



**wacoss**

Western Australian  
Council of Social Service Inc

## WACOSS eNews- 24th May 2013

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### **General WACOSS News**

## **Energy concessions extended – more households now eligible for concessions**

The \$200 a year Cost of Living Assistance payment, the Dependent Child Rebate and the Air Conditioning Rebate will soon be available to households that receive electricity charges through on-selling arrangements. This includes people living in retirement villages or apartment buildings where the electricity costs are recouped from the tenants by the owner (e.g. strata entity or retirement village management). Households will have to apply directly to the Office of State Revenue. [Click here](#) to read more.

## **Expressions of Interest: WACOSS Online Community Platform**

WACOSS is seeking a suitably qualified IT firm and/or professional to work with us to

a) further scope an online project funded through WA Social Innovation Grant.

b) build a web-based platform that will achieve the agreed project objectives.

Please [click here](#) to download the EOI package. Submit your expression of interest by 31st May, act now!

WACOSS is also seeking individuals and organisations in the WA Community Service Sector to participate in a reference group to shape and develop the platform to suit the community's needs. If you are interested in being part of this reference group, please email Kylie Hansen [kyliehansen@wacoss.org.au](mailto:kyliehansen@wacoss.org.au)

## **Food Security Policy Forum – Presentations now available!**

On Monday 13 May, WACOSS hosted a social policy forum examining *Current Issues in Food Security, Food Stress & Nutritional Poverty*, with presentations from Prof Hal Swerissen, Dr Christina Pollard, EON Foundation, Anglicare WA, Red Cross and Foodbank WA. These presentations are now [available online](#).

## **Applications now open for the WACOSS – MODAL Diploma of Business of Front Line Management for Community Service Organisations**

WACOSS and MODAL are pleased to announce the new **Diploma of Business of Front Line Management for Community Service Organisations for 2013-2014**. The program, now in its tenth year, has provided hundreds of people responsible for managing or leading teams in the community service sector with the opportunity to further develop their skills and knowledge to continue on to be successful managers. With many going on to take on significant leadership roles across the sector.

We will be hosting a short information session covering the Program and the 12 sessions. . The information session will take place on Monday June 17th at 5:00pm City West Lotteries House 2 Delhi Street West Perth 6005, Conference Room 7

To read more, download the application pack and register for the information session please [click here](#).

## **Partnership Forum Event– Past, Present and Future - Fri 28th June**

**Building a more collaborative relationship in the design and delivery of community services**

*What is working? What is not? Where to next? How should we get there?*

The Premier and the Partnership Forum are seeking YOUR answers to these questions.

The Partnership Forum is entering its fourth year of working to improve outcomes for all Western Australians through a genuine partnership in the policy, planning and delivery of community services in Western Australia.

The Forum is seeking your guidance on where to focus their efforts into the future – at this event which will be opened by the Premier Colin Barnett. [Click here](#) for more information.

## **MEDIA RELEASE: Visionary Federal Budget Leaves Poorest Behind, Wed 14th May 2013**

"The WA Council of Social Service has welcomed as visionary some of the initiatives in the Federal Budget released by the Treasurer this evening, but is dismayed that the most vulnerable unemployed people in our community have been left out of that vision," says WACOSS CEO, Irina Cattalini. [Click here](#) to read more.

## **WACOSS's Essential Services Resource page has gone live**

WACOSS new Essential Services (Electricity, water, gas and telecommunications) Resources [webpage](#) has gone live. The page is designed to assist community service providers and advocates, with utility issues. By providing helpful tips, current information, access to services and publication guides.

WACOSS hopes this will assist front line workers, and our member organisations to quickly and easily find the information they need to assist their clients with utility issues, concessions, energy safety and tips on reducing energy and water use amongst others.

## **WACOSS wants to hear your thoughts around advocacy on utilities hardship? Fill in our survey and enter the prize draw**

WACOSS have developed a short survey to get your feedback and suggestions on tackling the issues of utility debt, payment plan arrangements and complaint mechanisms in the electricity, gas and water markets. The survey is open to community workers who provide advice or assistance to people with utility issues. Complete the [survey](#) by 29th May and you will go in the draw to win a \$200 Coles/Myer gift or one of five \$20 Coles/Myer gift cards.

The prize draw will take place on the 30th May 2013 at WACOSS's ER conference, prize winners will be contacted after the draw. [Click here](#) to see the Terms and Conditions

## Anti-Poverty Week 2013

This year, Anti-Poverty Week is running from 13-19 October. WACOSS members, and other organisations interested in the issues of poverty and hardship (both locally or internationally) are encouraged to get involved, and help raise awareness in their local community! [Click here](#) to read more.

## New Gas Provider – Ensure that the savings are worth it

The chance to save 10% off gas prices with Kleenheat's Monthly Smart Saver Plan might sound attractive to households on a low income – but there are some critical things you and your clients need to know before considering switching providers. WACOSS has looked at the figures, click here to see a comparison of the fees, learn some of the risks and understand who might benefit or be worse off from this offer. [Click here](#) to read more.

## WACOSS Training, Workshops and Seminars 2013

- [Taking the Stress Out of Time Management](#) – Tue 4th June
- [Managing Challenging Behaviours](#) – Wed 5th June – BACK BY POPULAR DEMAND!
- [Characteristics of High Performing Boards](#) – Thu 6th June - evening
- [Oversight & Monitoring of Finances](#) - 11th June
- [How to be a Super Supervisor](#) - Wed 12th June
- [Electricity, Water and Gas: Strategies to help your clients stay connected](#) – Fremantle – Thu 13th Ju
- [Coaching and Mentoring](#) - Thu 20th June
- [Event Management Made Easy](#) - Mon 24th June
- [Introduction to Mindfulness-Based Stress Reduction](#) - Wed 26th June
- [Social Media, Websites and Marketing](#) - Thu 27th June
- [Developing Business and Operational Plans](#) - Mon 1st July
- [Keeping Records and Writing Minutes](#) - Thu 4th July
- [Organising and Running Effective AGMs](#) - Wed 10th July
- [Leading Teams](#) - Mon 22nd July

## Sector News

### Mission Australia calls out to young Australians for 2013 Youth Survey

As the nation's most anticipated temperature check of Australian teenagers' views and concerns, the Mission Australia Youth Survey is an important way for young voices to be heard.

Young Australians aged between 15 and 19 are urged to take part and tell us about the issues most significant to them.

[Click here](#) to read more.

## **Media Release: Parent support the key to healthy child development**

The Commissioner for Children and Young People Michelle Scott has called for more widely accessible and better coordinated programs to help parents successfully navigate the challenges, stresses and complexities of modern parenting. [Click here](#) to read more.

## **SBS no longer on the same frequency – TV will need to be retuned if SBS is no longer working**

SBS has stopped broadcasting on their old frequency, some TV's will automatically update while others won't. So if your clients are no longer getting SBS they will need to retune their television, TV set-top box or TV recorder. This can usually be done by pressing the menu button on the remote, then finding 'set-up' and then finding and selecting an option that would have words like 'channels' or 'auto-tuning' in it. For more information see the Federal government's ['How to retune'](#) website. More information and advice on the digital TV switch over, including rebates and subsidies if your clients are concessions holders and need new digital equipment can be [found here](#).

## **Young Leaders Program Graduation Class of 2013**

Over 50 guests came to celebrate the Young Leaders Program Graduation at Southcare Central on Wednesday, 8th May as part of the Engaging Young Leaders on Aged Care Boards project. The participants collected their certificates of participation after presenting on their personal and team experiences as part of the program. [Click here](#) to read more.

## **Properties for Lease**

RFWA has two properties which are available for lease to agencies who are looking to lease a property. [Click here](#) for more information.

## **Homeless Services in the Inner City Directory: Update**

Since its first print over 7,000 copies of Homeless Services in the Inner City directory have been distributed to agencies and the community. Currently since June 2012 the [electronic version](#) of the directory has been accessed from the web on average 600 times per month.

The City of Perth is preparing the directory for a reprint with some minor alterations or additions to be included. If you are aware of any corrections or additions that may need to be made please complete the [attached form](#) and return it by email or fax to the City before Friday

24 May 2013.

## **New Legal Aid WA Website Resource -My Car**

My Car is a website resource developed by Social Inclusion Program staff which provides essential information for car buyers, whether buying privately, through a car dealership or at auction.

This website can be used to learn about legal rights when buying a car and where to get help if something goes wrong. The website address is [www.legalaid.wa.gov.au/myCar/](http://www.legalaid.wa.gov.au/myCar/)

## **Provision of the Co-ordination of Programs and Services at and through Child and Parent Centres**

The Western Australian Government is establishing a further six (6) Child and Parent Centres (CPC) on public school sites including: East Maddington Primary School, East Waikiki Primary School, Gosnells Primary School, Mount Lockyer Primary School, Rangeway Primary School, and Wilson Park Primary School. This extends the CPC initiative in early childhood learning and development first announced on 20 March 2012. [Click here](#) for more information.

## **Free Photocopiers and Fax**

Palmerston Association have 2 x Kyocera KM-3035 Photocopiers and 1 x Brother MFC-8440 Fax to give away to another Not for Profit organisation or the like.

1 x Photocopier and Fax is located in Perth  
1 x Photocopier is located in Mandurah

Please send an email to [mail@palmerston.org.au](mailto:mail@palmerston.org.au) if interested.

## **Office Equipment for Sale and Donation**

The Mental Health Law Centre wish to sell a large office printer, and donate the telephone system, fax machine small printer, to a NGO who can make good use of them. [Click here](#) for more information.

## **Healthier Workplace WA**

Healthier Workplace WA will be offering small grants of up to \$10,000 to workplaces to implement projects that promote and support workers' health and wellbeing. [Click here](#) to read more.

## **Investigation into local government collection of**

## **outstanding rates**

The Ombudsman Western Australia is conducting an own-motion investigation into local government collection of outstanding rates. The investigation aims to identify better practices for the collection of outstanding rates by local governments, as the basis for encouraging the take-up of these better practices. These better practices will be drawn from existing local government practices and better practices in other relevant industries, such as the utilities, banking and credit collection sectors.

For further information contact the project manager, Stephen Thorpe, on email: [stephen.thorpe@ombudsman.wa.gov.au](mailto:stephen.thorpe@ombudsman.wa.gov.au) or by phone on 9220 7536 (direct).

## **Third Sector's Complete Guide to the ACNC**

[Click here](#) to download an introductory guide to the newly established Australian Charities and Not-for-profits Commission

## **2013 NAIDOC PERTH Program of Events Open for Registration**

Registrations to be included on the official 2013 NAIDOC Perth Program of Events are NOW open.

Please register through the [online form](#) ( under 'Events' - then 'Register an Event').

This Program is only for NAIDOC Events occurring in the Perth metropolitan area. We will accept events occurring in the week preceding and week after NAIDOC Week (i.e. 30 June – 21 July).

## **Are you interested in providing accommodation and support services in South Hedland?**

**'Information sessions – Thursday 30th May in Perth – Friday 31st May in Hedland (to be confirmed)**

The Department of Housing will shortly be issuing a request for proposal for organisations to provide accommodation and residential support services targeting Aboriginal apprentices and trainees at a new South Hedland Employment Related Accommodation (ERA) facility.

We are seeking input from interested parties and are holding an information session to gather feedback. Input from the session will be used to make decisions on the nature and structure of the request for proposal. [Click here](#) to read more.

## **WA Alcohol and Youth Action Coalition: Action on Alcohol**

## **Awards open for nominations**

The McCusker Centre for Action on Alcohol and Youth is pleased to announce that nominations are now open for the Action on Alcohol Awards!

The Action on Alcohol Awards recognise individuals, organisations, and initiatives that have made a significant contribution to reducing harms from alcohol among young people in Western Australia. Information about the award categories and nomination forms are available at [www.mcaay.org.au/awards](http://www.mcaay.org.au/awards). Entries close 5.00pm Monday 10 June 2013.

## **The Compassionate Friends of WA Inc**

The Compassionate Friends of WA is an International non-religious group that provides peer support to bereaved parents, siblings and grandparents who have suffered the death of a child, sibling or grandchild. Our mission is to promote a process of healing that fosters physical, emotional, mental and spiritual well/being. The major service delivered is 36 support group sessions throughout the year. [Click here](#) to read more.

### **Sector Events**

## **Sorry Day 2013 - Sun 26th May**

Join Bringing Them Home in commemorating the history of forcible removal of Aboriginal children and its effect on Aboriginal families and communities. Let's commit to working together to ensure proper reconciliation in this country. [Click here](#) for more information.

## **Finding a Place 5th Six Monthly Forum - Thu 30th May**

[Click here](#) for more information on the Next Public Housing Forum to be held on Thursday 30th May. While RSVPs are not essential, it would be appreciated if you could indicate if you and or colleagues are attending by Monday 27th May through our email [seu@eoc.wa.gov.au](mailto:seu@eoc.wa.gov.au)

## **Safe from the Start Free Training in Port Hedland - Tue 4th June**

Safe from the Start is an award winning project that aims to educate and improve awareness of the effects of family violence on young children. The project was developed in partnership with two universities and is a positive, early intervention model. Free training manuals, DVD, brochures and posters will be provided at the training. The training program is interactive and demonstrates how to use the SFTS resource tool kit. [Click here](#) for more information.

## **Public Service Strategy Mini-jam - Mon 4th June**

A 2 hour "doing, not talking" strategy session about a major public sector theme. [Click here](#) to read more.

## **Perth GovJam – A 2 day open Public Sector innovation event - Mon 4th – Wed 6th June**

Be a part of better solutions to public service challenges at Perth GovJam, and put the public first. [Click here](#) to read more.

## **WA Active Ageing Conference 2013 - Deal You Can't Refuse**

COTA is very pleased to be able to offer special deals for multiple attendees from organisations to attend the COTA Conference on 5th and 6th June. COTA hope that you will take advantage of these special rates as the Conference promises to be very rewarding. COTA already have registrations from all over the State as well as the metropolitan area so it will be a good opportunity to meet and network with like-minded people to exchange ideas and forge new alliances. [Click here](#) for more information on the conference. [Click here](#) for more information on the deals available.

## **Using evidence and best practice to improve wellbeing - Thu 6th June**

Basing programs, policies and services on the latest evidence and proven best practice is vital if we are to strengthen WA children and young people's wellbeing.

This seminar will focus on how two reports produced by the Commissioner can be used as a tool to develop more effective and targeted programs and services for children, young people and their families. [Click here](#) for find out more.

## **Carers Future Planning Session - Thu 6th June**

Are you a carer looking after a loved one with disability or chronic illness (including mental illness) or who is frail? With someone depending on you, it's especially important that you put in place plans for the future. Join us on Thursday 6 June 2013 from 10am in Victoria Park, to learn about what you can do to plan for the future. [Click here](#) to read more.

## **Service Design Master Class – Service Innovation - Fri 7th**

## June

Help you help others by attending this ½ day service innovation and customer experience workshop. [Click here](#) to read more.

### **Help the Homeless Art Auction - Sat 8th June**

4.30pm Saturday 8 June 2013 Registration from 3.30pm. Includes performance by The Starlight Hotel Choir 5pm. Auction 5.30pm. Refreshments will be provided. New venue: Fremantle Town Hall. Open for viewing 3 - 5pm Fri 7th June, 12 noon - 5pm Sat 8th June. [Click here](#) for more information.

### **Consensus Decision Making Workshop - Sun 9th June**

An exploration of collaborative decision making for people from all levels of experience. All welcome: including absolute beginners, experienced folk wanting to brush up their skills and old hands ready to dive deeper! [Click here](#) to book.

### **Men's Mind Matters - Mon 10th June**

A free forum for all men, their families and professionals to talk about the link between men's well-being and substance use. The Keynote Speaker will be Heath Black. [Click here](#) for more information.

### **Ready to Work Movie Fundraiser - Wed 12th June**

Ticket sales support Ready to Work, a not for profit organisation that helps women who are disadvantaged, may have a disability, or have been unemployed for a long time, to enter or re-enter the workforce. The services provided help these women along the road to economic independence, financial sustainability and success in work and in life. [Click here](#) for more information.

### **Professional Development Training Relationships Australia**

The following Professional Training is available in April/May/June 2013 at 15 Cambridge Street, West Leederville. Ring 9489 6322 to enrol.

- Accidental Counsellor Tue 4th June
- Communicate Effectively in the Workplace Mon 17th & 24th June

[Click here](#) for complete course information.

## Anglicare WA professional development workshops, accredited courses and customised training

Anglicare WA professional development workshops and customised training

Anglicare WA is a leading not for profit community service organisation delivering professional development workshops and customised training for WA government, non-government and community organisations.

Upcoming training courses and professional development workshops:

- Supervision Training (6 days: 5-6 June, 3-4 July, 7-8 August 2013)
- Assessment and Intervention of Perpetrators of Domestic Violence (11-12 June 2013)
- Case Management Tools for Community Workers (18 Jun 2013)
- Elder Abuse (19 Jun 2013)
- Facilitation Skills (20 Jun 2013)

Please [click here](#) for more details, or contact us on [rto@anglicarewa.org.au](mailto:rto@anglicarewa.org.au) if you have any questions.

## Short Workshops for Quality in Community Services

Does your organisation need to meet good practice standards?

QMS workshops:

- are designed for not-for-profits
- meet the requirements of a broad range of quality standards

Current workshops:

- Establishing a Framework for Legal Compliance – 10 June
- Practical Risk Management – 11 June
- Practical Internal Auditing – 12 June
- Change Management – 13 June

Special price if you register for all! QMS, a not for profit organisation committed to building better services

[Click here](#) for more details, or contact Simone on 08 8332 8227, or via email on [qmssa@qms.org.au](mailto:qmssa@qms.org.au)

## Eighth State Cancer Conference - Thu 24th Oct

Cancer Council Western Australia is pleased to be hosting the Eighth State Cancer

Conference. The biennial conference is run as part of the Cancer Council WA's Research Program, and provides an opportunity to hear current advances in cancer research from eminent international, national and local researchers. [Click here](#) to read more.

## **[Opportunities at WACOSS](#)**

### **Job opportunity working with WACOSS in Senior Role – Sector Development**

WACOSS is currently seeking a suitably qualified and experienced individual with experience working within the community sector, that understands contracting and tendering, funding and service outcomes. Interested in stakeholder relationship development and can facilitate workshops and consultations. This is an exciting new senior role within WACOSS within the Sector Development area.

For a position description and more information please contact Lyn Levy on 08 9420 722 or [lynlevy@wacoss.org.au](mailto:lynlevy@wacoss.org.au) for more information.

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## **[Community Sector Jobs Board](#)**

The following positions are currently advertised on the WACOSS/ANSON Community Jobs Board. [Click here](#) to view the vacancies in full.

- [Centrecare - Clinical Supervisor](#) - Closes Monday
- [Co-operation Housing - Communications Officer](#)
- [Ruah - WRAP Facilitator](#)
- [Anglicare - Senior Counsellor](#)
- [Partners in Recovery \(PIR\) - Program Manager](#)
- [Partners in Recovery \(PIR\) - Support Facilitators and Peer Support Facilitators](#)
- [Partners in Recovery \(PIR\) - Network Facilitators](#)

**If you would like to advertise your vacancies on the WACOSS/ANSON Community Jobs page please contact John Broweleit at ANSON at [jbroweleit@anson.com.au](mailto:jbroweleit@anson.com.au)**

**Associate Member Advertising**

## **Recruiting in The Community Services Sector?**

Contact Sentio Recruit today to find out how they can recruit the staff you need. Sentio make the hiring process simpler. They have the skills and experience to recruit for you. [Click here](#) to read more.

[Unsubscribe me from this list](#)



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