Armadale Information & Referral Services Inc

Association For Services to Torture & Trauma Survivors
Association Of Civilian Widows Inc
Aust Inst Of Welfare & Community Workers
Australian Assoc of Occupational Therapists
Australian Association of Social Workers
Australian Breastfeeding Association
Australian Red Cross
Avon Youth Services
Balga Detached Youth Work Project Inc.
Balga Job Link
Bassendean Youth Service
Bay of Isles Community Outreach Inc
Bayswater Extended Community Help Organisation Inc
Bluesky Group Inc
Boogurlarri Community House
Brockman House Inc.
Brunswick & Districts Community Association Inc
Bunbury Domestic Violence Action Group
Burdekin - Youth In Action
Calvary Youth Services Mandurah Inc
Canteen WA
Carnarvon Family Support Service Inc
Catholic Migrant Centre
Catholic Outreach
C-BERS Services
Centacare Family Services - Geraldton
Central Aicare Family Counselling
Central West College of TAFE - Community Services Dept
Centrecare Inc
Cerebral Palsy Association of W.A.
Children's Services Support Unit Inc.
Chrysalis Support Services Inc.
Citizens Advice Bureau of WA Inc
City Housing
City of Bayswater Neighbourhood Centre
City of Cockburn Community Social Services
City of Melville Community Development Services
City of Wanneroo Financial Counselling
CLAN Midland
CLAN WA Inc
Coeliac Society of WA Inc
Collie Family Centre
Communicare
Community Development Services - City of Joondalup
Community Housing Coalition Of WA
Community Legal Centres Association WA Inc
Community Midwifery WA Inc
Community Vision Inc.
Continenence Advisory Service
Co-Scope Joblink
Council of DSC Funded Agencies
Crosslinks Incorporated
Crossways Community Services
Curtin Student Guild
Curtin University - Dept of Social Work
Cystic Fibrosis Assoc of WA
Developmental Disability Council of WA Inc
Diabetes Australia
Eastern Metropolitan Community Housing Association
Eastern Region Domestic Violence Prevention Council
Eastern Region DV Svces Network - Koolkuna
Ebenezer Homes Inc
Epilepsy Association of WA
Equestrian Federation of Australia WA Branch Inc
Escare Inc Family Support & Youth Service
Esperance Crisis Accommodation Service
Fairbridge Western Australia Inc
Financial Counsellors Resource Project
Foothills Information & Referral Service
Forrest Personnel Inc
Foster Care Association of WA Inc

Foundation for Information Radio of WA Inc
 FPWA
 Frank Konecny Community Centre
 Fremantle Housing Association
 Fusion Australia Ltd
 Gay and Lesbian Community Services of WA
 Genetic Support Council WA
 Geographe Community Centre Inc.
 Geraldton Region Community Education Centre
 Geraldton Resource Centre Inc
 Golden Mile Family Support Development Unit
 Goldfields Individual And Family Support Association
 Goldfields Womens Health Care Centre
 Gosnells Community Legal Centre Inc
 Granny Spiers Community House Inc
 Great Mates Ltd
 Greenfields Family & Community Centre
 Harvey Health and Community Services Group Inc.
 Headwest - Brain Injury Association of WA Inc
 Health Agencies of the Yilgarn Inc.
 Health Consumers' Council WA Inc
 Hepatitis Council of WA Inc
 Herdsman Neighbourhood Centre Association
 Homestead The - Beldon
 HOPE - Helping Out People Everywhere Inc
 HTTB Inc
 I D Entity WA
 In Town Lunch Centre Inc
 Incest Survivors Assoc Inc
 Injury Control Council of WA
 Italian Senior Citizens Association Of WA
 Italo-Australian Welfare and Cultural Centre Inc.
 Jewish Community Services of WA Inc
 Jobs South West
 Joondalup Lotteries House Inc.
 Joondalup Youth Support Services Inc
 Kaarta-Moordra Aboriginal Corporation
 Kalamunda Community Care Inc
 Karijini Counselling Service
 Katanning Regional Emergency Accommodation Centre Inc
 Kidlink Early Intervention Program Inc
 Kids Help Line
 Knights of the Southern Cross
 Koondoola and Girrawheen Youth Inc - Streetwork
 Landsdale Family Support Association Inc.
 Learning Centre Link
 Living Stone Foundation T/A Lifeline
 Local Information Network Karratha Inc
 Lone Parent Family Support Service - Birthright
 Lupus Group of WA
 Mandurah Home and Community Care
 Margaret River Community Resource Centre Inc
 Marninwamtikura Fitzroy Women's Shelter
 Maylands Meeting Place
 McFarleane House Learning Centre Inc
 Meerilinga Young Children's Foundation
 Melville Cares Inc
 Men's Advisory Network
 Mental Illness Fellowship of WA Inc.
 Mercy Community Services Inc
 Metropolitan Migrant Resource Centre
 Midland Women's Health Care Place
 Midvale Neighbourhood Centre - Shire of Mundaring
 Midwest Community Living Association
 Midwest Family Support Association Inc
 Midwest Men's Health Inc
 Milligan Foundation Housing Association
 Milliya Rumurra Association
 Mission Australia
 Moora Youth Group
 Multicultural Services Centre of WA
 Nardine Wimmin's Refuge Inc
 NASCHA Inc
 New Life Welfare WA Inc
 Newman Employment Task Force Inc.
 Newman Neighbourhood Centre
 Ngala Family Resource Centre
 Ngunga Womens Group
 Nintirri Centre Inc
 Northcliffe Family Centre
 Northern Districts Community Support Group
 Northern Suburbs Employment Guidance Service Inc
 Orana House
 Paraburdoo / Tom Price Youth Support Association
 Parent Adolescent Counselling Service
 Parents Without Partners WA Inc
 Parkerville Children's Home Inc
 Peel Youth Programme Inc
 People With Disabilities WA Inc
 Perth Asian Community Centre
 Perth Inner City Youth Services
 Pilbara Community Legal Service Inc
 Playgroup WA Inc
 Relationships Australia Western Australia Inc
 Resource Unit For Children With Special Need
 Roberta Jull Community Care Association Inc.
 Ruah Community Services WA
 Safecare
 Salvation Army - Crossroads West
 Salvation Army Geraldton - Family Crisis Centre
 Salvation Army Social Services
 Sandalwood Family Centre
 SCALES Community Legal Centre
 Secret Harbour Counselling Service
 SES Volunteer Association of WA Inc
 Shelter WA
 SIDS and KIDS Western Australia Inc
 Somali Community Association Inc of Western Australia
 South City Housing Inc
 South East Metropolitan Youth Action
 South East Regional Support Inc
 South Lake Ottey Family & Neighbourhood Centre
 South West Aboriginal Medical Service
 South West Counselling Inc
 South West Emergency Care Inc
 Southcare Inc
 Southern Agcare
 Southside Care
 Spina Bifida Association of WA Inc
 St Patrick's Community Support Centre
 St Vincent de Paul Society WA Inc
 Starick Services Inc
 STAY - Short Term Accommodation for Youth
 Student Association South West Inc
 Sussex Street Community Law Service
 Swan Emergency Accommodation Inc
 Swan TAFE - Midland
 Tenants Advice Service
 The Aged Persons Support Service Inc
 The Cancer Council WA
 The Gowrie WA Inc
 The Samaritans Inc
 Town of Vincent
 UnitingCare
 Valued Independent People Inc
 Victoria Park Youth Accommodation Inc
 Volunteer Taskforce Inc
 Volunteering Western Australia
 WA AIDS Council
 WA Association for Mental Health
 WA Community Advocacy Group on Mental Health Service
 WA Deaf Society Inc

WACOSS MEMBERS



WA Federation of Sexual Assault Services
WA Network Of Community Based HCS
WA No Interest Loans Network Inc
WA Police Legacy Inc
WA School Canteen Assoc Inc
WANADA WA Network of Alcohol & Other Drug Agencies
Wanneroo Employment Skills Training Network Inc
Wanslea Family Services
Waratah Support Centre
Waroona Community Centre Inc.
Warren Blackwood Personnel
Welfare Rights & Advocacy Service
Westerly Family Centre Inc
Wheatbelt Agcare Community Support Services Inc
Wickepin District Resource & Telecentre
WISH Western Institute of Self Help
Women's Council for Domestic Family & Violence Services WA
Women's Electoral Lobby WA
Womens Health Resource Centre Inc
Wyndham Family Support Inc
Yahnging Aboriginal Corporation
YMCA of Perth Inc
Yorganop Child Care Aboriginal Corporation
Youth Affairs Council of WA
Youth Focus
Youth Involvement Council
Youth Legal Service

Associate Individual Members

Brown, Clive
Edwards, The Hon. Dr Judy
Ellery, Sue
Farley, Christine
Gallop, The Hon. Dr Geoffrey
Keys, Julian
McHale, The Hon. Sheila
Pratt, The Hon. Louise
Travers, The Hon. Kenneth
Watson, The Hon. Giz
Wood, Gavin

Associate Organisation Members

Centrelink
Community Work Support Unit
Dept for Community Development
Dept of Family & Community Services
Dept of Health & Ageing
Dept of Justice, Community Justice Service - Joondalup
East Metropolitan Population Health Unit
Job Train Pty Ltd
South Coast Regional Initiative Planning Team
The Artists Foundation of WA

Honorary Life Members

Coughlin, Terry
Cross, F. S. OBE JP
Harper-Nelson, B.
Raynor, Moira
Sinclair, Anne
Wardle, Sir Thomas (Deceased)

WITH THANKS



WACOSS wishes to formally thank the following people for their support during 2004/05

Major Supporters

Department for Community Development
Department of Premier and Cabinet
Lotterywest

Other Supporters

Alinta Gas
Department of Consumer and Employment Protection
Department of Family and Community Services

Department of Local Government and Regional Development
EventEdge International Management Group Pty. Ltd.
Modal Pty. Ltd.
Oak Ridge Communication Group
Office of Crime Prevention
Print West
Regional Arts Australia
Water Corporation
Western Power
Workplace Relations and Management Consultants (WRMC)

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Statement by Members of the Board

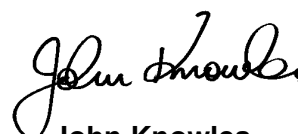
In the opinion of the committee the financial report as set out on pages 23 to 31:

1. Presents fairly the financial position of Western Australian Council of Social Service Inc, as at 30 June 2005 and its performance for the year ended on that date in accordance with Australian Accounting Standards, mandatory professional reporting requirements and other authoritative pronouncements of the Australian Accounting Standards Board.
2. At the date of this statement, there are reasonable grounds to believe that Western Australian Council of Social Service Inc. will be able to pay its debts as and when they fall due.

This statement is made in accordance with a resolution of the Board and is signed for and on behalf of the Board by:



Rae Walter
President



John Knowles
Chair Finance Committee

Dated this 2nd day of November 2005



Horwath Audit (WA) Pty Ltd

ABN 79 112 284 787

Chartered Accountants

A member of Horwath International

128 Hay Street Subiaco WA 6008

PO Box 700 West Perth WA 6872

Email horwath@perth.horwath.com.au

Telephone (08) 9380 8400

Facsimile (08) 9380 8499

Independent audit report to members of the Western Australian Council of Social Service Incorporated

Scope

The financial report and board members' responsibility

The financial report comprises the statement of financial performance, statement of financial position, statement of cash flows, accompanying notes to the financial statements, and the board members' declaration for the Western Australian Council of Social Service Incorporated ("**the association**"), for the year ended 30 June 2005.

The association's board members are responsible for the preparation and true and fair presentation of the financial report. This includes responsibility for the maintenance of adequate accounting records and internal controls that are designed to prevent and detect fraud and error, and for the accounting policies and accounting estimates inherent in the financial report.

Audit approach

We conducted an independent audit in order to express an opinion to the members of the board of the Council. Our audit was conducted in accordance with Australian Auditing Standards, in order to provide reasonable assurance as to whether the financial report is free of material misstatement. The nature of an audit is influenced by factors such as the use of professional judgement, selective testing, the inherent limitations of internal control, and the availability of persuasive rather than conclusive evidence. Therefore, an audit cannot guarantee that all material misstatements have been detected.

We performed procedures to assess whether in all material respects the financial report presents fairly, in accordance with Accounting Standards and other mandatory financial reporting requirements in Australia, a view which is consistent with our understanding of the Council's financial position, and of its performance as represented by the results of its operations and cash flows.

We formed our audit opinion on the basis of these procedures, which included:

- examining, on a test basis, information to provide evidence supporting the amounts and disclosures in the financial report, and
- assessing the appropriateness of the accounting policies and disclosures used and the reasonableness of significant accounting estimates made by the board members.

While we considered the effectiveness of management's internal controls over financial reporting when determining the nature and extent of our procedures, our audit was not designed to provide assurance on internal controls.



Independence

In conducting our audit, we followed applicable independence requirements of Australian professional ethical pronouncements.

Audit opinion

In our opinion, the financial report presents fairly, in accordance with applicable Accounting Standards and other mandatory financial reporting requirements in Australia, the financial position of the Western Australian Council of Social Service Inc. as at 30 June 2005 and the results of its operations and cash flows for the year then ended.

Dated the 2nd day of November 2005.

HORWATH
Audit (WA) Pty Ltd

A handwritten signature in black ink, appearing to read "A G BEVAN", with a long horizontal flourish extending to the right.

A G BEVAN
Director

Statement of Financial Performance

For the year ended 30 June 2005

	NOTE	2005 \$	2004 \$
Revenue from ordinary activities	2	1,080,643	1,403,900
Grants received for fixed assets		85,473	0
Employee expenses		(597,759)	(726,909)
Depreciation expenses	3	(16,880)	(20,122)
Lease expense	3	(38,014)	(49,173)
Project and consultancy expenses		(186,370)	(254,027)
Development kit expenses		0	(54,040)
Travel expenses		(50,182)	(40,149)
Administrative expenses		(173,028)	(258,871)
Surplus/(Deficit) from ordinary activities		<u>103,883</u>	<u>609</u>
Net change in equity for year	15	<u>103,883</u>	<u>609</u>

The Statement of Financial Performance should be read in conjunction with the accompanying notes.

Statement of Financial Position

As at 30 June 2005

	NOTE	2005 \$	2004 \$
CURRENT ASSETS			
Cash assets	4	566,701	194,753
Receivables	5	74,926	107,146
Prepayments		0	565
TOTAL CURRENT ASSETS		641,627	302,464
NON CURRENT ASSETS			
Plant and Equipment	6	141,434	71,499
TOTAL NON CURRENT ASSETS		141,434	71,499
TOTAL ASSETS		783,061	373,963
CURRENT LIABILITIES			
Payables	7	60,582	70,700
Income in advance	8	420,565	125,416
Provisions	9	69,027	48,843
TOTAL CURRENT LIABILITIES		550,174	244,959
TOTAL LIABILITIES		550,174	244,959
NET ASSETS		232,887	\$129,004
EQUITY			
Accumulated surplus	15	212,910	129,004
Redundancy Reserve	16	19,977	0
		232,887	129,004

The Statement of Financial Position should be read in conjunction with the accompanying notes.

Statement of Cash Flows

For the year ended 30 June 2005

	NOTE	2005 \$	2004 \$
CASH FLOWS FROM OPERATING ACTIVITIES			
Receipts from Government		539,252	358,417
Receipts from members		90,681	100,947
Interest received		6,508	13,539
Receipts from services projects and other income		771,571	881,456
Payment to suppliers and employees		(1,034,722)	(1,478,824)
Net cash provided/(utilised) by Operating activities	10	373,290	(124,465)
CASH FLOW FROM INVESTING ACTIVITIES			
Grants received for fixed assets		85,473	0
Fixed assets purchased		(86,815)	(24,744)
Net cash utilised by investing activities		(1,342)	(24,744)
Net increase/(decrease) in cash held		371,948	(149,209)
Cash at beginning of financial year		194,753	343,962
Cash at end of financial year	4	566,701	194,753

Notes to and forming part of the Financial Statements

For the year ended 30 June 2005

NOTE 1: Statement of significant accounting policies

This financial report is a general purpose financial report that has been prepared in accordance with Australian Accounting Standards, Urgent Issues Group Consensus Views and other authoritative pronouncements of the Australian Accounting Standards Board.

The financial report covers Western Australian Council of Social Service Inc (WACOSS) as an individual entity. WACOSS is an association incorporated in Western Australia under the Associations Incorporation Act (WA) 1987.

The financial statements have been prepared on an accruals basis and are based on historical costs and do not take into account changing money values or except where stated, current valuations of non-current assets. Cost is based on the fair values of the consideration given in exchange for assets.

The following is a summary of the material accounting policies adopted by the Association in the preparation of the financial statements. The accounting policies have been consistently applied, unless otherwise stated.

(a) Depreciation

Depreciation of fixed assets is calculated on a diminishing balance basis using rates designed to write the assets off over their estimated useful lives to the entity. Estimates of remaining useful lives are made on a regular basis for all assets.

The following rates of depreciation are applied.

Computer Equipment 40%
Furniture, Plant & Equipment 7.5%
Motor Vehicles 22.5%

Plant and equipment is carried at cost or fair value less any accumulated depreciation. The carrying amount of plant and equipment is reviewed annually to ensure it is not in excess of the recoverable amount from these assets. The recoverable amount is assessed on the basis of the expected undiscounted net cash flows which will be received from the assets' employment and subsequent disposal.

(b) Cash

For the purposes of the statement and cash flows, cash includes cash on hand, at bank and on deposit, less bank overdraft.

(c) Employee Entitlements

Provision is made for the Association's liability for employee entitlements arising from services rendered by employees to balance date. Employee entitlements expected to be settled within one year together with entitlements arising from wages and salaries and annual leave have been measured at their nominal amount. Other employee entitlements payable later than one year have been measured at the present value of the estimated future cash outflows to be made for these entitlements.

Redundancy reserve has been created, separate to Accumulated Funds to show the amount that would be payable if WACOSS was required to make all staff redundant.

Contributions are made to employee superannuation funds and are charged as expenses when incurred.

(d) Revenue

Revenue from fees rendered for services and subscriptions is recognised when the service is provided.

Interest revenue is recognised on a proportional basis taking into account the interest rates applicable to the financial assets.

Revenue from grants received from Government funding organisations is recognised when received, and is deferred as a liability to the extent that unspent grants are required to be re-paid to the funding organisation.

Capital grants are recognised as non operating revenue.

All revenue is stated net of the amount of goods and services tax (GST).

(e) Leases

Lease payments under operating leases are charged as expenses in the periods in which they are incurred.

(f) Income Tax

The organisation believes that the organisation is exempt from income tax under Section 50-5 of the Income Tax Assessment Act 1997.

(g) Resource Library

The Association has compiled a resource library which provides information on a wide range of social welfare issues. No capitalized value has been attributed to this library as such costs have been expended when incurred.

(h) Impacts of the adoption of Australian equivalents to International Financial Reporting Standards (IFRS)

The Association is preparing and managing the transition to Australian Equivalents to International Financial Reporting Standards (AIFRS) effective for the financial years commencing 1 January 2005. The adoption of AIFRS will be reflected in the Association's financial statements for the year ending 30 June 2006. On first time adoption of AIFRS, comparatives for the financial year ended 30 June 2005 are required to be restated. The majority of the AIFRS transitional adjustments will be made retrospectively against retained earnings at 1 July 2004.

The Association's management has assessed the significance of the expected changes and is preparing for their implementation. The impact of the alternative treatments and elections under AASB1: First Time Adoption of Australian Equivalents to International Financial Reporting Standards has been considered where applicable.

The Association is of the opinion that the key material differences in the Association's accounting conversion to AIFRS and the financial effect of these differences where known are as follows. Users of the statements should note, however, that the amounts disclosed could change if there are any amendments by standard setters to the current AIFRS, or interpretation of the AIFRS requirements changes due to continuing work of the Association.

Impairment of Assets

Under AASB 136: Impairment of Assets, the recoverable amount of an asset is determined as the higher of fair value less costs to sell and value in use. In determining value in use, projected future cash flows are discounted using a risk adjusted pre-tax discount rate and impairment is assessed for the individual asset or at the "cash generating unit" level. A "cash generating unit" is determined as the smallest group of assets that generates cash flows, which are largely independent of the cash inflows from other assets or groups of assets. The current policy is to determine the recoverable amount of an asset on the basis of undiscounted net cash flows that will be received from the assets use and subsequent disposal. It is likely that this change in accounting policy will lead to impairments being recognized more often.

There is no material impact on assets on the adoption of IFRS at 1 July 2004 or at 30 June 2005.

Financial assets and liabilities

AASB 1 provides an election whereby the requirements of AASB 139 dealing with financial instruments are not required to be applied to the first AIFRS comparative year, and the first time adoption of this standard will apply from 1 July 2005. The Association has decided that it will adopt this election and will not restate comparative information for the 30 June 2005 financial year.

NOTE 2: Revenue

	2005 \$	2004 \$
Operating activities		
Government operating grant	438,886	358,417
Membership subscriptions	90,681	100,947
Seminars and consultancy	160,007	340,129
Project Management	373,459	472,762
Sales of directories and publications	910	22,846
Interest	6,508	13,539
Other Income	10,192	95,260
	1,080,643	1,403,900

NOTE 3: Operating surplus/deficit

	2005 \$	2004 \$
The surplus/deficit from ordinary activities is arrived at after charging and crediting the following specific items.		
a) Crediting as income:		
Interest received	6,508	13,539
Profit on disposal of assets	0	2,167
b) charging as expense:		
Depreciation expense	16,880	20,122
Provision for employee entitlements	9,805	11,265
Operating lease rentals	38,014	49,173
Audit services	9,735	3,600

NOTE 4: Current asset – cash assets

	2005 \$	2004 \$
Cash on Hand	500	500
Cash at Bank	469,139	102,631
Cash on Deposit	97,062	91,622
	566,701	194,753

a) Cash totaling \$420,565 (2004: \$102,631) is restricted in nature as it represents unspent grant funds existing at year end. These grant funds are received and are committed to the completion of specific programs. Amounts are repayable to the funding organisation to the extent the funds are unspent.

NOTE 5: Current asset – receivables

	2005 \$	2004 \$
Trade Debtors	47,373	56,790
Less provision for doubtful debts	(910)	(910)
Other grants receivable	28,463	51,266
	74,926	107,146

NOTE 6: Non current asset

	2005	2004
	\$	\$
Plant, Equipment and Motor Vehicles at cost	284,820	193,122
Less accumulated depreciation	(143,386)	(121,623)
	<u>141,434</u>	<u>71,499</u>
Movements in carrying amounts		
Balance at the beginning of the year	71,499	64,710
Additions	86,815	42,435
Disposals	0	(15,524)
Depreciation	(16,880)	(20,122)
Balance at the end of the year	<u>141,434</u>	<u>71,499</u>

NOTE 7: Current liabilities – payables

	2005	2004
	\$	\$
Trade Creditors	3,585	23,065
Accruals	18,137	47,169
Other Creditors	38,860	466
	<u>60,582</u>	<u>70,700</u>

NOTE 8: Current liability – income in advance

	2005	2004
	\$	\$
Membership received in advance	0	330
Grants received in advance	420,564	125,086
	<u>420,564</u>	<u>125,416</u>

NOTE 9: Current liability – provisions

	2005	2004
	\$	\$
Provision for annual leave	46,438	20,815
Provision for long service leave	15,676	14,282
Provision for redundancy	0	13,746
Other provisions	6,913	0
	<u>69,027</u>	<u>48,843</u>

NOTE 10: Cash flow information

a) Reconciliation of net cash provided by operating activities to surplus from ordinary activities.

	2005 \$	2004 \$
Operating (Deficit)/Surplus	103,883	609
Non cash flows in surplus from ordinary activities.		
Grants received for fixed assets	(85,473)	0
Depreciation	16,880	20,122
Loss/(profit) on disposal of fixed assets	0	(2,167)
Increase/(decrease) in creditors	(10,118)	(22,633)
Increase/(decrease) in provisions	20,184	(79,225)
Increase/(decrease) in unexpended grants	100,366	(4,510)
Increase/(decrease) in income in advance	194,783	(12,781)
(Increase)/decrease in receivables	32,220	(30,083)
(Increase)/decrease in prepayments	565	6,203
Net cash provided/(utilised) in operating activities	373,290	(124,465)

b) The Association has no stand by credit or financing facilities in place.

NOTE 11: Leasing commitments

	2005 \$	2004 \$
Operating Lease		
Due within 12 months	40,932	41,607
Due within 12-24 months	0	41,607
	40,932	83,214

NOTE 12: Related parties information

(a) Board

The following persons served as members of the Board during the year ended 30 June 2005.

Mr A Pietropiccolo (resigned 25 Nov 2004)
 Ms J Buontempo
 Ms R Walter
 Mr J Gherardi (resigned 25 Nov 2004)
 Ms C Weatherly (resigned 26 Aug 2004)
 Mr J Knowles
 Ms M Spaziani
 Mr C Hall

Ms P Langdon
 Ms A Russell-Brown (resigned Aug 2005)
 Ms V Davies (resigned 30 Sept 2004)
 Mr N Whitehead
 Mr Z D'Mello (appointed 25 Nov 2004)
 Ms J St Clair (appointed 25 Nov 2004)
 Mr M Goerke (appointed 25 Nov 2004)

(b) No Board member received remuneration for their services and no Board member or entity associated with a Board member entered into a contract with the Council since the end of the previous financial year, except for payments totaling \$5,000 made payable to Centrecare Marriage and Family Services Inc as compensation for the services of Mr Tony Pietropiccolo.

NOTE 13. Segment information

The Association operates in one geographical and industry segment, namely the provision of services to the community service sector in Western Australia.

NOTE 14: Financial instruments

(a) Interest rate risk

The Association's exposure to interest rate risk, which is the risk that a financial instrument's value will fluctuate as a result of changes in market interest rates and the effective weighted average interest rates on those financial assets and financial liabilities, is as follows:

	Weighted Average Effective Interest Rate		Floating Interest Rate	
	2005 %	2004 %	2005 \$	2004 \$
FINANCIAL ASSETS				
Cash on Hand	-	-	500	500
Cash at Bank	2.45	2.35	469,139	102,631
Deposit at call	5.54	5.35	97,062	91,622
			<u>566,701</u>	<u>194,753</u>

(b) Credit Risk

The maximum exposure to credit risk, excluding the value of any collateral or other security, at balance date to recognised financial assets is the carrying amount, net of any provisions for doubtful debts, as disclosed in the statement of financial position and notes to the financial statements. The Association does not have any material credit risk exposure to any single debtor or group of debtors under financial instruments entered into by the Association.

(c) Net Fair Values

Methods and assumptions used in determining net fair value.

The net fair values of assets and liabilities approximates their carrying value. No financial assets and financial liabilities are readily traded on organised markets in standardised form. Financial assets where the carrying amount exceeds net values have not been written down as the Association intends to hold these assets to maturity. The aggregate net fair values and carrying amounts of financial assets and financial liabilities are disclosed in the statement of financial position and in the notes to and forming part of the financial statements.

NOTE 15: Accumulated funds

	2005 \$	2004 \$
Accumulated funds at beginning of year	129,004	609
(Deficit)/Surplus for year	103,883	128,395
Transfer to reserve	(19,977)	0
Accumulated funds at the end of year	<u>212,910</u>	<u>129,004</u>

NOTE 16: Redundancy reserve

	2005 \$	2004 \$
Opening balance	0	0
Transfer to reserve	19,977	0
Closing balance	<u>19,977</u>	<u>0</u>

NOTE 17: Association details

The principal place of business of the association is:

City West Lotteries House
2 Delhi Street
West Perth WA 6005

The number of employees at balance date was 18.