

# Foundations in Facilitation

Tuesday 3 April 2012 | 9:30am - 4:30pm | West Perth

## Who should attend?

Anyone who trains others, runs meetings, or works with clients or staff in a group setting.

## What have others said?

*"Held my attention throughout the whole day - excellent day - I highly recommend the session!" - 2011*

*"Relevant to my work" - Clay, 2011*

## Want to register?

Gina Olivieri 9420 7222  
training@wacoss.org.au

Register online at [www.wacoss.org.au](http://www.wacoss.org.au)

## Want us to come to you?

Can't come to this training, or have a number of staff who want to do this or other training courses? Why not get us to do in-house training at your premises?

For quotes and enquiries, contact WACOSS Training Coordinator, Michelle Burgermeister on 9420 7222 or [michelle@wacoss.org.au](mailto:michelle@wacoss.org.au)

## What will you learn?

Highly interactive, experiential workshop.

1. Roles and skills of facilitator
2. Ways to clarify group purpose
3. Ideas to energise and focus groups
4. Models of facilitation
5. Understanding stages of group dynamics
6. Techniques for achieving outcomes
7. Dealing with difficult and tricky people
8. Establishing an environment to achieve group cohesiveness
9. Facilitation techniques, skills & interventions

## Need more information?

Tips for people wanting to get a group working and learning together, solving problems, creating visions, making decisions & resolving differences.

Whether you're chairing meetings, training others or leading a client group, facilitation skills are essential.

This facilitation workshop is delivered using a range of tools and techniques, meaning that at the end of the learning you will also walk away with a 'toolkit' of practical experiences/tools you can apply to a range of situations.

## About WACOSS

WACOSS is the leading peak organisation for the Social Services sector in WA. Our vision is of a just, sustainable and equitable society now and into the future.



\$160 WACOSS Members | \$230 Non-Members | \$280 Corporate/Government