

Renaming and Reframing Emergency Relief



Program

9am-5pm, 17th & 18th May, 2011

www.wacoss.org.au

PROGRAM

Day 1 – Tuesday 17 May

8.00-8.50	Registrations & Refreshments
9.00-9.05	Introduction from the Master of Ceremonies Graham Maybury
9.05-9.15	Welcome to Country May McGuire
9.30-9.45	Conference Opening Chris Hall—WACOSS President Irina Cattalini –WACOSS Chief Executive Officer <i>Our Sponsors gratefully acknowledged</i>
10.00-10.25	Naming and Reframing Emergency Relief in 2011 Keynote Address: Dr Cassandra Goldie—ACOSS CEO Is ER the best way to provide support to the most vulnerable in our community, and is it a valid description of the services that ER agencies provide?
10.30-10.45	Voices From Within Boronia Pre-Release Centre Women’s Choir
10.45-11.10	Morning Tea

11.20-12.10	What’s the Point? What is the point in addressing short term financial crises when many people are experiencing complex social problems that require intense ongoing support? This session includes a panel and case study to explore the implications of ER approaches. Sue Ash—CEO, UnitingCare West Wilma Gallet—Author and Social Consultant Wayne Stephenson—General Manager, Communicare Facilitator: Matthew Howard
12.10-1.15	Hot Topic Discussions - Services and Referrals You Should Know About. Presentation, discussion, and an opportunity for questions at facilitated tables. Delegates will choose and visit 3 separate topics (tables) during this session.

Topics

- No Interest Loans WA
- Referring Refugees
- Riverview Car Program
- FaHCSIA Contracts
- Tenants Advice Service
- Recognising Trauma
- Working with Mental Health Issues
- Add ‘Em Up Calculator
- Dealing with Domestic Violence
- Payday Lenders
- Financial Hardship Policies & Procedures (Synergy/Horizon & Alinta/Water Corp.)

1.15-2.00 Lunch

2.05-3.00

ER Renovation Rescue

An interactive session to re-name and reframe Emergency Relief. What can we keep? What can we add? What can we throw away? What can we improve?

Facilitator: Warren Bretag

3.05-4.30

Fun, Food and Re-energise

We know the wonderful contribution those in ER make to people's lives, and this next session is about looking into new ways of looking after your own wellness, relaxation and fitness. We have the following options for those who want to re-energise and share in group fun...

Option 1 - ER and the Big Issue Soccer Cup: This is an opportunity to network and join in the fun on the beautiful G. O. Edwards Park, next door to the Riverview Church. You can play for, or support, the WACOSS soccer team, the Big Issue Street Soccer team, or teams made up from the CALD communities as they battle for the Conference Cup.

Option 2 - Wellness Sessions: Delegates can choose 2 sessions to attend, but sign up for your choice early as spaces on each session will be limited! Workshops include: Health Check-Up, Relaxation skills, Tai Chi and Power-up Your Immunity.

4.30-5.00

Day 1 Closing Acknowledgements

Networking, spot prizes, soccer presentation, and evening food while you watch the sun go down.



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Day 2 – Wednesday 18 May

- 9.00-9.15** **Welcome back to delegates and announcements**
Master of Ceremonies: Graham Maybury
- 9.10-9.40** **Perceptions of Poverty**
Is ER the best way to provide support for the most vulnerable in our community in a way that is dignified and non-judgemental, and which allows them the space to seek their own solution to their own problems?
Keynote Address: Wilma Gallet, Social Consultant and Author
- 9.40–10.30** **ER and Perspectives on Income Management**
A highly informative session bringing together the different views across our sector on the topic of Income Management, exploring both the positives and difficulties of this initiative.
- 10.35-11.00** **Moving People From Poverty Through Social Enterprise Models**
This session explores reframing ER through innovation, with our speakers taking the floor to tell us about their services, the models they are applying, and the opportunities ahead.
- **Bush Orders – Food Sustainability in Remote Communities**
Warren Bretag – Chief Executive Officer of OT3 Tools
 - **Outback Stores – Sustainability of Remote Retail Stores**
Andrew Johanson, Outback Stores, Northern Territory

- **Expanding the Big Issue**
Jim Petrie – State Manager, WA, Big Issue

11.00-11.20 **Morning Tea**

- 11.35-1.00** **New, Different and Innovative Models of Service Delivery**
We all like to find out about something new and share ideas but sometimes with our hectic schedules we just don't get the time. This segment offers a bit of insight into each of these innovative programs or models of service delivery. We will hear briefly from each presenter, and if you like what you hear you can move to the table being hosted by the presenter of your choice to get more detail and insight into the project.

Topics

- Food Rescue
- Driving Our Own Future: Making the Client the Driver of Solutions
- Closing the Money Gap
- Foundation Housing
- Anglicare New Model
- Doorways – Salvation Army
- ER Models of Service delivery
- Foodbank
- Communicare Day Care Village

1.15-2.00 **Lunch**

2.05-3.00

Success Less the Stress

Speaker: Andrew Horabin

Join this renowned speaker for a hilarious exploration of how we respond under pressure, and how to stay positive and keep your sense of humour. Discover the symptoms of stress, how we project our concerns, and how to maintain a healthy, happy mind. Share the experience!

3.00-3.20

Afternoon Tea

3.25-4.00

Renaming ER Competition

Facilitator: Irina Cattalini, WACOSS Chief Executive Officer
Results of the renaming competition from the session on the first day. This is an interactive session with use of keepads to explore and express your views, and bring together the work of previous sessions throughout the conference.

CLOSING

Proudly supported by:



Australian Government

Department of Families, Housing,
Community Services and Indigenous Affairs



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Department for Child Protection



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