



Tender Requests

Aboriginal In-home Support Service, Family Support Networks Lead Agency, Intensive Family Support Service and Family Care Support Service

Key messages

The Department appreciates the extensive feedback from the Community Services Sector in relation to the recently advertised tender Requests for the Aboriginal In-home Support Service (AISS), Family Support Networks Lead Agency (FSN), Intensive Family Support Service (IFSS) and Family Care Support Service (FCSS). The Department is committed to listening and responding to the feedback from the Sector to better divert families from the child protection system and keep children safely at home.

The Department will be hosting a follow-up tender briefing session on Tuesday 22 August to provide Respondents with new information on key changes to the tender Request Service Requirements. Participants can register to attend this briefing session via the Department's webpage. The briefing session for metropolitan audiences will be held between 10am – 11.30am at the Theatrette, Ground Floor, 189 Royal Street, East Perth. Additionally a regional briefing session will be held for the IFSS and FCSS at 1pm-2.30pm via video conference. **Video conferencing details will be sent upon rsvp.**

The purpose of the briefing sessions will be to provide further clarity on the referral pathways, the revised tender Request documents, case management responsibilities, regional location of services and other key themes raised by the Sector.

Costing:

In response to feedback from the Sector on the costs of delivering services to vulnerable families, a review of the costings for the AISS, FSN, IFSS and FCSS has been undertaken. The Department will consider flexible approaches that prioritise the needs of vulnerable families. Case numbers will not be specified in the revised tender Request documents. Respondents will be asked to describe their service model which includes case numbers, duration of service and achievement of defined outcomes for the total amount of funding allocated, which remains fixed.

Tender closing date:

The Department is committed to providing the sector with as much time as possible to consider and provide responses to the revised tender Requests. In response to the changes to the Request documents, the closing date will be extended.

The closing date for the AISS, FSN, IFSS and FCSS tenders will be extended to 2.00pm 6th October 2017.



Tender Requests Briefing

**Aboriginal In-home Support Service, Family Support Networks Lead Agency,
Intensive Family Support Service and Family Care Support Service**

Metro Briefing

- Aboriginal In-home Support Service
- Family Support Networks Lead Agency
- Intensive Family Support Service
- Family Care Support Service

Date: Tuesday 22nd August 2017

Time: 10am-11.30am

**Venue: Child Protection and Family Support,
Department of Communities,
Theatrette, Ground Floor
189 Royal Street, EAST PERTH 6004**

Participants can register to attend the Metro Community Briefing via the following [LINK:https://confirmsubscription.com/h/d/0A8D8B6C617BD89F](https://confirmsubscription.com/h/d/0A8D8B6C617BD89F)

Regional Briefing

- Intensive Family Support Service
- Family Care Support Service

Date: Tuesday 22nd August 2017

Time: 1.00pm-2.30pm

**Venue: Video Conference
Video conference details to be sent upon RSVP**

Participants can register to attend the Regional Community Briefing via the following [LINK: https://confirmsubscription.com/h/d/5B0F2FD3498DE0AC](https://confirmsubscription.com/h/d/5B0F2FD3498DE0AC)

Information is for respondents regarding:

- Changes to the Aboriginal In-Home Support Service, Family Support Network Lead Agency, Intensive Family Support Service, and Family Care Support Service Tender Request documents.
- Key themes raised by the Community Services Sector including referrals, links in the service system, case management responsibilities and other themes.